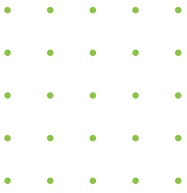




Moving People from Homelessness to Hope!



10-Year Snapshot

Honoring St. Francis, we successfully meet the evolving needs of individuals experiencing homelessness in our community.



Mission, Vision & Values

MISSION

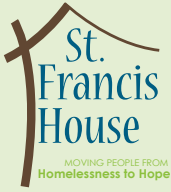
Moving people from homelessness to hope.

VISION

Honoring St. Francis, we successfully meet the evolving needs of individuals experiencing homelessness in our community.

VALUES

- Welcoming each guest with mutual respect seeking to understand without judgment.
- Embracing volunteers, community partners and donors as they join in our work.
- Professionalism, loyalty and consistency in the delivery of services.
- A focus on prevention of homelessness using proactive supports customized to meet the unique needs of each guest.
- A caring spirit in the service to each guest.
- Safety of all guests and the staff who serve them.
- Our facilities will be physically and psychologically pleasing.



The Heritage of the St. Francis House



November, 2016
1302 E. 8th Street



November, 2016
1304 E. 8th Street



December, 2009
Quad



March, 2009
Tri-Plex



August, 2014
216 N. Sherman



2002
Dudley Duplex



March 17, 1987
St. Francis House
doors open

1985 2000 2005 2010 2015



August, 2020
(Phase II completed)



December, 2023
Selected for Sioux Falls
Chamber Appeals for
November 2026 - March
2027 Campaign



January, 2018
1306 E. 8th Street



December, 2019
210 N. Sherman Avenue
(Phase I)



July, 2023
Submitted application
for Sioux Falls Chamber
Appeals



March, 2024
Purchased 1310 E. 8th
Street – duplex on our
block

2018 2020 2023 2024



April, 2024
Purchased Copper Arms
which is an 11-unit
apartment complex that
provides housing for
those transitioning from
our program who have
been judicially impacted.



April, 2025
Copper Arms Ribbon
Cutting



May, 2024
Purchased 1312 E. 8th
Street – single family
house on our block



March, 2024
Completed Feasibility
Study completed for future
Healing Home Campus



August, 2024
Purchased 217 N. Van Eps
– single family house on
our block



February, 2025
Purchased 1308 E. 8th
Street – last single-family
house on our block

2024 2025

St. Francis House LEADERSHIP TEAM



JULIE BECKER
CEO



JOE SCHULTZ
Finance Director



TROY PONTO
Program Director



ANN ABERNSON
Human Resource Director



ANDY WINGERT
Volunteer Coordinator

MEET OUR BOARD



ANGIE BAKKE



ANGELA DRAKE



BEN DOLD



DAN DOYLE



DEXTER GRONSETH



DYLAN URIAS



HANNA FENSKE



JAMIE RISSE



JASON WALLEN



JOE MILLER



MATT GASSEN



MICHAEL GROSS



SETH HILMOE



SHARON SONNENSHEIN



TERRSA JORGENSEN



TOM FULLER



TROY RAMES



TYLER BLOTSKE



OUR SERVICES



1 Initial Services

- Meet with a case manager to develop a plan.
- Meet with RN to determine medical needs.
- Application for Medicaid submitted.



2 Legal Documents

Guests are assisted with obtaining their state-issued ID/driver's license, birth certificate, and/or Social Security Card.



3 Employability

- Attend employability classes Monday-Friday from 8-9 AM.
- Assist with creating resumes, applying for jobs, interviewing and onboarding paperwork.



4 Transportation

Provide free bus passes for the first 30 days, can sign up for a loaner bike, or if their work is outside of the bus routes, we provide rides.



5 Finances

Guests are required to deposit 100% of their income into an account at the SFH. 50% is placed in a frozen savings account. 50% is available for them to spend. Of their spend, they must match spending with paying on debts.



6 Cultural Activities

Talking Circles and smudging activities held two - three times a week from community partners.



7 Education

Southeast Technical College assists guests with completing their assessments to obtain their GED. Guests have also completed the welding certificate program.



8 Family Reunification

Supervised visits are held for their family/children and friends.



9 Medical & Mental Health Care

Assistance with applying for Medicaid. They meet with our volunteer medical team to assess their needs and to obtain medical and mental health care.

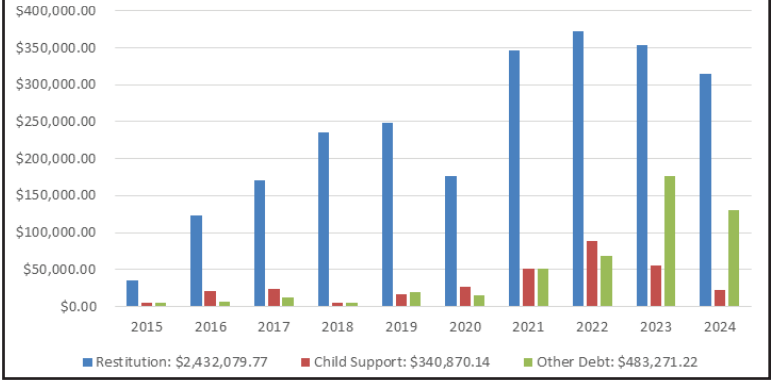


10 Progressive Housing

Obtain safe and affordable housing in the community; Copper Arms & Master Leases.

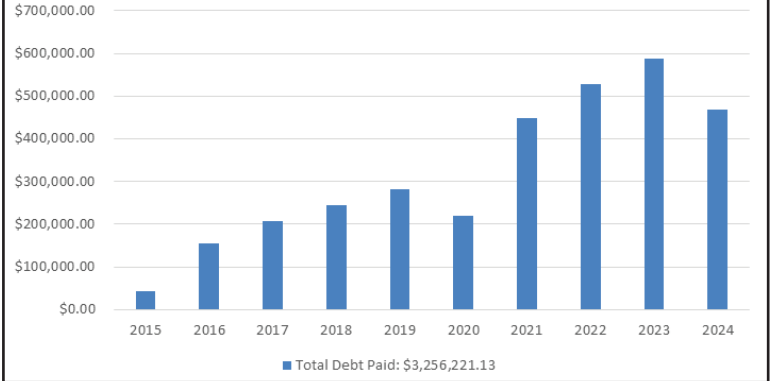


GUEST DEBT PAID



Guests at the St. Francis House repay restitution to South Dakota counties, which may include fines, legal fees, back child support, and various other debts such as overdue rent to previous landlords, utility bills, credit card balances, and more.

TOTAL DEBT PAID: \$3,256,221.13



St. Francis House helps guests manage their finances by supporting savings goals and encouraging the repayment of debts to society. When guests request funds for personal needs beyond what we provide, they are required to make an equal payment toward their outstanding debts. Case managers work closely with guests to develop personalized budgets and structured plans to repay these obligations and contribute positively to the community.

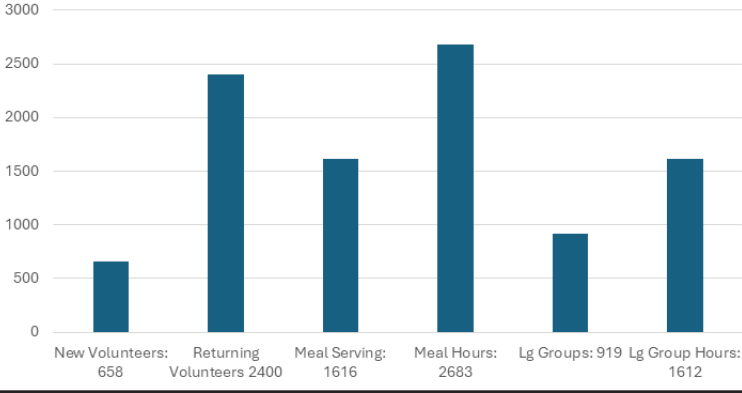


Our agency thrives because of the unwavering dedication of our volunteers:

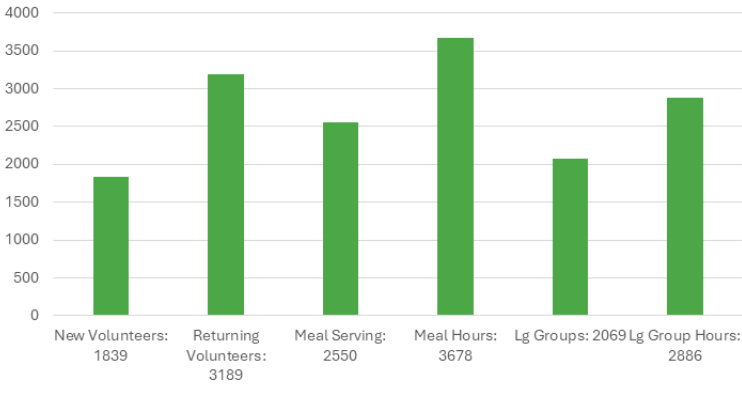


OUR OUTCOMES 2015-2024 • VOLUNTEERS

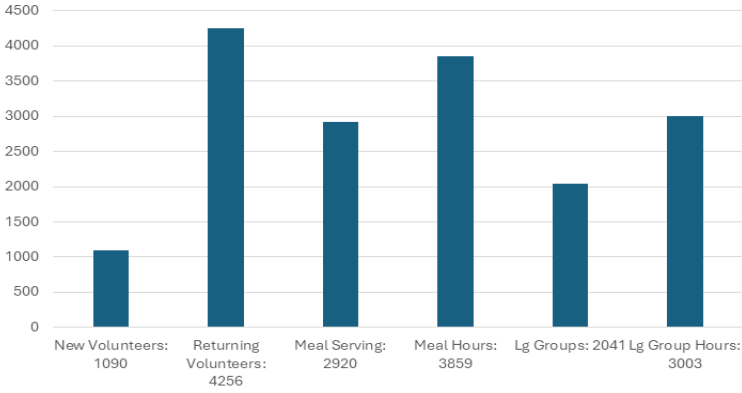
VOLUNTEERS - April-December 2022



VOLUNTEERS - 2023



VOLUNTEERS - 2024



EMPLOYMENT

- Guests are required to obtain and maintain full time employment.
- Due to significant barriers for our guests, in 2024 the St. Francis House implemented an Employability Class.
 - Equips guests with essential skills such as setting up and using emails.
 - Navigating online job applications.
 - Preparing for interviews.
 - Completing onboarding paperwork.



2024 EMPLOYMENT NUMBERS:

- 97.5% employed
- Employability class:
 - 230 attended
 - 84% obtained employment
 - 19% needed help with new hire paperwork
 - 100% needed help with resume development and interviewing assistance

MEDICAL & MENTAL HEALTH CARE

- Volunteer RN's meet with guests to assist with medication management and reducing unnecessary emergency room visits.
- St. Francis House team members assist guests with applying for Medicaid.



MEDICAID:

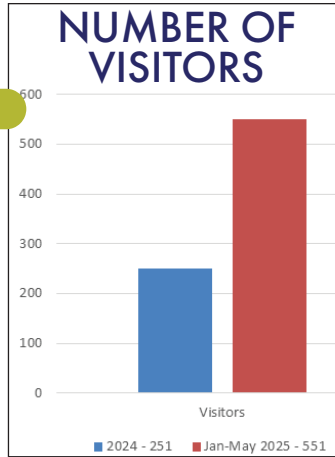
- 455 applied for Medicaid.
- 247 obtained insurances.

FAMILY REUNIFICATION

At St. Francis House, we believe in the power of family. Toward the end of



2024, we began hosting family visits for guests in our work release program—many of whom had not seen their children in six months to a year. These visits are more than reunions; they are steps toward healing, hope, and rebuilding trust. Our mission is rooted in restoring lives and reconnecting families, one visit at a time.

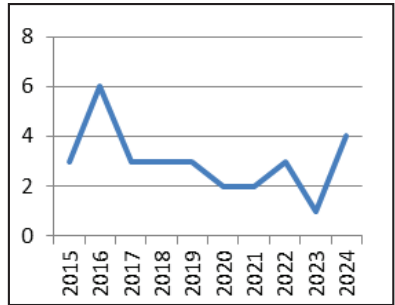


MORE WAYS WE ARE MAKING AN IMPACT:

- To better address the growing needs of our community, we increased beds for females in the last three years, and most recently for males.
- In 2024, we observed 25% of our guests had less than a high school diploma/GED, so we began a partnership with Southeast Technical College for GED Assessments and Programming.
- The St. Francis House does serve veterans, but there has been a decline only due to our commitment to work with local veteran service providers to assist them in being housed and obtaining services.
- Over the last 10 Years, the St. Francis House has provided housing for 4,263 individuals.
 - 8% of these guests returned to the St. Francis House as a repeat guest.
 - 40% obtained housing in the community, which is a result of the lack of affordable and safe housing in our community.

VETERANS

Over the past several years, the St. Francis House has experienced a decline in the number of veterans needing our services. This is not due to a lack of commitment to serving veterans, but rather the result of strong and effective community partnerships. Local veteran service organizations, housing programs, and mental health providers have expanded outreach and resources, ensuring that veterans receive timely assistance before experiencing homelessness. These coordinated efforts allow veterans to access specialized care, targeted benefits, and stable housing solutions more quickly, reducing the need for long-term shelter stays with us.



Blessed is the servant who loves his brother as much when he is sick and useless as when he is well and can be of service to him. And blessed is he who loves his brother as well when he is afar off as when he is by his side...



St. Francis of Assisi

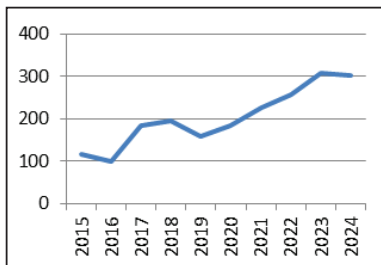


MENTAL ILLNESS

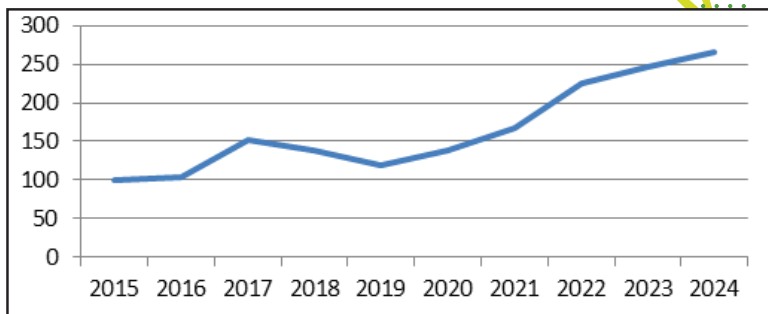
In recent years, we have seen a significant rise in mental health needs among the homeless population we serve.

Increasing rates of trauma, substance use disorders, and untreated

mental illness have led to more complex cases requiring specialized care, crisis intervention, and ongoing support. Many individuals experiencing homelessness now face co-occurring conditions that make it harder to secure and maintain housing without robust mental health resources.

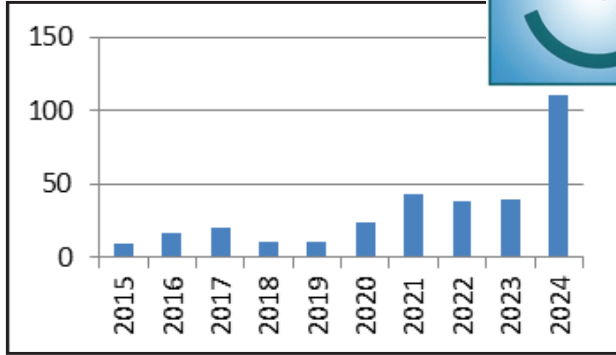


MENTAL, PHYSICAL & SEXUAL ABUSE



In recent years, we have seen a significant rise in mental health needs among the homeless population we serve. Increasing rates of trauma, substance use disorders, and untreated mental illness have led to more complex cases requiring specialized care, crisis intervention, and ongoing support. Many individuals experiencing homelessness now face co-occurring conditions that make it harder to secure and maintain housing without robust mental health resources.

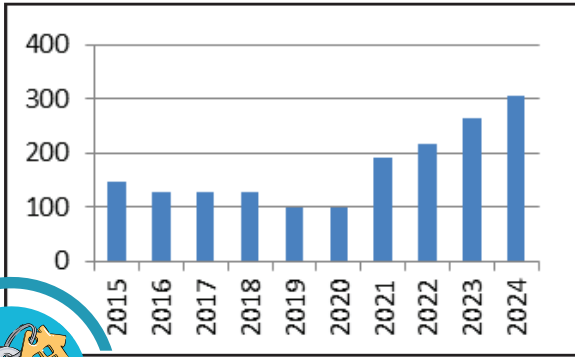
REPEAT GUESTS



For several years, our shelter maintained low levels of repeat guests, a reflection of effective programming and strong community support systems that helped individuals achieve stable housing. However, due to the steady growth and state marketing efforts has brought more people to our community. During the last year, we have seen a significant increase in returning guests. This change is driven by the growing demand for shelter beds and the severe shortage of affordable housing in our community. Even guests who successfully transition into housing are finding it difficult to sustain it due to rising rental costs, limited availability, relapses, and wages that have not kept pace with living expenses—forcing some to return to shelter.



SECURED HOUSING



We have seen an increase in the number of homeless individuals securing housing, due in large part to strong community partnerships. By collaborating with housing authorities (obtaining Copper Arms), master leases with landlords, and nonprofit organizations, we can connect guests with resources, rental assistance, and supportive services more quickly. These coordinated efforts shorten the time between shelter entry and stable housing, improving long-term outcomes for those we serve.

“
We have been called to heal wounds, to unite what has fallen apart, and to bring home those who have lost their way.
”

St. Francis of Assisi



MOVING PEOPLE FROM
Homelessness to Hope