



DIVISION OF REHABILITATION SERVICES

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MEMORANDUM

DATE: March 5, 2024
TO: State-Wide Independent Living Council
FROM: Jennifer Lewis, DRS Program Specialist II
SUBJECT: Summary of DRS reports

Consumer Satisfaction Survey Report

- The SILC developed 4 rating questions and 2 narrative questions for the CIL to ask each client at closure. This requirement was incorporated into the contracts and the CILs are to submit a summary report quarterly. The surveys are given to all closed cases; those closed goals met and goals not met. These reports are reviewed during annual reviews for accuracy.
- The first table on page 1 shows the number of cases closed by type of closure, the number of survey responses, and the percentage of responses by CIL from June 1, 2023 through December 31, 2023.
- The second table on page 1 shows the responses to the four questions from October 1, 2023 through December 31, 2023.
- Page 2 and beyond are narrative responses. These are responses for only the most recent quarter (October 1, 2023 through December 31, 2023) Staff's names have been removed in this report.

Status of CIL Contracts

- The report provided is for the current state fiscal year (June 2023 through December 31, 2023).
- This report shows the amount of funds the CIL receives directly from the Administration for Community Living as Part C dollars and the funds through the DRS contracts.
- The columns on the right provide the units the CIL is projected to be over or under their contract goals.
- The State Plan requires that the funds through the DRS contracts supplement instead of duplicate funds the CIL receives in Part C funds.

CIL Quarterly Reports for ILC and WRIL- October 1, 2023-December 31, 2023

- The CILs monitor their progress on the State Plan for Independent Living goals. The quarterly report provides a summary of the descriptions of the event or activity, the date, the location and the CILs role in the event.

IL Funding Chart-FY24

- The funding chart outlines the funding sources to the IL Network
- The amounts from ACL to DRS and ACL to the IL Centers are the grant award amounts
 - DRS always has 2 grants layers at a time
- Column A is funds awarded directly to the CIL from ACL
- Column B is the total funds in the State FY 24 contract
- Column C is state funds for constructing Ramps for eligible IL Clients (stand alone separate contracts)
- Column D is the amount of funds “set aside” for the centers to provide HMAD Services
- Column E are Part B funds ACL awards to the State – DRS (DSE) contracts/awards funds to the CILs and SILC Board Support
- Column F is the required match for the Part B funds (State Funds)
- Column G is addition General State Funds
- Column H is Social Security Reimbursement funds provided by the Voc Rehab Program
- Part B and C dollars to CILS must meet the Requirements in Sec. 364,365 & 366 that includes CILS cannot serve only a single disability group (Sec. 725(2) Rehab Act).
- SSA \$ are VR Reimbursement funds from the VR Program and can be used for IL Services the same as Part B funds (Sec. 361.63)
- VR Title I funds can be used for the SILC Board support (Sec. 361.35)
- The dollars in the SILC total do not include the costs for the VR Board support
- Max allowable for HMAD is 15% of total Part C & State contract
- 70% of Part C and total State contract are used to determine service unit goals.

Abbreviations

ACL - Administration for Community Living

CIL – Centers for Independent Living

Division or DRS – Division of Rehabilitation Services

ILC – Independent Living Choices

IL – Independent Living

SILC – Statewide Independent Living Council

WRIL – Western Resources for Independent Living

HMAD – Home Modifications Assistive Devices

AT – Assistive Technology

TAD – Telecommunication Assistive Devices

SPIL- State Plan for Independent Living