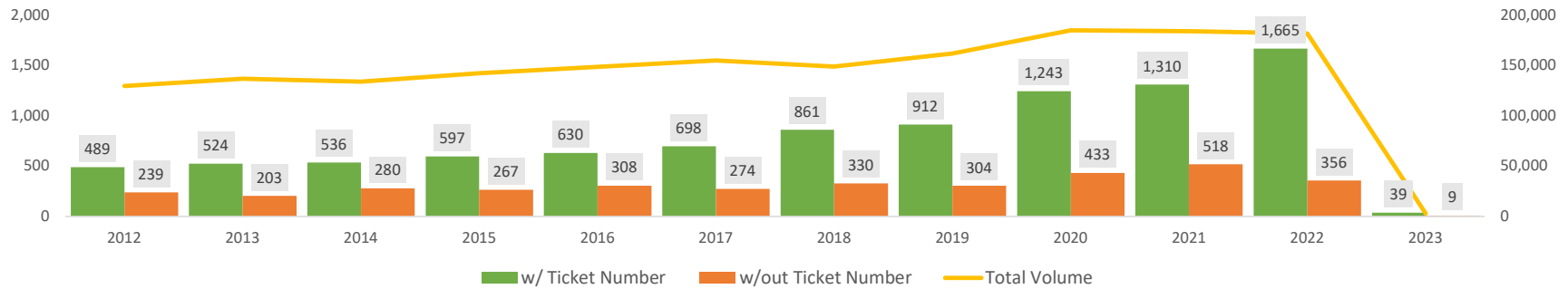


Year-to-Year Comparison

Source	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
w/ Ticket Number	489	524	536	597	630	698	861	912	1,243	1,310	1,665	39
w/out Ticket Number	239	203	280	267	308	274	330	304	433	518	356	9
Total Damages	728	727	816	864	938	972	1,191	1,216	1,676	1,828	2,021	48
Total Volume	129,592	136,736	133,957	142,100	148,342	154,823	148,700	161,767	184,681	183,947	181,468	2,846
%	0.56%	0.53%	0.61%	0.61%	0.63%	0.63%	0.80%	0.75%	0.91%	0.99%	1.11%	1.69%

Damages w/ Ticket Number vs w/out Ticket Number



Year-to-Year Total Damages as a %

