

### **DIVISION OF REHABILITATION SERVICES**

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#### **MEMORANDUM**

**DATE:** September 10, 2025

**TO:** State-Wide Independent Living Council

**FROM:** Jennifer Lewis, DRS Program Specialist II

**SUBJECT:** Summary of DRS reports

# **Consumer Satisfaction Survey Report**

- The SILC developed 4 rating questions and 2 narrative questions for the CIL to ask each client at closure. This requirement was incorporated into the contracts and the CILs are to submit a summary report quarterly. The surveys are given to all closed cases; those closed goals met and goals not met. These reports are reviewed during annual reviews for accuracy.
- The first table on page 1 shows the number of cases closed by type of closure, the number of survey responses, and the percentage of responses by CIL from October 1, 2024 through June 30, 2025.
- The second table on page 1 shows the responses to the four questions from October 1, 2024 through June 30, 2025.
- Page 2 and beyond are narrative responses. These are responses for only the most recent quarter (April 1, 2025 thru June 30, 2025)) Staff's names have been removed in this report.

### **Status of CIL Contracts**

- The report provided is for the current state contract year (June 2025 through August 31, 2025).
- This report shows the amount of funds the CIL receives directly from the Administration for Community Living as Part C dollars and the funds through the DRS contracts.
- The columns on the right provide the units the CIL is projected to be over or under their contract goals.
- The State Plan requires that the funds through the DRS contracts supplement instead of duplicate funds the CIL receives in Part C funds.

### CIL Quarterly Reports for ILC and WRIL- 3rd QTR April 2025-June 2025

• The CILs monitor their progress on the State Plan for Independent Living goals. The quarterly report provides a summary of the descriptions of the event or activity, the date, the location and the CILs role in the event.

# IL Funding Chart- FY26 (06/01/2025-05/31/206)

- The funding chart outlines the funding sources to the IL Network
- The amounts from ACL to DRS and ACL to the IL Centers are the grant award amounts
  - DRS always has 2 grants layers at a time
- Column A is funds awarded directly to the CIL from ACL
- Column B is the total Part B funds ACL awards to the State DRS (DSE) contracts/awards funds to the CILs and SILC Board Support
- Column C is the total Part B Match required
- Column D is the total State General Funds
- Column E are Social Security Reimbursement funds provided by the Voc Rehab Program
- Column F is the Home Modification funds that were granted
- Column G is the total amount of funds available to the IL Network
- Part B and C dollars to CILS must meet the Requirements in Sec. 364,365 & 366 that includes CILS cannot serve only a single disability group (Sec. 725(2) Rehab Act).
- SSA \$ are VR Reimbursement funds from the VR Program and can be used for IL Services the same as Part B funds (Sec. 361.63)
- VR Title I funds can be used for the SILC Board support (Sec. 361.35)
- The dollars in the SILC total do not include the costs for the VR Board support
- Max allowable for HMAD is 15% of total Part C & State contract
- 70% of Part C and total State contract are used to determine service unit goals.

### **Abbreviations**

ACL - Administration for Community Living

CIL – Centers for Independent Living

Division or DRS – Division of Rehabilitation Services

ILC – Independent Living Choices

IL – Independent Living

SILC - Statewide Independent Living Council

WRIL - Western Resources for Independent Living

HMAD – Home Modifications Assistive Devices

AT – Assistive Technology

TAD – Telecommunication Assistive Devices

SPIL- State Plan for Independent Living