

DISPATCHED TICKET													
TYPES	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL
APPOINTMENT	17	28	25	48	42	6	13						179
Appointment Planning	2	7	0	28	5	4	6						52
Appointment Project	2	2	6	3	10	1	3						27
Appointment Routine	13	19	19	17	27	1	4						100
CANCELLATION	176	228	182	214	142	57	39						1,038
DAMAGE	263	301	260	255	158	57	48						1,342
Damage w/ Previous Locate Request	221	252	200	214	139	51	39						1,116
Damage w/out Previous Locate Request	42	49	60	41	19	6	9						226
EMERGENCY	438	471	418	411	366	340	290						2,734
INFORMATIONAL	2	0	0	1	1	0	5						9
MODIFY	177	131	128	138	81	20	25						700
NORMAL	16,653	18,769	16,597	15,733	8,764	2,412	1,868						80,796
High Profile Notifications	2,813	3,412	3,290	2,803	1,848	604	388						15,158
PLANNING	138	209	153	219	120	54	76						969
RESPOT	510	517	382	300	315	163	137						2,324
UPDATE	1,346	1,941	1,351	1,469	935	592	296						7,930
VERIFICATION	307	368	445	212	148	37	49						1,566
TOTAL	20,027	22,963	19,941	19,000	11,072	3,738	2,846	0	0	0	0	0	99,587

DISPATCHED TICKET													
TYPES - PERCENTAGES	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL
APPOINTMENT	0%	0%	0%	0%	0%	0%	0%						0%
Appointment Planning	12%	25%	0%	58%	12%	67%	46%						29%
Appointment Project	12%	7%	24%	6%	24%	17%	23%						15%
Appointment Routine	76%	68%	76%	35%	64%	17%	31%						56%
CANCELLATION	1%	1%	1%	1%	1%	2%	1%						1%
DAMAGE	1%	1%	1%	1%	1%	2%	2%						1%
Damage w/ Previous Locate Request	84%	84%	77%	84%	88%	89%	81%						83%
Damage w/out Previous Locate Request	16%	16%	23%	16%	12%	11%	19%						17%
EMERGENCY	2%	2%	2%	2%	3%	9%	10%						3%
INFORMATIONAL	0%	0%	0%	0%	0%	0%	0%						0%
MODIFY	1%	1%	1%	1%	1%	1%	1%						1%
ROUTINE	83%	82%	83%	83%	79%	65%	66%						81%
High Profile Notifications	17%	18%	20%	18%	21%	25%	21%						19%
PLANNING	1%	1%	1%	1%	1%	1%	3%						1%
RESPOT	3%	2%	2%	2%	3%	4%	5%						2%
UPDATE	7%	8%	7%	8%	8%	16%	10%						8%
VERIFICATION	2%	2%	2%	1%	1%	1%	2%						2%