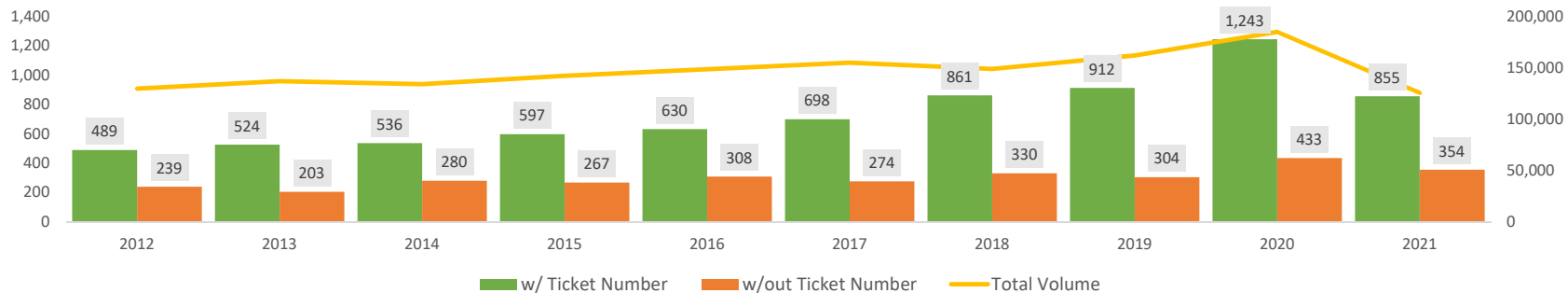


Year-to-Year Comparison

Source	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021
w/ Ticket Number	489	524	536	597	630	698	861	912	1,243	855
w/out Ticket Number	239	203	280	267	308	274	330	304	433	354
Total Damages	728	727	816	864	938	972	1,191	1,216	1,676	1,209
Total Volume	129,592	136,736	133,957	142,100	148,342	154,823	148,700	161,767	184,681	125,367
%	0.56%	0.53%	0.61%	0.61%	0.63%	0.63%	0.80%	0.75%	0.91%	0.96%

Damages w/ Ticket Number vs w/out Ticket Number



Year-to-Year Total Damages as a %

