

**Family Support Council Meeting  
September 6-7  
Conference Line  
Meeting Minutes**

Members present: Valerie Ahrendt, Pat Norin, Tim Reinbold, Amber Finnesand, Darci Bible, Kristi Hale, Tina Kenser, Janet Whiting, Michelle Powers, Dianne Baumiller, Elizabeth Brown, Rhiannon Town, Bridget Leiseth

Members absent: Jen Carda, Sarah Carlson, Darci Bible

DHS Staff: Darryl Milner, Jaze Sollars

Others present: Arlene Poncelet, Brenda Smith, Dan Cross, Jessica Lang, Pam Hanna, Monica Konechne

Opening Round and Introductions:

Amber called the meeting to order at 6:06 PM CT. The meeting opened with nominations for president pro tem. Diane nominates Tina, Tina nominates Pat. Elizabeth seconds. The motion passed with all in favor.

Approval of minutes:

Pat Norin motions to approve minutes from the April meeting with corrections, Amber seconds the motion. The motion passed with all in favor.

Public Input/Comment

Dan Cross from the association from the Community Support Providers Association provided information to the council to share that if there are questions from the council about the providers they would like to participate in the meetings to serve as a resource for the council. Tim asked a question regarding the biggest challenge of providing and maintaining a family support program. Dan responds that administration costs of administering family support programs makes sustainability of the programs challenging. Pam Hanna says that trying to stay up to date and work as a partnership moving forward on what needs to be done to move forward in Family Support. Pat mentions the CoP to help everyone have a stake in what is going on. Everyone being at the table and working together can help alleviate some problems. Pam mentions LifeQuest's support of the growth of family support and working together to continue providing supports for everyone involved. Pat discusses the unique needs of families, you can't be everything for everybody need to broaden the focus on more than just paid supports. Elizabeth asks about the issues with incontinence supplies being covered by Medicaid. Darryl mentions that with any significant change that happens there are growing pains and roadblocks no matter how much planning is involved in the changes. Darryl mentions the need to get the program into compliance and support collaboration to have a positive impact on the program. Encouraging families to ask questions about changes instead of passing on misinformation.

Brenda Smith asks if there is a way to get communication out to everybody so that there is consistency in information. Is there a place that families can go to get updates and information on the program? People are afraid if they don't know what is happening. How do we meet the needs of system and families? Is it possible that there are other service categories can be expanded?

Jessica Lang likes the idea about having small groups and having discussions about family support in smaller communities as well as Sioux Falls and Rapid. Bridget comments about the times that families not knowing what they need, showing families what is possible and have examples presented of success stories.

Rhiannon motions to adjourn the meeting. Diane provided a second. The motion passed with all in favor adjournment at 7:30pm CT.

Day 2:

Pat called the meeting to order 8:32AM CST.

Members present: Amber Finnesand, Pat Norin, Tina Kenser, Valerie Ahrendt, Diane Baumiller, Elizabeth Brown, Kristi Hale, Bridget Liseth, Michelle Powers, Tim Reinbold

Members absent: Sarah Carlson, Darci Bible, Janet Whiting, Rhiannon Town, Jen Carda

DHS Staff: Darryl Milner, Jaze Sollars

Others present: Brenda Smith, Jessica Lang, Pam Hanna

#### EVV Update

Darryl shares an update on the intent of EVV and where the Division is at in the process of implementing EVV. Testing the system out and amending contract. Submitting good faith exemption to CMS to request additional time but still moving forward as if EVV will be implemented by January 1.

The council had questions on the limitations of billing for overtime with AWC model. Some questions revolved around if staff were allowed to be paid overtime would it truly solve the issues, the ramifications are the cost and staff burnout. DDD committed to following up with FOCoS and the Department of Labor regulations to learn more.

#### Incontinence supplies coverage update:

Darryl provides a brief update on the coverage of incontinence supplies under the waiver now being shifted to Medicaid. Jaze shares information on the prior authorization process for incontinence supplies that was established by Medicaid.

#### Keeping Families Connected Action Plan Updates:

Darryl provides information of the action plan. Pat would like to let the State know how much the council appreciates the State's ability to continue working on family support to keep the program active and supporting families across the state. Pat has a desire to not have the State be the brunt of the frustrations across the program, brainstorming on how the council can support the State. Pat wanted to clarify and express the deep appreciation for supporting the program and changing the role of the council in this process. Jaze goes through the accomplishments that we have been able to make in the action plan and the areas that we have to address moving forward.

#### Proposed ARSD

Darryl explains administrative rules of South Dakota and the process to update administrative rules. He discusses the changes that the Division is making to the administrative rules.

Open Discussion

Pat provides an announcement reminder on the Learning Marketplace and directly after there is a dance open to the public at the symposium. Reminds council of the formal hearing on October 10<sup>th</sup> reminder of the next meeting in December in Pierre. Darryl recommends council members visit opensd.gov to find information on all of the programs that the government operates and that DDD would be happy to compile data and share with the council.

Tim motions to remove Pat as president pro term. Elizabeth seconds motion. The motion passed with all in favor.

Pat motions to adjourn the meeting Amber seconds the motion. The motion passed with all in favor. The meeting adjourned at 10:09PM CT.

X

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Amber Finnesand  
Secretary