

**Center for Independent Living Quarterly Report
Based on FY 2021-2024 State Plan for Independent Living**

Center for Independent Living: **Independent Living Choices**

Reporting Quarter: **October – December 2023**

Office Locations: **Sioux Falls, Yankton, Mitchell, Brookings, Huron, Watertown, Aberdeen, Mobridge, and Martin**

Counties Served: **Brown, Campbell, Day, Edmunds, Marshall, McPherson, Potter, Walworth, Brule, Buffalo, Charles Mix, Douglas, Gregory, Beadle, Faulk, Hand, Hyde, Spink, Brookings, Kingsbury, Lake, Miner, Aurora, Davison, Hanson, Jerauld, Sanborn, Clark, Codington, Deuel, Grant, Hamlin, Roberts, Bon Homme, Clay, Hutchinson, Union, Yankton, Lincoln, McCook, Minnehaha, Moody, Turner, Corson, Ziebach, Dewey, Bennett, Todd, Jackson, and Oglala Lakota**

Person Completing Report: _____ Matt Cain/Denise Reed

Date Submitted: _____

1st Quarter: October 1 - December 31; Report Due January 31

2nd Quarter: January - March 31; Report Due April 30

3rd Quarter: April 1 - June 30; Report Due July 31

4th Quarter: July 1 - September 30; Report Due October 31

1. Identify in the table below the units of services and number of individuals receiving core services.

Core Service	This Quarter		Since October 1st	
	Hours of Services	Individuals Receiving Services	Hours of Services	Individuals Receiving Services
Advocacy Services	691.5	538	691.5	538
IL Skills Training	193.75	88	193.75	88
Inform. & Referral	1029.75	565	1029.75	565
Peer Counseling	143.5	129	143.5	129
Nursing Home Trans.	27.5	5	27.5	5
Nursing Home Deter.	33.75	102	33.75	102
Post-Secondary Trans.	23.5	20	23.5	20
Total	2143.25	1447	2143.25	1447

2. Identify in the table below the unit of services and number of clients receiving housing services, HMAD and Assistive Devices.

Service	This Quarter		Since October 1st	
	Hours of Services	Individuals Receiving Services	Hours of Services	Individuals Receiving Services
HMAD	564	331	564	331
Assistive Devices	52.75	59	52.75	59
Housing	92.5	64	92.5	64

State Plan for Independent Living:

Increase Awareness of independent living services in South Dakota.

(Increase the number of people in South Dakota who receive IL services by 10% over 3 years).

1. Identify in the table below the number of new applicants, number of **new** applicants under the age of 25, and total clients served.

Category	This Quarter	Since Oct 1 st
Total new applicants	308	308
Number of total new applicants who are under 25 years old	31	31
Total clients being served	1198	1198

2. Identify in the following table activities that IL partners have participated in or organized to talk about IL Service or provide resources this quarter(i.e. Community events, health fairs, city commission, transit provider board meeting).

Description of Activity	Date of Activity	Location of Activity	Participate or Organize
Facilitated booth at Flandreau Santee Sioux Indian Health Services Health Fair. Discussed ILC services and ADLS program.	10/4/2023	Flandreau Santee Sioux Indian Health Services	Participate
Participated in Mitchell Area Inclusion Coalition meetings. Shared about ILC services. Group discussion about a resource fair being brought to Mitchell for people to understand the resources available in the community.	10/5/2023, 12/7/2023	Senior Resource Fair - Davison County	Participate

Mailed introductory letter, brochures, and business cards to Dr. Knutson, family medicine, re: ADLS program/services.	10/5/2023	Dr. J. Knutson - Sioux Falls	Organized
Discussed services and shared handouts and documents about both programs with Merilee from SBVI.	10/5/2023	Oglala Lakota	Participate
Visited with Deb Grey Eagle, with Mni Wiconi Health Circle about ILC Services	10/6/2023	Ft Yates, ND/SRST	Participate
Provided information on ILC services and referrals to Cole Uecker, Executive Director of Disability Rights of SD.	10/11/2023	Mobridge	Participate
Talked with Home Instead Nurse regarding ILC services, HMAD/TAD, and eligibility. She also discussed different options for HMAD and we discussed the difference of medical devices and assistive devices.	10/11/2023	Home Instead - Mitchell	Participate
Provided information on ILC services and referrals to Julie, with Dept. of Rehab Services regarding services for individuals who are deaf or hard of hearing.	10/11/2023	DHS - Mobridge	Participate
Provided information on ILC services and referrals to Mike Webb, SBVI Counselor.	10/11/2023	Mobridge	Organized
Mailed Introductory letter, brochures, and business cards to Dr. Evans-Hullinger, internal medicine, re: ADLS program/services.	10/13/2023	Brookings	Organized
Facilitated booth at the "Empty Bowl" fundraiser for the food pantry. Several human services organizations also attended the event. ILS shared about ILC services and eligibility.	10/18/2023	Mitchell Technical College	Participate
Mailed 13 Brochures to the Dell Rapids Hospital per their request.	10/20/2023	Dell Rapids Avera Hospital	Participate
Attended the Mitchell Area Networking Association networking meeting. Shared about ILC services. Mitchell Technical College Human Services Technician program students also attended the MANA meeting.	10/24/2023	Mitchell	Participate
Virtually presented to Community Campus about 1:1 Peer Support Program and ILC Services. Emailed PS Flyer.	11/2/2023	Sioux Falls	Organized
Virtually presented about 1:1 peer support program, IL, and ADLS services at VR's staff meeting. Flyers were provided over email.	11/9/2023	Sioux Falls	Participate
Presented about the 1:1 Peer Support Program to outpatient/social workers at Avera Behavioral Health. Provided peer support flyers, ILC brochures, ADLS brochures, and business cards.	11/14/2023	Sioux Falls	Organized

Presented at Vermillion Community Focus Meeting.	11/15/2023	Vermillion Community Focus Meeting	Participate
Discussed ILC services with Jodi Madison, (Clinic Operations Director), John Ayoub (CEO), and Jennifer Dietterle (LPN), at the Mobridge Regional Clinic and Hospital.	11/16/2023	Mobridge	Organized
Discussed ILC services with Kelsey Majeske, Publisher of the Mobridge Tribune.	11/16/2023	Mobridge	Organized
Discussed ILC services with Erica Ayoub regarding. Erica leads senior yoga and balance classes in Mobridge.	11/16/2023	Mobridge Regional Clinic and Hospital	Organized
Attended the United Way Luncheon. ILS shared about ILC services and shared 1 business card with an Avera nurse.	11/17/2023	Mitchell	Participate
Discussed ILC services, as well as VR and DOL services with a staff member from Safe Place.	11/21/2023	Safe Place - Mitchell	Participate
Toured Mitchell food Pantry, discussed ILC services, and shared several one-page flyers and business cards.	12/4/2023	Mitchell Food Pantry	Participate
Discussed ILC services with several Canton community members.	12/12/2023	Celebrate Church - Canton	Participate
Email sent to Jeff Merkel, Disability Services, at Augustana re: ADLS services; attachment included outlining eligibility, services, and how to apply.	12/15/2023	Augustana University – Sioux Falls	Organized
Discussed services about ILC and learned about Interim; 5 ILC and 5 ADLS brochures were provided.	12/20/2023	Interim Healthcare – Sioux Falls	Participate
Participated in Pokey Run event held at the Sunnycrest apartments. Met with staff and residents. Provided 30 handouts and 15 business cards to residents.	10/3/2023	Sunnycrest Apartments - SF	Participate
Discussed ILC services with 14 attendees at Refugee Clubhouse who were interested in learning more about ILC. ILC was invited to present by a previous participant.	12/6/2023	Brown County	Organized
All Regional LTSS staff met with Sioux Falls ILC staff at ILC office. Discussed services offered by ILC and by LTSS and discussed collaboration.	12/5/2023	Sioux Falls	Organized

3. Identify in the table below how participant learned of IL services this quarter:

Category	This Quarter	Since October 1st
Former IL Participant	30	30
Family Member/Friend	79	79
School	7	7
Online/Website/Facebook	0	0
Medical Personnel (i.e., doctor, nurse, therapist)	107	107
Radio/Newspaper Advertisement	0	0
Vocational Rehabilitation Counselor	11	11
Benefits Specialist	13	13
Long Term Care Benefit Specialist (DSS)	20	20
Disability Rights South Dakota	0	0
Other / please identify: City of Sioux Falls, Lifescape, DHS, Adult Protection Services, Minnehaha County Human Services, Jennifer Lewis, Home Instead, SD Drop, Division of DD, ICAP, Dakota Plains Legal Services, Homecare Services, SD Joining Forces for Veterans and Families, 211, Turner County Fair, Sioux Falls Housing, VOA Family Support, and Missouri Breaks.	41	41

**State Plan for Independent Living Goal:
Ensure people with disabilities residing in South Dakota have access to IL services.**

1. Identify in the table below public comment or other received communication learned or obtained about underserved populations and/or locations this quarter.

Information Learned or Obtained	How was information learned or obtained	What action taken or follow up conducted
Participants in need of home modifications do not always receive them as quickly as they need. Resources for accessibility related modifications (aside from ILC) are scarce. ILC's list of projects that need to be completed is always long and growing.	A satisfaction survey that was returned by a family member noted that dad (participant) passed away before shower modification could be completed. He was placed on ILC's Project list in February 2023 and passed in September, before modifications had begun. Two other participants that were on ILC's project list to receive a ramp also passed away since completion of last quarterly report.	It is an ongoing balance of having enough approved contractors to complete projects (but not too many contractors so that they do not get enough bids and lose interest in completing projects for ILC), enough staff and staff time (along with other participants they are serving and job duties), funding (annual funding received and additional funding generated by ILC), and availability of supplies (shower modifications in particular). We focus on building positive working relationships with contractors, working through projects as quickly as possible, and streamlining the processes for staff to be able to complete HMAD projects in an efficient manner.

1. Identify in the table below information related to assistance provided with completing the Authorization of Client Choice Form (DHS-IL-313) consumer choice of another CIL to provide services this quarter.

Individual resides in what Town/City:	IL Services Referral Form completed/sent to the Intake staff of new CIL: Yes or No	Did new CIL accept referral: Yes or No
N/A	N/A	N/A

2. Identify in the table below activities conducted this quarter with local school districts to disseminate IL information to students/families this quarter:

School/School District/Educational Cooperative/Other	County/Town	Information shared (i.e., brochures, newsletters, business cards) & how many items shared
Canton MS/HS	Canton	Discussed ILC Peer Support Groups, Peer Visitor Program, and Summer Transition Program with students and Special Education teachers.

Lincoln High School	Sioux Falls	Presented about ILC services to Special Education teachers at Lincoln HS.
Dupree School	Dupree	Discussed ILC services and referrals with Penny Peacock, school counselor for Dupree Schools.
Teach Well	Sioux Falls	Attended Teachwell Self-Advocacy Fair. Talked about ILC services, Summer Transition Program, and Peer Support Groups and 1:1 Peer Visitor Program with students and families.
Bennet County High School	Martin	Discussed ILC services with staff at the Bennett County high school.
YHS Agency Meet and Greet	Yankton	Facilitated a booth at the annual Yankton High School Agency Meet and Greet. This is an informational event for students and parents/guardians enrolled in the Special Education program at YHS.
Aberdeen School District	Brown	Went to Aberdeen School district service center. Spoke to students in transition program about what ILC is, peer support groups as well as peer visitor program. Talked about STP as well.
Mobridge-Pollock UE/MS	Mobridge	Provided information about ILC services with Chris Bohlander, Principal of the M-P Upper Elementary and Middle School
Mobridge-Pollock High School	Mobridge	Visited with Amy Larsen, High School Special Education teacher at MPHS regarding STP and ILC services.
STEP Academy	Harrisburg	STEP Academy kids and teachers came to ILC today to hear about ILC services. Presented about ILC services and handed out the STP flyer for 2024 and ILC brochure.

3. Identify in the table below activities conducted this quarter that the CIL has participated in or organized in working with youth with Transition Services Liaison Project(TSLP).

Description of Activity	Date of Activity	Location of Activity	Participate or Organize
Attended the Let's Talk Work event in McLaughlin. Provided information to students and teachers.	10/11/2023	Black Hills Special Services Cooperative	Participate
Attended TSLP event at the Highland Conference Center for the Transition Summer Institute event. Discussed ILC services and provided business cards and ILC brochure's to everyone that came by the booth.	11/2/2023	TSLP - Let's Talk Work	Participate
Facilitated a booth at the Boys and Girls Club for TSLP. Provided information and brochures to those who visited the booth.	11/15/2023	Boys and Girls Club	Participate

4. Identify in the table below activities conducted with Long Term Care Facility/Nursing Home/Assisted Living/Rehabilitation Centers to share information on IL services this quarter:

Facility/Type/Location	Date of Activity	Information shared
Discussed ILC services with Victor from Aurora Plains Academy – Intensive Residential Treatment. Also discussed different resources in the community.	12/6/2023	Aurora Plains Academy - Plankinton

**State Plan for Independent Living Goal:
The SILC and CILs will identify systemic issues with housing and transportation.**

1. Identify in the table below activities that the CIL staff have participated in where accessible housing and/or transportation needs for people with disabilities were discussed this quarter:

Activity/Event/Meeting	Date of Activity	Location of Activity	Issues identified or addressed
N/A	N/A	N/A	N/A

2. Identify in the table below tasks related to arranging speakers with expertise in accessible housing and transportation for presentation at SILC or CIL meetings.

Description of Activity	Date/Location	Number of attendees	Participate or Organize
N/A	N/A	N/A	N/A

Note: **Systems advocacy** is generally used to change the policies of agencies, organizations or departments which are part of government or are established by government grants or contracts and operated under laws or governmental rules and policies. Frequently, these businesses provide unique services to specific populations, and you can't just take your business elsewhere if you aren't happy with the service. The advocacy effort could be directed at a local, state, or national agency and it could be directed at changing a written or unwritten policy, or at changing a law. Where the effort is directed will depend on the nature of the problem and which organization has authority over the problem area.

1. Identify below other systems advocacy activities this quarter that the CIL has participated in or organized for individuals with disabilities.

Description of Activity	Date of Activity	Location of Activity	Participate or Organize
Shared information about ILC Services to attendees of Standing Rock Sioux Tribe Mobile App Focus Group. Provided feedback and observations regarding services available and needed on SR to those living with a disability.	10/6/2023	Ft Yates, ND/SRST	Participate
Attended LifeQuest PAC review meeting – review positive Behavior Supports, rights restrictions.	10/4/2023, 11/1/2023, 12/6/2023	Mitchell	Participate
Attended the Mitchel Advisory Council for People with Disabilities meetings.	10/10/2023, 10/20/2023	Mitchell	Participate
Attended the Vermillion NDEAM organizational meeting.	10/10/2023, 11/6/2023	Vermillion	Participate
Conducted two ADA assessments for apartment buildings in Alexandria SD.	10/16/2023	Alexandria	Organized
Mailed letters with reminders about accessibility and winter weather to the following: Sycamore Village Apartments, Charisma Property Management, Sioux Falls Housing, Edmunds County Highway Supervisor, Brown County Parking Board, Aberdeen City Manager, Aberdeen Mayor, Aberdeen Highway Supervisor, McPherson Highway Supervisor, Marshall County Highway Supervisor, Day County Highway Supervisor, Watertown Street Superintendent, Watertown City Manager, Watertown Mayor, Beadle County Courthouse, Spink Mayor's Office, and Huron Street Department, as well as the City Offices of: Brookings Madison De Smet Howard Arlington Emailed to Brookings Committee for People with Disabilities City Committee	10/30/2023, 10/31/2023	Various	Organized

Met with Heather El-Khoury, Field Director of the Social Work program at Augustana University. Heather discussed internship program she is developing at Augustana, what that internship would look like for local businesses in the area, and how ILC can potentially offer some of the social work students an internship opportunity. Discussed ILC and ADLS services. Provided one business card and 3 handouts.	11/17/2023	Sioux Falls	Organized
Monthly Disability Awareness Accessibility Review Board meeting	11/29/2023	Sioux Falls	Participate
Monthly Health Connect board meeting. Presented services to the board and collaborated with other agencies regarding referrals	12/21/2023	Sioux Falls	Participate
Helped plan and participated in the NDEAM event in Mitchell. Provided ILC information to those in attendance via a booth at the event.	10/17/2023	Mitchell	Participate
Helped plan and participated in the NDEAM event in Vermillion.	10/18/2023	Vermillion IST	Participate
Attended Coalition on Aging meeting.	10/18/2023	Huron	Participate

2. Identify in the table below the training activities that CIL staff have participated in during this quarter.

Description of Training	Training hours	Date of Training	Location of Training	# of Staff Attending
Home Modifications: The Basics and Beyond from USC Leonard Davis's Executive Certificate in Home Modification Program	12	10/3 - 10/20 2023	online	1
Home Modifications: How to Get it Done from USC Leonard Davis's Executive Certificate in Home Modification Program	12	10/31 – 11/17 2023		
ADA Workshop: Mastering the Basics	4	11/30/2023	Webinar	2
Age-friendly housing and workforce housing: How are they connected?	1	11/16/2023	Webinar	1
Alzheimer's updates for Caregivers	1	11/6/2023	Zoom	1
Annual Fall VR Conference - Disability Services and Supports	24	10/23/23 - 10/25/23	Pierre, SD	10
Conflict Management and Problem-Solving in Relationships	1	12/20/2023	webinar	1

Creating a Low-Stress Environment & Minimizing Crisis	1	12/20/2023	webinar	1
Cultural Awareness : Understanding Values	2	12/7/2023	Webinar	4
Cultural Awareness Part 1- Relating to Norms	1	11/21/2023	Webinar	4
Discussing Hospice	1	11/15/2023	Zoom (Youtube recording)	1
Domestic Violence - How to Recognize, Respond, and Refer	1	10.13.23	Mitchell	1
Finding Community and Social Networks	1.5	10/10/2023	Webinar	1
Helpline Center Network of Care	1	10/2/2023	Sioux Falls	10+
IEP and Special Education Training	4	9/12/2023	Martin	1
Managing Stress & Burnout at Work	1	10.3.23	Zoom	1
Mental Health First Aid Training	8.75	10/18/2023	Brookings	1
Mental Health in Rural America: Challenge and Change" - Dr. Andrea Bjornestad	1	11/7/2023	DWU Mitchell	2
Mindspring - Understanding Oppositional Defiance Disorder	1	12/14/2023	webinar	1
Money Follows the Person	9	12/5-6/2023	Brookings	2
My Last Wishes Book	1	11/8/2023	Zoom	1
New CIL and SILC Staff Members Monthly Technical Assistance and Training	1	12/13/2023	Webinar	2
October Learning Series- Building Blocks of ACEs	3	10.12/10.19/10.26.23	Zoom	1
Part 1 LGBTQ+ and Disability: An Introduction to Working with Client with Intersecting Identities	1.5	11/22/2023	Webinar	1
Part 2 LGBTQ+ and Disability: Considerations for Working with Clients with Intersecting Identities	1.5	11/22/2023	Webinar	1
Part 3 LGBTQ+ and Disability: Supporting LGBTQ+ Clients with Disabilities in their Pursuit of Work	2.25	11/27/2023	Webinar	1
Presentation Emma Benoit/Documentary of suicide survivor	2.5	10/24/2023	Sioux Falls	1
Presentation Skills Essentials	1	10/13/2023	webinar	2
Social Development Strategy - Communities that Care	4.5	12/4 12/5 12/6	Virtual	2

The Journey to Finding a Voice That Is Needed: Told by a Young Adult	1.5	10/12/2023	Webinar	1
Understanding Intergenerational Trauma	1	10.10.23	Zoom	1
Understanding Oppositional Defiance Disorder	1	12/14/2023	webinar	1
Understanding Suicide	1	10.18.23	Zoom	1

3. Identify changes in CIL staff and current vacancies during this quarter.

Information for the State Fiscal Years below: Column A	Column B	Column C	Column D
Time Period	Total FTE of Direct IL Services Staff	Total Number of staff on your payroll during this period providing Direct IL Services	Total Number of people in column C whose employment ended.
Oct-Dec	16.6	17	1

Note: The staffing information is only the Independent Living Specialists who are funded by the Part C and the State contract funds. Column C would be considered how many of your ILS staff would be on the payroll during this period and would be issued a W2. Column D is how many of the people in Column C ended their employment during this time period.

4. Include a current organizational chart with this report.

ILC Organizational Chart

