DSS Data - a Review of FY24 and FY23 Indicators

Administration

Economic Assistance

Child Support Services

Child Protection Services

Behavioral Health

Human Services Center

Medical Services

DSS

South Dakota
Department of
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Administration

Provides operational and technology support and manages licensure and accreditation of certain facilities located across the state

Operations
Manage facility operations for DSS offices throughout the state, which includes managing lease agreements, equipment needs, and information technology needs

Office of Licensure and Accreditation
Licensing, registration and accreditation of service providers including child care programs; prevention, substance use disorder and mental health agencies; family foster homes, group care centers for minors, residential treatment centers, intensive residential treatment centers, independent living preparation programs, and child placement agencies

Finance
The finance team manages all the accounting and financial reporting, accounts payable, provider reimbursement, budget and financial management, and also oversees recoveries from third parties.

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Administration

Legal Services

Provides counsel on legal issues to the Cabinet Secretary and all divisions, represents DSS in legal proceedings, assists with drafting and analyzing proposed legislation, assists in drafting administrative rules, and completes public records requests.

Communications

Manages the internal and external communications functions for the department including media and public relations, website and intranet management, social media, publications.

Administration

	FY23	FY24
Administrative Hearings		
Fair Hearings Requested	397	518
Fair Hearings Held	187	228
Legal Services		
Abuse & neglect (civil)	0	1
Adoption Preference Hearings	15	18
Admin. Appeals of Fair Hearing / Decisions	62/2	57/2
SD Supreme Court Appeals	29	31
Recoveries / Welfare Fraud	10	3
Recoveries and Investigations		
Fraud Investigations Completed	744	742
Tips Completed	568	542
Tips Substantiated	378	375
Fraud and Nonfraud Recovery Activity		
Total Dollars Recovered	$10,309,742	$21,960,486

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Economic Assistance

Economic Assistance promotes wellbeing and provides supports to achieve self-sufficiency for individuals and families

Who we serve

- Low-income families, pregnant women, and children

- Elderly

- People with disabilities

Services provided

- Eligibility determination for programs including:
    - Supplemental Nutrition Assistance Program (SNAP)
    - Temporary Assistance for Needy Families (TANF)
    - Medicaid and Children's Health Insurance Program (CHIP)
    - Low Income Energy Assistance Program (LIEAP) and Weatherization Assistance Program
    - Child Care assistance

Economic Assistance

Weatherization   LIEAP

	FY23	FY24
Weatherization homes weatherized	215	261
Weatherization % households with elderly, disabled, or children	100%	100%
Low Income Energy Assistance households served	23,278	23,676
LIEAP Households with elderly, disabled, or children	89%	87%

Economic Assistance

SNAP   TANF

	FY23	FY24
Supplemental Nutrition Assistance Program (SNAP) households served	34,246	36,779
SNAP % of households with earned income	21.06%	21.11%
SNAP % of households with elderly or disabled individuals	30.46%	29.72%
Temporary Assistance for Needy Families (TANF) households served	2,383	2,460
TANF % of child only (non-parent caretaker) cases	88%	85%
TANF job placements	351	293
TANF 365-day retention rate	69%	65%

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Economic Assistance

Child Care

	FY23	FY24
Child Care Assistance families served	1,676	1,758
Child Care Assistance children served	2,860	2,985
Child Care % parent working	90%	90%
Child Care % parent in school	4.5%	5.0%
Child Care % parent working and in school	5.5%	5.0%

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Child Support

The goal of Child Support Services is to ensure parents take financial responsibility for their children

Who we serve

- Families who need help to collect child support

- Adults with legal guardianship or custody of minor children

Services provided

- Locate parents

- Establish paternity

- Enforce child support orders

- Enforce health insurance coverage

- Assist with modification requests

- Collect and distribute child support payments

Recipients of SNAP, TANF, low-income family Medicaid, and/or child care assistance services must establish child support cases if applicable.

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Child Support

	FY23	FY24
Percent of current support collected	64.13%	64.00%
Paternities Established	347	367
Support Orders Established	1,233	1,395
Support Order Modifications Processed	2,153	2,242

Child Protection

Who we serve
- Families referred due to threats to child safety relating to neglect, physical abuse, sexual abuse and emotional abuse
- Kinship, foster and adoptive families
- Children in need of permanency

Services provided
- Intake of reports of child abuse and neglect
- Family assessments
- Direct and referral services to maintain or reunite family
- Foster care, group care and residential treatment placements for children
- Independent living services for teens
- Guardianship services
- Adoption services and support
- Parenting education

Stronger FAMILIES Together

StrongerFamiliesTogether.sd.gov

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Child Protection

	FY23	FY24
New Children Adopted	242	304
Children Placed in kinship	328	356
Children placed in family like setting	1,320	1,430
Number of children receiving ILS services	392	484

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Behavioral Health

The Division of Behavioral Health (DBH) supports a comprehensive array of publicly funded behavioral health prevention, crisis, treatment and recovery services.

- Prevention and crisis services

- Outpatient mental health services

- Outpatient and inpatient substance use disorder treatment services

- Recovery and support services

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Behavioral Health

Community Behavioral Health – Mental Health

	FY23	FY24
% of Clients in MH Treatment at Most Recent Update (**Adult**)		
• Reduction in suicide attempts	- 61%	- 59%
• Reduction in emergency department visits	- 74%	- 69%
• Reduction in hospital admissions for MH Care	- 84%	- 78%
• Employed post treatment/National Average	37%/27%	37%/28%
% of Clients in MH Treatment at Most Recent Update (**Youth**)		
▪ Reduction in suicide attempts	-22%	-29%
▪ Reduction in emergency department visits	-70%	-67%
▪ Reduction in hospital admissions for MH Care	-84%	-76%

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Behavioral Health

Clients served through Juvenile Justice Reinvestment Initiative Funding (JJRI)

	FY23	FY24
Clients served through JJRI Funding		
JJRI Evidence-Based Practices (EBPs) – includes Functional Family Therapy, Individual, and Group		
Treatment completed successfully	66%	65%
Attended school in last 30 days prior to successful discharge	95%	86%

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Behavioral Health

Clients in Substance Use Disorder (SUD) Treatments

	FY23	FY24
% of Clients in SUD Treatment (ADULT):		
Successfully Completed/National Average	73%/35%	74%/35%
Ability to Control Alcohol Use Pre/Post	31%/98%	29%/97%
Ability to Control Drug Use Pre/Post	33%/97%	34%/97%
% of Clients in SUD Treatment (YOUTH):		
Successfully completed/National Average	55%/34%	53%/35%
Ability to Control Alcohol Use Post	20%/91%	23%/98%
Ability to control Drug Use Pre/Post	11%/89%	19%/92%

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Behavioral Health

Clients served through CJI Funding: Substance Use Disorder Treatment

	FY23	FY24
Clients Served Through CJI Funding: SUD Treatment		
Ability to Control Alcohol Use Pre/Post	47%/98%	53%/99%
Ability to Control Drug Use Pre/Post	41%/96%	47%/98%

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Behavioral Health

Recovery Support Services

	FY23	FY24
Recovery Housing Number of Clients Served	68	242
Recovery Housing Number of Beds Funded	182	225
Peer Support Number of Clients Served	0	177

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Behavioral Health

Prevention Services

988
Call • Text • Chat

helplinecenter.org/988

	FY23	FY24
Percent of 988 calls resolved without additional intervention	94.5%	97%
Percent of virtual crisis care contacts that are stabilized	69%	81%
Short term crisis stabilization percent stabilized	49%	80%

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HSC Human Services Center
A division of the South Dakota Department of Social Services

The goal is to help stabilize and return to the community individuals with behavioral health needs who can't be served in less restrictive settings

Who we serve
- Individuals ages 12 to end-of-life who are unable to be served by other providers – a less restrictive environment is not an option for care
- Voluntary and involuntary admissions

Services provided
- Adult and adolescent inpatient psychiatric treatment
- Adult inpatient substance use disorder treatment
- Licensed nursing facility
- Court ordered competency restoration

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Service delivery

- Each patient is assigned a psychiatric provider who is responsible for coordination of treatment

- Treatment teams are used to plan, implement, and evaluate treatment and include:
    - Patient and his/her family and/or significant others
    - Psychiatric provider
    - Nurse
    - Social Worker

- Discharge planning and arrangements for aftercare

	FY23	**FY24**
Average Daily Census for Hospital	127.8	140.5
Patient Satisfaction Indicators	HSC / National	HSC / National
Dignity	82.79% / 74.97%	79.55% / 76.56%
Rights	62.08% / 60.10%	61.38% / 58.90%
Environment	76.26% / 66.74%	77.49% / 65.43%

Medical Services

Medicaid is the nation's public financed health care coverage program for low-income people enacted in 1965 under Title XIX of the Social Security Act and Title XXI of the Children's Health Insurance Program (CHIP) enacted in 1997.

Who we serve

- Low-income families, pregnant women, and children
- Elderly
- People with disabilities
- Participating provider

Services provided

- Provider enrollment
- Process claims
- Surveillance utilization & review
- Electronic health records
- Prior authorizations for services Medicaid is an entitlement program-all people eligible must be served
- Federal-state partnership governed by the Medicaid state plan

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Medical Services

	FY23	FY24
Average Monthly Enrollment		
Total Title XIX (Medicaid)	126,884	95,115
Total XXI (CHIP)	18,466	15,853
	145,350	110,968
Expansion		16,696
Total Monthly Average Persons Enrolled	145,350	127,644

Medical Services

	FY23	FY24
Claims Processed	7.3 Million	7.1 Million
Total Average Cost Per Title XIX enrollee	$5,401	$6,915
Average Cost Per Medicaid Expansion enrollee		$10,745
Care Coordination (Managed Care)		
Recipient to Provider Ratio	119	122
(Participants/ Physicians)	(104,860/881)	(111,869/919)
Health Homes Participant to Provider Ratio	8	10.5
Health Home Member Participants	6,378	8,131
Clinics/Providers Participants	140/785	142/765

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