

2017 Department of Social Services Strategic Plan Outcomes for the Division of Behavioral Health

Connections to Work:

- **Community Based Mental Health and Substance Use Disorder Services** – As a result of these services:
 - Mental Health: 27% of clients reported employment compared to national average of 24.5%
 - Substance Use Disorder Treatment: employment rates at discharge 9% higher than the national average.

	Outcome	Target
Community Based Mental Health	27%	24.5%
Community Based Substance Use Treatment	34%	25%

Caring for People in the Most Cost Effective Manner:

- **Community Based Mental Health Services**– Providing counseling, psychiatric treatment and wrap around services to 7,300 recipients to prevent inpatient admissions and improving community involvement
 - Results: 11.7% reduction in ER visits and 14.6% reduction in inpatient admissions. Reduction of 10.1% in days incarcerated and 5.2% reduction in the number of arrests.

Outcome Measures CARE and IMPACT	Prior to Services	As a Result of Services	Target
Clients who visited an ER for a psychiatric or emotional problem	17.7%	6%	6%
% of Clients who spent night in hospital	23%	8.4%	8%
% of Clients who reported spending at least one night in Jail	16.3%	6.2%	6%
% of Clients Reported one or more arrests in the past 30 days	9.3%	4.1%	4%

- **Community Based Substance Use Treatment Services**– Providing outpatient, inpatient and low-intensity residential services as well as cognitive behavioral intervention for justice involved populations
 - Results: Successful discharge from treatment – 25% higher than the national average, employment 9% higher than national average
 - Results: Justice Involved Population – 98% report ability to control alcohol use and 94% report ability to control drug use six months after completing services compared to 50% at admission

