

Family Support 360 EVV Survey Results

FS360 Survey

- Only approximately 20% have heard about EVV.
- Approximately 11.5% have talked to their Support Coordinator about EVV.
- Approximately 35% of participants have multiple personal care staff that will need to be trained.
- Approximately 59% of the services provided in FS360 are performed in the participants home.
- Approximately 66% of participants have smart phones with GPS enabled services.
- Approximately 86% of participants state they have good cell phone coverage where they live.
- It appears that almost 40% of the participants would appreciate having another support person have access to view their service history which is an option within FOCOS*online*.

FS360 Stats

- 65-75 personal care staff deliver an **estimated** 9,000 – 11,000 visits annually for services S5125-FSW, S5125-NW and T1019-ES for 72-85 participants. *Estimated using service records for rendered services from July 1, 2018 through March 19, 2019 and those participants with the stated codes on plans as of January 2019.