2021

DISPATCHED TICKET

TYPES	Jan	Feb	Mar	Apr	May	June	July	Aug	Sep	Oct	Nov	Dec	TOTAL
APPOINTMENT	6	8	50	62									126
Appointment Planning	1	2	23	8									34
Appointment Project	1	1	13	8									23
Appointment Routine	4	5	14	46									69
CANCELLATION	52	29	120	202									403
DAMAGE	47	33	61	135									276
Damage w/ Previous Locate Request	33	18	43	91									185
Damage w/out Previous Locate Request	14	15	18	44									91
EMERGENCY	267	352	368	342									1,329
INFORMATIONAL	0	0	0	0									0
MODIFY	28	15	55	119									217
NORMAL	3,227	2,233	10,484	18,341									34,285
High Profile Notifications	636	454	1,710	2,629									5,429
PLANNING	91	98	142	112									443
RESPOT	136	127	185	463									911
UPDATE	305	248	525	836									1,914
VERIFICATION	43	25	78	183									329
TOTAL	4,202	3,168	12,068	20,795	0	0	0	0	0	0	0	0	40,233

2021

DISPATCHED TICKET

TYPES - PERCENTAGES	Jan	Feb	Mar	Apr	May	June	July	Aug	Sep	Oct	Nov	Dec	TOTAL
APPOINTMENT	0%	0%	0%	0%									0%
Appointment Planning	17%	25%	46%	13%									27%
Appointment Project	17%	13%	26%	13%									18%
Appointment Routine	67%	63%	28%	74%									55%
CANCELLATION	1%	1%	1%	1%									1%
DAMAGE	1%	1%	1%	1%									1%
Damage w/ Previous Locate Request	70%	55%	70%	67%									67%
Damage w/out Previous Locate Request	30%	45%	30%	33%									33%
EMERGENCY	6%	11%	3%	2%									3%
INFORMATIONAL	0%	0%	0%	0%									0%
MODIFY	1%	0%	0%	1%									1%
ROUTINE	77%	70%	87%	88%									85%
High Profile Notifications	20%	20%	16%	14%									16%
PLANNING	2%	3%	1%	1%									1%
RESPOT	3%	4%	2%	2%									2%
UPDATE	7%	8%	4%	4%									5%
VERIFICATION	1%	1%	1%	1%									1%