

# South Dakota One Call Notification Board Meeting

## MINUTES

Draft / Unapproved, Circulated 3/19/2026

Thursday, March 5, 2026 at 10:00AM CT (9:00AM MT)

This hybrid meeting was held in person at South Dakota State One Stop Building, Meeting Room Oak A at 1501 S Highline Avenue in Sioux Falls, South Dakota and via Teams Meeting.

### Board Members in attendance:

Chairman, Mark Meier, Representing Municipalities;  
Vice Chairman, Ryan Barr, Representing Community Antenna Television Systems  
Brad Wenande, Representing Investor-Owned Natural Gas Utilities;  
Scott Wiese, Representing Investor-Owned Electric Utilities;  
Kay Braaten; Representing Interstate Carriers of Gas or Petroleum;  
Lloyd Rave, Representing Rural Water Systems;  
Loren Beld, Representing Excavation Contractors;  
Jim Wedin, Representing Telecommunication Companies Offering Local Exchange Service to More Than 50,000 Customers;  
Steve Barnett, Representing Rural Electric Cooperatives;  
Jake VanDewater, Representing Telecommunication Companies Offering Local Exchange Service to Less Than 50, 000 Customers;

### Board Members unable to attend:

John Morris, Representing Excavation Contractors;

### Contractors and Staff:

Cody Honeywell, Legal Counsel;  
Tyler Steen, Dept. of Public Safety;  
Codi Gregg, Executive Director;  
Kimberly Patrick, Program Assistant

### Guests in attendance:

Kyle VanLandingham, Texas811;  
J.D. Maniscalco, Texas811;  
Mary Zanter, Pipeline Safety  
Toby Crow, AGC Executive Vice President

1. Codi Gregg called the meeting to order at 10AM CT, Kimberly Patrick called roll. Lloyd Rave made the motion to accept the agenda as printed. Brad Wenande seconded the motion. **Motion carried unanimously.**



2. Scott Wiese made the motion to approve the November 13, 2025 minutes as printed. Jim Wedin seconded the motion. **Motion carried unanimously.**
3. Codi Gregg reviewed FY2026 1<sup>st</sup> and 2<sup>nd</sup> quarters and provided documentation. With no questions on the financials, Jake VanDewater made the motion to accept the financials. Loren Beld seconded the motion. **Motion carried unanimously.**

Executive Director Discussion Items:

4. South Dakota 811 Performance Reports
  - a. Kyle VanLandingham from Texas811 presented the quarterly report.
    - Volume, both incoming and outgoing, are down from 2024 to 2025. Roughly 5,500 tickets less were submitted to the one call center from 2024 to 2025.
    - Hotspots remain the same, Minnehaha and Pennington, Lincoln and Brookings holding the highest ticket counts.
    - Average of 5 utilities are contacted on each outgoing ticket. That has remained the average for a few years.
    - We remain steady at 70% roughly of tickets being submitted online.
    - Secondary links are the additional notices to other email addresses in a company. This second outreach has been consistent from 2024 to 2025.
    - Ticket Usage was reviewed. Respot tickets have seen an increase in usage.
    - Speed of answer in the center is to be 45 seconds or less, Texas811 meets that requirement, often answering well before the allotted time.
    - Reported damages are down, significantly in October and November, comparing 2024 and 2025. Utility data sets were discussed, with utilities having the best reporting data. Excavators will often report damage straight to the utility and bypass the 811 report. It is NOT the responsibility of the utility to verify the damage is reported to 811, that is the responsibility of the excavator.
    - Number of damages reported without a previous ticket is lower than national average but still higher than we would like to see.
    - A deeper dive was done into the reported damages to better identify the utility involved. This will continue in hopes of developing better data sets.
    - Positive Response was reviewed, with conversation being held on “Locate to Meter Only.” This will be added as a discussion item to the Damage Prevention meetings.
    - No action is needed on the reports, please contact Codi with any questions.
  - b. 2026 Forecast was reviewed. No approval needed. County information will continue to be collected and made available.
5. Midnight State Rule change goes in to effect on 7/1/2026. Mass email, mailings, radios ads and billboard advertisings are planned. Please see the website for additional information.



6. The Board of Directors updated Code of Conduct and Conflict of Interest forms for all board members, staff and contractors. These forms are kept on file with SD811 staff.
7. Open Meetings Law Review
  - a. The Board reviewed “Conducting the Public’s Business in Public” handbook. Under SDCL 1-25-13, the Board is to review open meeting laws and acknowledge. Today, does the Board acknowledge the policy and understand the procedures? Cody Honeywell reviewed the handbook with the board, discussing agenda posting 72 hours in advance and meetings being open to the public. Scott Wiese made the motion acknowledging the policies and procedures, Jim Wedin seconded the motion. **Motion carried unanimously.**
8. Damage Prevention Efforts and Accomplishments were discussed:
  - a. Damage Prevention Meetings – shared the schedule and the sponsors list
  - b. Excavator / Utility Meetings – update about AGC and Pennington County
  - c. April is Safe Digging Month – Proclamation has been submitted.
  - d. DIRT Report has been submitted, will be working on that further due to a complication submitting. Formatting error.
9. The Board discussed issuing an invoice with board orders where a penalty is assessed. This request was discussed within DPS and the Board to allow easier payment processing via an invoice and to also document invoices and payments for 1098 purposes within state accounting. Codi Gregg presented a sample invoice, with some changes recommended. Orders issued after March 5, 2026 will include an invoice. Brad Wenande made the motion to approve the revised invoice to be sent with Board Orders. Ryan Barr seconded the motion. **Motion carried unanimously.**
10. South Dakota One Call’s Enforcement Panel has met to consider the following complaints and Recommendations have been issued. Today, does the One Call Board accept the Recommendations of the Enforcement Panel? The Board shall pursue collections activity under SDCL 49-7A-28 and SDCL 49-7A-33 if conditions as stated are not met. If a penalty is issued, the Board may suspend part of the penalty if the respondent meets the following conditions:
  1. Respondent must not be found guilty of a One Call violation within twelve months of the Board Order being issued.
  2. Penalty payment must be received within 30 days of the Board Order.
  3. Respondent must attend a Damage Prevention Meeting.
  4. Respondent to conduct an in house safety meeting to discuss dig laws.
  5. Respondent and Complainant are to meet to discuss the complaint, possible dig in scenarios and safe practices.

Invoices will be sent with the Board Orders, as discussed above.



- a. **OC25-006** In the matter of the complaint filed by Watertown Municipal Utilities, Watertown, against Limited Concrete, LLC, Lake Norden, for an incident occurring June 30, 2025 at 1727 36<sup>th</sup> Street SW in Watertown.
  1. Panel did find probable cause of an intentional violation of 49-7A-5, recommending a penalty in the amount of \$2,000 with \$750 suspended after meeting conditions.
  2. Mark Meier abstained from voting. Motion carried upon a roll call vote.
  
- b. **OC25-017** In the matter of the complaint filed by RCS Construction, Inc. Rapid City, SD against Midco, Rapid City, SD for an incident occurring October 6, 2025 at 601 W Sunnydale Road in Box Elder.
  1. Panel did find probable cause of an intention violation of 49-7A-8, recommending a penalty in the amount of \$3,000 with \$1,500 suspended after meeting conditions.
  2. Ryan Barr abstained from voting. Motion carried upon a roll call vote.
  
- c. **OC25-019** In the matter of the complaint filed by Northwestern Energy, Mitchell, SD against TelCom Construction, Sioux Falls, SD for an incident occurring October 20, 2025 at 840 E Kay Avenue in Mitchell.
  1. Panel did find probable cause of an intentional violation of 20:25:03:05:03, recommending a penalty in the amount of \$3,000 with \$1,000 suspended after meeting conditions.
  2. Brad Wenande abstained from voting. Motion carried upon a roll call vote.
  
- d. **OC25-021** In the matter of the complaint filed by RCS Construction, Inc., Rapid City, SD against Black Hills Energy, Rapid City, for an incident occurring October 17, 2025 at the intersection of Wonderland Drive and Ponderosa Trail in Rapid City.
  1. Panel did find probable cause of an intentional violation of 20:25:03:05:04, recommending a penalty in the amount of \$3,000 with \$1,500 suspended after meeting conditions.
  2. Motion carried unanimously.
  
11. Board Chairman and Vice Chairman Nominations were discussed. Nomination committee (Lloyd Rave, Jim Wedin and Ryan Barr) made the recommendation for Jake VanDewater move to Chairman position and Scott Wiese move to Vice Chairman. The Board will vote to accept the recommendation in April. Admin Rule 20:25:02:06
  
12. Public Comment was taken from Mary Zanter regarding the damage reporting and availability of information. Toby Crow discussed excavator and utility meetings held with 811 staff and the success and hangups with those meetings. They are bringing awareness to all stakeholders and will continue.



13. Lloyd Rave made the motion to adjourn the meeting. Ryan Barr seconded the motion.  
Motion carried unanimously.

**Future One Call Board Meetings:**

*April, 2026 – Meeting will be held via Teams.*

**Notice of Safety Conferences:**

- Common Ground Alliance, Colorado Springs, April 27 – April 30, 2026
- Global Damage Prevention Summit, Nashville, August 18 – 20, 2026
- Texas811Damage Prevention Summit,

**Notice of future One Call Enforcement Panel Meetings:**

Panel Members will be notified.

**Announcements:**

Materials presented at this meeting are available on the South Dakota 811 website, [www.sd811.com](http://www.sd811.com) as well as the South Dakota Board and Commissions website at <http://boardsandcommissions.sd.gov>. These are also available by contacting Codi Gregg at [codi@sd811.com](mailto:codi@sd811.com) or by calling (605) 863 – 0951.