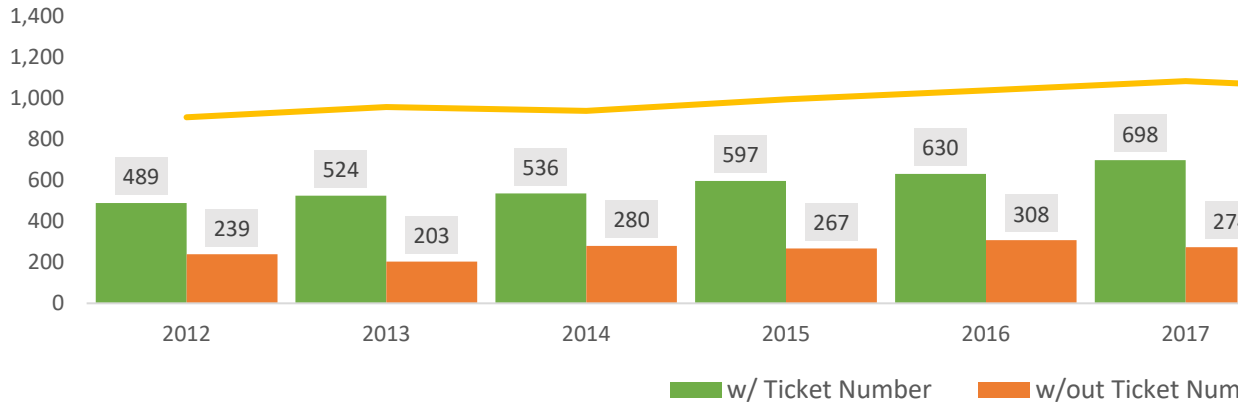


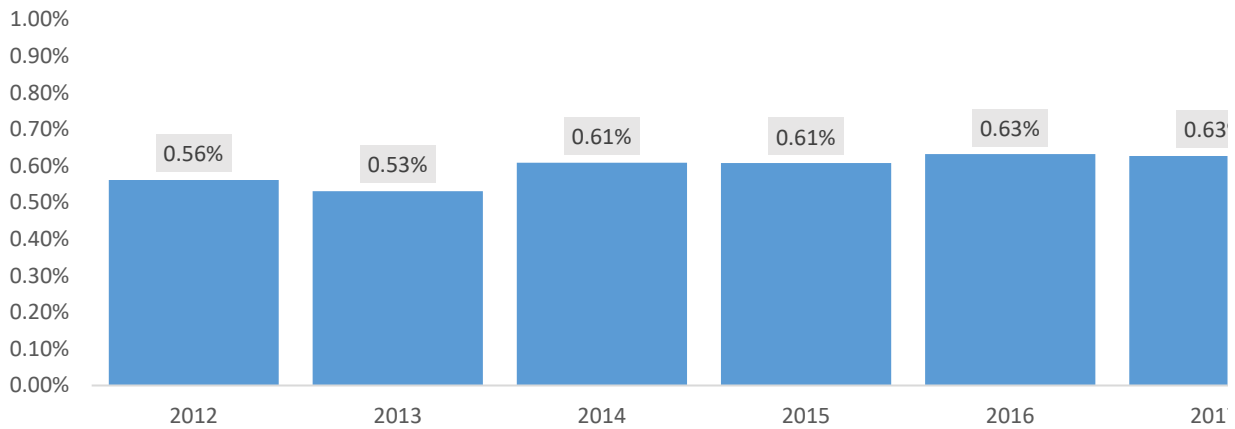
### Year-to-Year Comparison

Source	2012	2013	2014	2015	2016	2017
w/ Ticket Number	489	524	536	597	630	698
w/out Ticket Number	239	203	280	267	308	274
<b>Total Damages</b>	<b>728</b>	<b>727</b>	<b>816</b>	<b>864</b>	<b>938</b>	<b>972</b>
<b>Total Volume</b>	<b>129,592</b>	<b>136,736</b>	<b>133,957</b>	<b>142,100</b>	<b>148,342</b>	<b>154,823</b>
<b>%</b>	<b>0.56%</b>	<b>0.53%</b>	<b>0.61%</b>	<b>0.61%</b>	<b>0.63%</b>	<b>0.63%</b>

### Damages w/ Ticket Number vs w/out



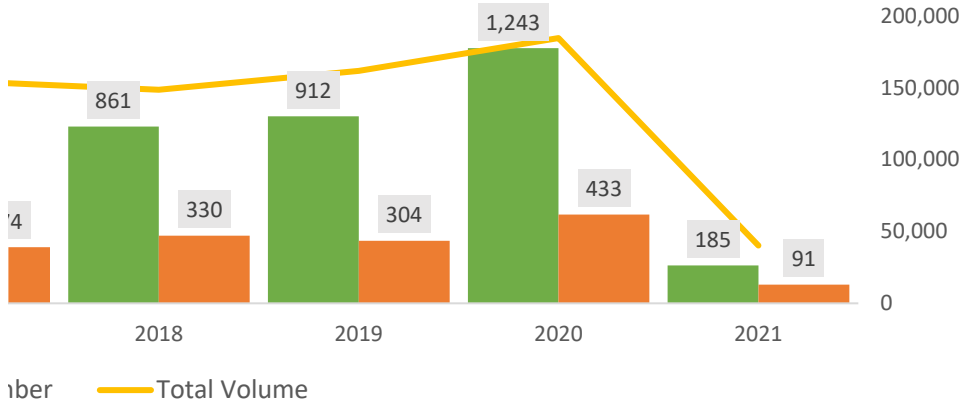
### Year-to-Year Total Damages



on

	2018	2019	2020	2021
	861	912	1,243	<b>185</b>
	330	304	433	<b>91</b>
	1,191	1,216	1,676	<b>276</b>
	148,700	161,767	184,681	<b>40,233</b>
	0.80%	0.75%	0.91%	<b>0.69%</b>

### Ticket Number



### as a %

