

Approved by OMB 3060-1122 Expires: March 31, 2024 Estimated time per response: 10-55 hours

Annual Collection of Information

Related to the Collection and Use of 911 and E911 Fees by States and Other Jurisdictions

Pursuant to OMB authorization 3060-1122, the FCC's Public Safety and Homeland Security Bureau seeks the following specific information in order to fulfill the Commission's obligations under Section 6(f)(2) of the NET 911 Act:

A. Filing Information

1. Name of State or Jurisdiction

State or Jurisdiction	
South Dakota	

2. Name, Title and Organization of Individual Filing Report

Name	Title	Organization
Maria King	State 9-1-1 Coordinator	SD Department of Public Safety

Addendum Section A		

B. Overview of State or Jurisdiction 911 System



1. Please provide the total number of active Public Safety Answering Points (PSAPs) in your state or jurisdiction that received funding derived from the collection of 911/E911 fees during the annual period ending December 31, 2020:

PSAP Type ¹	Total
Primary	32
Secondary	1
Total	33

Addendum Section B1

Data provided in this report is available only for the 28 primary PSAPs who are participating in the State NG9-1-1 project. The other PSAPs are as follows: 3 Tribal, 1 DOI and the secondary PSAP is on an Air Force Base.

2. Please provide the total number of active telecommunicators² in your state or jurisdiction that were funded through the collection of 911 and E911 fees during the annual period ending December 31, 2020:

Number of Active Telecommunicators	Total
Full Time	289
Part Time	57

Addendum Section B2

¹ A Primary PSAP is one to which 911 calls are routed directly from the 911 Control office. A secondary PSAP is one to which 911 calls are transferred from a Primary PSAP. See National Emergency Number Association, Master Glossary of 9-1-1 Terminology (Master Glossary), Apr. 13, 2018, at 162, available at https://cdn.ymaws.com/www.nena.org/resource/resmgr/standards/NENA-ADM-000.22-2018 FINAL 2.pdf.

 $^{^{2}}$ A telecommunicator, also known as a call taker or a dispatcher, is a person employed by a PSAP who is qualified to answer incoming emergency telephone calls and/or who provides for the appropriate emergency response either directly or through communication with the appropriate PSAP. See Master Glossary at 192.



3. For the annual period ending December **31**, 2020, please provide an estimate of the total cost to provide **911/E911** service in your state or jurisdiction.

3a. If an amount cannot be provided, please explain why.

Addendum Section B3

4. Please provide the total number of 911 calls your state or jurisdiction received during the period January 1, 2020 to December 31, 2020.

Type of Service	Total 911 Calls
Wireline	39,201
Wireless	298,679
VoIP	6,649
Other	
Total	344,529

Addendum Section B4



C. <u>Description of Authority Enabling Establishment of 911/E911 Funding Mechanisms</u>

- **1.** Has your State, or any political subdivision, Indian Tribe, village or regional corporation therein as defined by Section 6(f)(1) of the NET 911 Act, established a funding mechanism designated for or imposed for the purposes of 911 or E911 support or implementation (please include a citation to the legal authority for such mechanism)? *Check one.*
 - Yes
 No

1a. If YES, provide a citation to the legal authority for such a mechanism.

https://sdlegislature.gov/Statutes/Codified_Laws/2057881

South Dakota Codified Law 34-45

1b. If YES, during the annual period January 1, 2020 to December 31, 2020, did your state or jurisdiction amend, enlarge, or in any way alter the funding mechanism.

No

Addendum Section C1

2. Which of the following best describes the type of authority arrangement for the collection of 911/E911 fees? *Check one.*



- The State collects the fees
- A Local Authority collects the fees
- A hybrid approach where two or more governing bodies (*e.g.*, state and local authority) collect the fees

Addendum Section C2

3. Describe how the funds collected are made available to localities.

https://sdlegislature.gov/Statutes/Codified_Laws/2057845

South Dakota Codified Law 34-45-8.6 Distribution of revenue to compliant public agencies and to public safety 911 emergency fund and 911 coordination fund.

The Department of Revenue shall transfer the surcharges collected pursuant to §§ 34-45-4 and 34-45-4.2 to the Department of Public Safety. The Department of Public Safety shall remit each month seventy percent of the revenue collected from the 911 emergency surcharges imposed by § 34-45-4 to the public agency where the surcharges were collected. However, if the public safety answering point is not in compliance with the standards for operation and utilization of public safety answering points as determined by the board, the board shall notify the public agency receiving the revenue. If within ninety days the public safety answering point serving the public agency does not become compliant with the standards for operation or utilization or submit a plan to the board to be approved by the board, detailing how the public safety answering point will become compliant, the Department of Public Safety shall withhold the revenue from the public agency. If within one hundred eighty days of the notice given to the public agency, the public safety answering point does not become compliant or receive approval from the public safety answering point become compliant or receive approval from the public safety and the public agency shall be deposited into the public safety 911 emergency fund created pursuant to § 34-45-8.7. If within one hundred eighty days of the notice given to the public agency, the public safety answering point becomes compliant or receives approval from the board of a plan to become compliant, any revenue to the public agency withheld by the department shall be remitted to the public agency.

The secretary of the Department of Public Safety shall approve vouchers and the state auditor shall draw warrants to pay each public agency its share of the distribution. The Department of Public Safety shall deposit thirty percent of the revenue collected from the 911 emergency surcharges imposed by § 34-45-4 into the public safety 911 emergency fund created pursuant to § 34-45-8.7. The Department of Public Safety shall deposit all of the revenue collected from the prepaid wireless service surcharge imposed by § 34-45-4.2 into the South Dakota 911 coordination fund created pursuant to § 34-45-12.



D. Description of State or Jurisdictional Authority That Determines How 911/E911 Fees are Spent

1. Indicate which entities in your state have the authority to approve the expenditure of funds collected for 911 or E911 purposes. Authority to Approve **Expenditure of Funds** (Check one) Jurisdiction Yes No State \boxtimes Local \boxtimes (*e.g.*, county, city, municipality) 1b. Please briefly describe any limitations on the approval authority per jurisdiction (e.g., limited to fees collected by the entity, limited to wireline or wireless service, etc.) https://sdlegislature.gov/Statutes/Codified_Laws/2057851 34-45-12. 911 Coordination Fund--Distributions to Public Safety Answering Points. There is hereby created within the state treasury the South Dakota 911 coordination fund. Any funds collected from prepaid wireless telecommunications service pursuant to § 34-45-4.2 shall be deposited in the South Dakota 911 coordination fund. Any money in the South Dakota 911 coordination fund is continuously appropriated for reimbursement of allowable nonrecurring and recurring costs of 911 service and operating expenses of the board. The board shall authorize disbursements from the fund pursuant to this chapter for the expenses of the board and for approved nonrecurring and recurring costs requested by the governing body of eligible 911 public safety answering points. The board may solicit proposals to coordinate and implement an upgrade to the 911 emergency service system of all public safety answering points. The funds may be disbursed for the purpose of planning, coordinating, purchasing, installing, maintaining, and operating, an upgrade to the 911 emergency services system. Any interest earned on money in the fund shall be credited to the fund. In addition, the local entities (cities/counties) expend 911 funds. The authority to approve the expenditure of funds collected for 911 or E911 purposes rests with the governing entity receiving such surcharge monies.

Addendum Section D1



2. Has your state established a funding mechanism that mandates *how* collected funds can be used? *Check one*.

•	Yes	\boxtimes

• No

2a. If you checked YES, provide a legal citation to the funding mechanism of any such criteria.

https://sdlegislature.gov/Statutes/Codified_Laws/2057832 SDCL 34-45-4 Surcharge per line to be used to pay for allowable nonrecurring and recurring costs of the 9-1-1 system.

https://sdlegislature.gov/Statutes/Codified_Laws/2057851 SDCL 34-45-12 Distributions to public safety answering points; reimbursement for allowable nonrecurring and recurring costs.

https://sdlegislature.gov/Statutes/Codified_Laws/2057858 SDCL 34-45-18.2 Promulgation of rules regarding operational standards, coordination of service and expenditures.

https://sdlegislature.gov/Rules/Administrative/31118 ARSD 50:02:04:07 - 50:02:04:12 Financial standards, allowable recurring and non recurring costs.

2b. If you checked NO, describe how your state or jurisdiction decides how collected funds can be used.

E. <u>Description of Uses of Collected 911/E911 Fees</u>

1. Provide a statement identifying with specificity all activities, programs, and organizations for whose benefit your state, or political subdivision thereof, has obligated or expended funds collected for 911 or E911 purposes and how these activities, programs, and organizations support 911 and E911 services or enhancements of such services.

Local PSAPs are allowed to expend 911 surcharge funds on personnel costs, CPE, CAD, radio, mapping, recorders, workstation equipment, training, consoles, HVAC, building rental maintenance, 911 trunks, and uniforms. Most any costs within the walls of the PSAP or directly related to operating 911 are allowable. The purchase, upkeep and utilization of this equipment allows the PSAPs to provide efficient and effective handling of 911 related needs.



2. Please identify the allowed uses of the collected funds. <i>Check all that apply</i> .			
	Type of Cost	Yes	No
	Lease, purchase, maintenance of customer premises equipment (CPE) (hardware and software)		
Operating Costs	Lease, purchase, maintenance of computer aided dispatch (CAD) equipment (hardware and software)		
	Lease, purchase, maintenance of building/facility		
Personnel Costs	Telecommunicators' Salaries		
	Training of Telecommunicators		
Administrative Costs	Program Administration	\boxtimes	
	Travel Expenses	\boxtimes	
Dispatch Costs	Reimbursement to other law enforcement entities providing dispatch		
	Lease, purchase, maintenance of Radio Dispatch Networks		



Grant Programs		If YES, see 2a.	\boxtimes
	eriod ending December 31, 2020, describe th llected 911/E911 fees and the purpose of the		r state paid
N/A			

Addendum Section E2		

F. Description of 911/E911 Fees Collected

1. Please describe the amount of the fees or charges imposed for the implementation and support of 911 and E911 services. Please distinguish between state and local fees for each service type.

Service Type	Fee/Charge Imposed	Jurisdiction Receiving Remittance (e.g., state, county, local authority, or a combination)	
Wireline	\$1.25/line	State (all funds are collected at the state level and then dispersed by the state to the county.	
Wireless	\$1.25/line	State (all funds are collected at the state level and then dispersed by the state to the county.	
Prepaid Wireless	2% point of sale	State (all funds are collected at the state level and then dispersed by the state to the county.	
Voice Over Internet Protocol (VoIP)	\$1.25/line	State (all funds are collected at the state level and then dispersed by the state to the county.	
Other	N/A		



Addendum Section F1		

2. For the annual period ending December 31, 2020, please report the total amount collected pursuant to the assessed fees or charges described in Question F 1.

Service Type	Total Amount Collected (\$)
Wireline	\$3,101,179
Wireless	\$8,919,824
Prepaid Wireless	\$1,291,947
Voice Over Internet Protocol (VoIP)	\$220,630
Other	
Total	\$13,533,579

2a. If an amount cannot be provided, please explain why.



Addendum Section F2		

3. Please identify any other sources of 911/E911 funding.

In August of 2019, the State of South Dakota was awarded a one-time grant under the 911 Grant Program as authorized by the Next Generation 911 (NG911) Advancement Act of 2012 (Middle Class Tax Relief and Job Creation Act of 2012, Pub. L. 112-96, Title VI, SubtitleE (codified at 47 U.S.C. 942)) in the amount of \$1,551,790.

Question	Yes	No
4. For the annual period ending December 31, 2020, were any 911/E911 fees that were collected by your state or jurisdiction combined with any federal, state or local funds, grants, special collections, or general budget appropriations that were designated to support 911/E911/NG911 services? <i>Check one.</i>		
4a. If YES, please describe the federal, state or local funds and a 911/E911 fees.	amounts that were	combined with
Federal grant funds as noted in # 3 above in the amount of \$364,480 were 2020.	used for NG9-1-1 im	plementation in

Addendum Section F4







5. Please provide an estimate of the proportional contribution from each funding source towards the total cost to support 911 in your state or jurisdiction.	Percent
State 911 Fees	35.8%
Local 911 Fees	0
General Fund - State	0
General Fund - County	38.2%
Federal Grants	26.0%
State Grants	0

Addendum Section F5



G. Description of Diversion or Transfer of 911/E911 Fees for Other Uses

Question		Yes	No
1. In the annual period funds collected for 91 jurisdiction made ava designated by the fun			
1a. If NO, please identify what amount of funds collected for 911 or E911 purposes were made available or used for any purposes other than the ones designated by the funding mechanism of used for purposes otherwise unrelated to 911 or E911 implementation or support, including ar funds transferred, loaned, or otherwise used for the state's general fund. Along with identifyin the amount, please include a statement identifying the non-related purposes for which the collected 911 or E911 funds were made available or used.			
Amount of Funds (\$)	Identify the non-related purpose(s) for which the 911/E911 funds were used. (Add lines as necessary)		

Addendum Section G1



H. Oversight and Auditing of Collection and Use of 911/E911 Fees

Question	Yes	No
1. Has your state established any oversight or auditing mechanisms or procedures to determine whether collected funds have been made available or used for the purposes designated by the funding mechanism or otherwise used to implement or support 911? <i>Check one.</i>		
1a. If YES, provide a description of the mechanisms or procedu corrective actions undertaken in connection with such auditing ending December 31, 2020. <i>(Enter "None" if no actions were take</i>	authority, for the a	
https://sdlegislature.gov/Statutes/Codified_Laws/2057866 SDCL 34-45-2 authority to collect annual financial data from any entity receiving 911 sur PSAP and county receiving surcharge funds submit a financial report of th State 911 Coordinator. A copy of that form is included with this report. T implementing performance audits which will be conducted by the Departm https://sdlegislature.gov/Statutes/Codified_Laws/2057863 The Departmer promulgate rules regarding returns, records and audits. However, at this tir the board the authority to enforce compliance with the Administrative Rule	charge funds. The boa eir local 911 fund for 'he board will develop nent of Legislative Au nt of Revenue Board I ne there is nothing in	ard requires each review by the o criteria for adit. has the authority to



	Question	Yes	No
2.	Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected from subscribers matches the service provider's number of subscribers? <i>Check one.</i>		
une	If YES, provide a description of any auditing or enforcemen dertaken in connection with such auditing authority, for the a 2020. (Enter "None" if no actions were taken.)		
-	os://sdlegislature.gov/Statutes/Codified_Laws/2057863 SDCL 34-45-1 nority to audit service providers. No action was taken in 2020.	8.7 The Department	of Revenue has the



I. <u>Description of Next Generation 911 Services and Expenditures</u>

Question	Yes	No	
1. Does your state or jurisdiction classify expenditures on Next Generation 911 as within the scope of permissible expenditures of funds for 911 or E911 purposes? <i>Check</i> <i>one.</i>			
1a. If YES, in the space below, please cite any specific legal authority: https://sdlegislature.gov/Statutes/Codified_Laws/2057832_SDCL_34-45-4_Surcharge per line to be used to pay for allowable nonrecurring and recurring costs of the 9-1-1 system. https://sdlegislature.gov/Statutes/Codified_Laws/2057851_SDCL_34-45-12_Distributions to public safety answering points; reimbursement for allowable nonrecurring and recurring costs. https://sdlegislature.gov/Statutes/Codified_Laws/2057858_SDCL_34-45-18.2_Promulgation of rules regarding operational standards, coordination of service and expenditures. https://sdlegislature.gov/Rules/Administrative/31118_ARSD_50:02:04:07 - 50:02:04:12_Financial standards, allowable recurring and non recurring costs.			

	Question	Yes	No		
	al period ending December 31, 2020, has your sdiction expended funds on Next Generation 911 <i>Check one.</i>	\boxtimes			
2a. If YES, in th	2a. If YES, in the space below, please enter the dollar amount that has been expended.				
Amount (\$)	\$3,456,387				

Addendum Section I2



3. For the annual period ending December 31, 2020, please describe the type and number of NG911 Emergency Service IP Network(s) (ESInets) that operated within your state.					
Type of ESInet	Yes No	If Yes, Enter Total PSAPs Operating on	If Yes, does the type of ESInet interconnect with other state, regional or local ESInets?		
			the ESInet	Yes	No
a. A single, state-wide ESInet			28		\boxtimes
b. Local (e.g., county) ESInet					
c. Regional ESInets			[If more than one Regional ESInet is in operation, in the space below, provide the total PSAPs operating on each ESInet]		
Name of Regional ESIr	net 1:				
Name of Regional ESI	net 2:				



Name of Regional ESInet 3:		
Name of Regional ESInet 4:		
Name of Regional ESInet 5:		
Name of Regional ESInet 6:		
Name of Regional ESInet 7:		
Name of Regional ESInet 8:		
Name of Regional ESInet 9:		
Name of Regional ESInet 10:		
Name of Regional ESInet 11:		
Name of Regional ESInet 12:		



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Name of Regional ESInet 31:		
Name of Regional ESInet 32:		



Name of Regional ESInet 33:		
Name of Regional ESInet 34:		
Name of Regional ESInet 35:		

Addendum Section I3

4. Please provide a description of any NG911 projects completed or underway during the annual period ending December 31, 2020.

Implemenation of statewide hosted CPE and migration to ESInet was completed for 28 PSAPs in early 2020. All PSAPs were text ready by the end of 2020. Carrier testing for Text-to-9-1-1 was ongoing into 2021.

We continue to work on the statewide GIS dataset to improve data accuracy to a goal of 98%.

	Question	Total PSAPs Accepting Texts
5.	During the annual period ending December 31, 2020, how many PSAPs within your state implemented text-to-911 and are accepting texts?	0
	Question	Estimated Number of PSAPs that will Become Text Capable
6.	In the next annual period ending December 31, 2021, how many PSAPs do you anticipate will become text capable?	33



Addendum Section I5

All PSAPs with the exception of one were live and able to receive texts from the major carriers by the end of 2020, however we didn't announce it publicly in 2020 since we were waiting on one local carrier to get their network completed and one PSAP to complete training and carrier testing.

Addendum Section I6

J. <u>Description of Cybersecurity Expenditures</u>

Question		k the riate box	If Yes, Amount Expended (\$)
1. During the annual period ending December 31, 2020, did your state expend funds on cybersecurity programs for PSAPs?	Yes	No 🖂	

Addendum Section J1

Cybersecurity is provided as part of the NG9-1-1 contract the State has with Lumen.

Question	Total PSAPs
2. During the annual period ending December 31, 2020, how many PSAPs in your state either implemented a cybersecurity program or participated in a regional or state- run cybersecurity program?	Ō

Addendum Section J2



Question	Yes	No	Unknown

3. Does your state or jurisdiction adhere to the National Institute of Standards and Technology *Framework for Improving Critical Infrastructure Cybersecurity* (February 2014) for networks supporting one or more PSAPs in your state or jurisdiction?

Yes	No	Unknown

Addendum Section J3	

K. Measuring Effective Utilization of 911/E911 Fees

1. Please provide an assessment of the effects achieved from the expenditure of state 911/E911 or NG911 funds, including any criteria your state or jurisdiction uses to measure the effectiveness of the use of 911/E911 fees and charges. If your state conducts annual or other periodic assessments, please provide an electronic copy (*e.g.*, Word, PDF) of the latest such report upon submission of this questionnaire to the FCC or provide links to online versions of such reports in the space below.

We monitor the appropriate use of the 911 funds by the counties and PSAPs, i.e. allowable recurring and nonrecurring costs, and we do this through an annual financial audit. Additionally, we review the PSAPs for compliance with the minimum operational, technical and financial standards that are set forth in Administrative Rules by the 911 Coordination Board. This is performed through an on-site visit to the PSAP to complete the review checklist.



We have estimated that your response to this collection of information will take an average of 10 to 55 hours. Our estimate includes the time to read the instructions, look through existing records, gather and maintain required data, and actually complete and review the form or response. If you have any comments on this estimate, or on how we can improve the collection and reduce the burden it causes you, please write the Federal Communications Commission, Office of Managing Director, AMD-PERM, Washington, DC 20554, Paperwork Reduction Act Project (3060-1122). We will also accept your PRA comments via the Internet if you send an e-mail to <u>PRA@fcc.gov</u>.

Please DO NOT SEND COMPLETED FORMS TO THIS ADDRESS. You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number and/or we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060-1122.

THIS NOTICE IS REQUIRED BY THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507.