

2021													
DISPATCHED TICKET													
TYPES	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
APPOINTMENT	6	8	50	62	37	47	28	25					263
Appointment Planning	1	2	23	8	11	11	6	4					66
Appointment Project	1	1	13	8	3	11	4	7					48
Appointment Routine	4	5	14	46	23	25	18	14					149
CANCELLATION	52	29	120	202	252	233	238	250					1,376
DAMAGE	47	33	61	135	182	260	241	250					1,209
Damage w/ Previous Locate Request	33	18	43	91	125	190	174	181					855
Damage w/out Previous Locate Request	14	15	18	44	57	70	67	69					354
EMERGENCY	267	352	368	342	347	420	423	478					2,997
INFORMATIONAL	0	0	0	0	0	2	0	2					4
MODIFY	28	15	55	119	126	162	128	167					800
NORMAL	3,227	2,233	10,484	18,341	18,568	18,690	16,854	17,952					106,349
High Profile Notifications	636	454	1,710	2,629	2,863	3,137	3,040	3,065					17,534
PLANNING	91	98	142	112	171	101	106	104					925
RESPOT	136	127	185	463	469	561	527	517					2,985
UPDATE	305	248	525	836	1,166	1,479	1,377	1,293					7,229
VERIFICATION	43	25	78	183	237	281	209	174					1,230
TOTAL	4,202	3,168	12,068	20,795	21,555	22,236	20,131	21,212	0	0	0	0	125,367

2021													
DISPATCHED TICKET													
TYPES - PERCENTAGES	Jan	Feb	Mar	Apr	May	June	July	Aug	Sep	Oct	Nov	Dec	TOTAL
APPOINTMENT	0%	0%	0%	0%	0%	0%	0%	0%					0%
Appointment Planning	17%	25%	46%	13%	30%	23%	21%	16%					25%
Appointment Project	17%	13%	26%	13%	8%	23%	14%	28%					18%
Appointment Routine	67%	63%	28%	74%	62%	53%	64%	56%					57%
CANCELLATION	1%	1%	1%	1%	1%	1%	1%	1%					1%
DAMAGE	1%	1%	1%	1%	1%	1%	1%	1%					1%
Damage w/ Previous Locate Request	70%	55%	70%	67%	69%	73%	72%	72%					71%
Damage w/out Previous Locate Request	30%	45%	30%	33%	31%	27%	28%	28%					29%
EMERGENCY	6%	11%	3%	2%	2%	2%	2%	2%					2%
INFORMATIONAL	0%	0%	0%	0%	0%	0%	0%	0%					0%
MODIFY	1%	0%	0%	1%	1%	1%	1%	1%					1%
ROUTINE	77%	70%	87%	88%	86%	84%	84%	85%					85%
High Profile Notifications	20%	20%	16%	14%	15%	17%	18%	17%					16%
PLANNING	2%	3%	1%	1%	1%	0%	1%	0%					1%
RESPOT	3%	4%	2%	2%	2%	3%	3%	2%					2%
UPDATE	7%	8%	4%	4%	5%	7%	7%	6%					6%
VERIFICATION	1%	1%	1%	1%	1%	1%	1%	1%					1%