



## DIVISION OF REHABILITATION SERVICES

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### MEMORANDUM

**DATE:** March 10, 2023  
**TO:** State-Wide Independent Living Council  
**FROM:** Jennifer Lewis, DRS Program Specialist II  
**SUBJECT:** Summary of DRS reports

#### Consumer Satisfaction Survey Report

- The SILC developed 4 rating questions and 2 narrative questions for the CIL to ask each client at closure. This requirement was incorporated into the contracts and the CILs are to submit a summary report quarterly. The surveys are given to all closed cases; those closed goals met and goals not met. These reports are reviewed during annual reviews for accuracy.
- The first table on page 1 shows the number of cases closed by type of closure, the number of survey responses, and the percentage of responses by CIL from June 1, 2022 through November 30, 2022.
- The second table on page 1 shows the responses to the four questions from June 1, 2022 through November 30, 2022.
- Page 2 and beyond are narrative responses. These are responses for only the most recent quarter (September 1, 2022 thru November 30, 2022) Staff's names have been removed in this report.

#### Status of CIL Contracts

- The report provided is for the current state fiscal year (June 2022 through February 28, 2023).
- This report shows the amount of funds the CIL receives directly from the Administration for Community Living as Part C dollars and the funds through the DRS contracts.
- The columns on the right provide the units the CIL is projected to be over or under their contract goals.
- The State Plan requires that the funds through the DRS contracts supplement instead of duplicate funds the CIL receives in Part C funds.

#### CIL Quarterly Reports for ILC and WRIL- September 30, 2022-November 30, 2022

- The CILs monitor their progress on the State Plan for Independent Living goals. The quarterly report provides a summary of the descriptions of the event or activity, the date, the location and the CILs role in the event.

## **IL Funding Chart-FY23**

- The funding chart outlines the funding sources to the IL Network
- Column A is funds given directly to the CIL from ACL
- Column B is the total funds in the State FY 23 contract
- Column C is state funds for constructing Ramps for eligible IL Clients
- Column D is the amount of funds “set aside” for the centers to provide HMAD Services
- Column E are Part B funds that are pass through the DSE to IL Centers and SILC Board Support
- Column F is the required match for the Part B funds
- Column G is addition General State Funds
- Column H is Social Security funds provided by the Voc Rehab Program
- Part B and C dollars to CILS must meet the Requirements in Sec. 364,365 & 366 that includes CILS cannot serve only a single disability group (Sec. 725(2) Rehab Act).
- SSA \$ are VR Reimbursement funds from the VR Program and can be used for IL Services the same as Part B funds (Sec. 361.63)
- VR Title I funds can be used for the SILC Board support (Sec. 361.35)
- The dollars in the SILC total do not include the costs for the VR Board support
- Max allowable for HMAD is 15% of total Part C & State contract
- 70% of Part C and total State contract are used to determine service unit goals.

## **Abbreviations**

ACL - Administration for Community Living

CIL – Centers for Independent Living

Division or DRS – Division of Rehabilitation Services

ILC – Independent Living Choices

IL – Independent Living

SILC – Statewide Independent Living Council

WRIL – Western Resources for Independent Living

HMAD – Home Modifications Assistive Devices

AT – Assistive Technology

TAD – Telecommunication Assistive Devices