1. Call to Order and Declaration of Quorum

2. Adoption of Agenda

3. Approval of Minutes from April 21, 2020 Board Meeting

4. COVID-19 Update – Laurie Gill
   - HSC

5. DSS Organizational Enhancements Update – Laurie Gill

6. Medical Services Update – Bill Snyder
   - Comprehensive Review of SD Medicaid Structure and Strategy
   - Telemedicine Update
   - Automation Update
   - Innovation Grant Report

7. Behavioral Health – Tiffany Wolfgang
   - Needs and Gap Analysis
   - Treatment Outcomes
   - Suicide Prevention Grant

8. Legislative Activities – Laurie Gill, Tiffany Wolfgang, Jeremy Lippert
   - Special Session
   - Behavioral Health
   - Upcoming session
   - Child Protection Services
   - Medical Services
   - Board of Examiners of Psychologists
   - Board of Counselors and Marriage and Family Therapists
   - Upcoming Rules Packages

10. Request for Proposal for Grievance Monitor – Virgena Wieseler

11. Stronger Families Together – Sara Sheppick and Virgena Wieseler


13. DSS Outcomes Report – Brenda Tidball-Zeltinger

14. Other Updates

15. Future Agenda Items

16. Public Comment

17. Establish Next Meeting Date

18. Adjourn
The South Dakota Department of Social Services

is the state’s largest agency with nearly 1,600 employees and 53 offices in communities across South Dakota.

At DSS, we believe...

...families have the right to be safe and secure.

...in providing opportunities and choices that support the needs of families through available and accessible services.

...in collaborative communications, teamwork, partnerships and trust for essential family services.

...in respecting individual and cultural differences by treating people with dignity, fairness and respect.

...in focusing on meaningful outcomes, continuous quality improvement and using technology to be efficient and effective.

...in professional and well-trained staff that is competent, accountable and empowered.

...in providing quality, timely customer service through the "no wrong door" approach.

About DSS

We are here to help children, families, individuals, seniors and people with disabilities through some of the most difficult times in their lives with the programs and services we provide.

Strong families – South Dakota’s foundation and our future
The South Dakota Department of Social Services is dedicated to strengthening and supporting individuals and families by promoting cost effective and comprehensive services in connection with our partners that foster independent and healthy families.
Comprehensive Review of Medicaid Structure and Strategy

• The Division of Medical Services has undertaken an independent review of the Medicaid program to ensure we are making smart use of resources and providing high quality services to South Dakotans.

• Thirteen firms from across the country competed for the chance to perform this review. The award went to a national consulting firm that focuses exclusively on the public sector and offers expertise in Medicaid program design.

• The consultants are gathering input from stakeholders and will present recommendations by the end of the year.
Telemedicine during COVID-19

- Telemedicine was a covered service prior to COVID-19.
- To address COVID-19 Medicaid has expanded the types of services that can be provided via telehealth to include:
  - Well-child visits
  - Therapy services
  - Teledentistry
  - Remote patient monitoring
- The expanded services offered under telemedicine are effective through the end of the Public Health Emergency as declared by the US Department of Health and Human Services.
Automation

Telephone Svc. Unit Provider Calls

Claims Submission

Paper claims are unadjusted, data accounts for when the claim was entered not when it was received.

Strong families – South Dakota’s foundation and our future
Prenatal/Primary Care Innovation Grants

**Avera**

Helps pregnant women in South Dakota diagnosed with gestational diabetes by providing remote blood sugar monitoring, specialized test strips and video visits with a diabetic educator.

- Goal is to improve access to OB care and treatment of gestational diabetes; reduce the number of c-sections, birth complications, and infant/mother mortality; and increase rates of healthy birth weight babies and the number of babies who are delivered at full term.

Between January - July 2020 Avera supported 49 women.

**Native Women’s Health Care**

Helps patients by linking primary and prenatal services to behavioral health services leveraging a comprehensive care team including primary care, behavioral health, and community health workers.

- Goal is to improve adherence rates for SUD treatment; increase screening, preventive, and primary/prenatal care; increase the number of qualified behavioral health staff; and increase the number of women who are accessing prenatal services, wellness checks, and behavioral health services.

- Between January - July 2020 Native Women’s Health Care served three women.

**Center for Family Medicine**

Provides patients with a birth center/pregnancy health home approach to provide a full array of prenatal and postnatal care. This project will also train family medicine resident physicians in innovative, evidence-based prenatal care models.

- Goal is to improve screening services for those with increased risk for gestational diabetes and preeclampsia; and decrease rates of prenatal hospitalization and c-section, pre-term delivery, NICU stays, and other complications.

Between January - July 2020 Center for Family Medicine has supported 36 women.
South Dakota Examining Its Behavioral Health System

The Study

South Dakota’s Department of Social Services, Division of Behavioral Health will oversee the study conducted by the national nonprofit Human Services Research Institute (HSRI) with its partner Burns & Associates (B&A).

To gain a complete picture of South Dakota’s behavioral health system, the study team will look at both publicly and privately funded services. They will review previous work on the state’s system, reaching out to interview people with experience of the system at all levels—including state staff, directors and staff of provider organizations, local advocacy groups, and people who’ve used the services themselves. A series of interviews, listening sessions, and focus groups will begin in September 2020.

The study will also identify the number of people with behavioral health conditions in the state, the number using existing services and the locations of those services, populations that may be having a harder time accessing services, and workforce issues or shortages that are affecting service delivery. The study’s findings and recommendations will help guide the state’s planning efforts to improve outcomes for people in South Dakota.

The Study Team

HSRI is a national nonprofit organization founded in 1976 and headquartered in Cambridge, Massachusetts. Its researchers, data scientists, and policy analysts work with government agencies to improve public health services and systems and to improve the quality of the data that guides policy reform. B&A, founded in 2006, specializes in partnering with state Medicaid programs to enhance the delivery of healthcare and community-based services. Members of the study team have conducted similar behavioral health system assessments at state and county levels—including in North Dakota, Wisconsin, and other Midwestern states. The team focuses on providing actionable and prioritized recommendations along with strategies and guidance on the practicality of different approaches and actions.

Taking Action

After the study team produces its final report in November 2020, the team and the state will develop an ‘implementation plan’. The plan will lay out the chosen actions to address the system’s needs and gaps. It will include short- and long-range strategies for moving the system in the right direction, and it will identify the people and groups responsible for overseeing the plan and overseeing specific actions, the feasibility and costs of the different actions, and the measures the state can use to track its progress.

If you have questions about this effort, please contact the Division of Behavioral Health at 605-367-5236.
Grant Summary

The Department of Social Services, Division of Behavioral Health (DBH) applied for and was awarded the 2020 Grants to Implement the National Strategy for Suicide Prevention (NSSP) funding from the Substance Abuse and Mental Health Services Administration (SAMHSA). The purpose of this grant is to support states and communities in advancing efforts to prevent suicide attempts among adults age 25 and older in order to reduce the overall suicide rate and number of suicides in the U.S. nationally.

DBH Grant Activities

The NSSP grant funding supports

- A follow-up program to improve continuity of care for adults identified at risk for suicide discharged from an inpatient behavioral health hospital;
- Increase the number of health care organizations that adopt “Zero Suicide” practices;
- Additional focus on veterans not already receiving Veterans Health Administration (VHA) Services, by increasingly engaging with and training veterans’ groups, community organizations, and employers to recognize warning signs; and awareness of available resources for veterans and their families.

Funding

The Department of Social Services, Division of Behavioral Health was awarded $1,200,000. This funding is available from August 31st, 2020 through August 30, 2023. During the three-year life of the grant, the Division will receive $400,000 annually.

Target Population

Target population includes adults 25 and older in South Dakota at-risk for suicide. In addition, at-risk veterans in South Dakota who are not currently receiving services through the Veteran’s Health Administration.

Partners

Partners include The Helpline Center, inpatient behavioral health hospitals, and the South Dakota Department of Veterans Affairs.
Grant Summary

The Department of Social Services Division of Behavioral Health applied for and was awarded the FY2020 Disaster Response State Grant funding from the Substance Abuse and Mental Health Services Administration (SAMHSA). Eligibility for the funding results from the Presidential Disaster Declarations SD-DR-4440 related to the Spring 2019 blizzards and flooding as well as SD-DR-4469 resulting from the Fall 2019 tornadoes and flooding.

The purpose of this grant is to provide mental and substance use disorder treatment, crisis counseling, and other related supports for adults and/or school-aged children impacted by natural disasters. Grant funds may be used to support the following:

- Development and implementation of a comprehensive plan for treatment and recovery support services to decrease the impact of the disaster
- Screen/assess clients and develop appropriate treatment approaches
- Provide direct treatment services
- Provide recovery support services to improve to, and retention in services
- Development and implementation of a workforce training plan
- Establish relationships to link available resources to adults, youths, and families impacted by the disaster

DBH Grant Activities

This project will serve adults and youth who have experienced impacts resulting from disasters occurring in 2019 across 20 South Dakota counties and five reservations (Pine Ridge, Cheyenne River, Yankton Sioux, Rosebud, and Flandreau Santee).

Project goals include the following:

- Provide mental and substance use disorder treatment, crisis counseling, and other related supports to adults and youth;
- Increase knowledge, skills, and confidence among school-based professionals in recognizing risk factors that predict psychological trauma and providing mental health crisis interventions to school-based youth; and
- Increase the state’s public and workforce readiness to recognize and respond to youth, adults, and family’s behavioral health needs following disaster events.

Partners

Partners include The Helpline Center, Mental Health Providers including the Community Mental Health Centers, the School Psychology Program at the University of South Dakota, and the Public Policy Center at the University of Nebraska.
South Dakota FY2020 Disaster Response State Grant

Funding

The Department of Social Services, Division of Behavioral Health was awarded $4,608,946. This funding is available from September 30th, 2020 through September 29, 2021.

Target Population

Target population includes individuals living in the following counties:

- SD-DR- 4440 Counties: Bon Homme, Charles Mix, Hutchinson, Minnehaha, Yankton, Oglala Lakota, Jackson, Bennett, Mellette, Todd, Dewey, Ziebach, and Turner
- SD-DR-4469 Counties: Brookings, Charles Mix, Davison, Hanson, Hutchinson, Lake, Lincoln, McCook, Minnehaha, Moody, Yankton, and Aurora

Together 4U Impacts

Impact of SD-DR-4440 (Spring 2019 blizzards and flooding) Together 4U campaign from November 1, 2019 and July 31, 2020.

- 2,177 individuals reached through crisis counseling services
- Primary services delivered:
  - 146 Individual/family crisis counseling visits
  - 608 Brief educational or supportive encounters
  - 23 Group counseling and public education events impacting 775 people
- Secondary services delivered:
  - 210 total hotline calls
  - 13,468 materials disseminated including handed out materials, mailed materials, and left materials

Impact of SD-DR-4446 (Fall 2019 tornadoes and flooding) Together 4U campaign from November 11, 2019 through October 5, 2020.

- 463 individuals reached through crisis counseling services
- Primary services delivered:
  - 52 Individual/family crisis counseling visits
  - 229 Brief educational or supportive encounters
  - 9 Group counseling and public education events impacting 182 people
- Secondary services delivered:
  - 19 total hotline calls
  - 7,907 other contacts made including materials disseminated
Grant Summary

The Department of Social Services Division of Behavioral Health applied for and was awarded the FY2020 Emergency Grant to Address Mental and Substance Use Disorders During COVID-19 funding from the Substance Abuse and Mental Health Services Administration (SAMHSA). The purpose of this grant is to provide crisis intervention services, mental and substance use disorder treatment, and other related recovery supports for children and adults impacted by the COVID-19 pandemic.

Target Population

The grant will specifically address the needs of individuals with serious mental illness, individuals with substance use disorders, and/or individuals with co-occurring serious mental illness and substance use disorders. Additionally, the grant will be focused on meeting the needs of individuals with mental disorders that are less severe than serious mental illness, including those in healthcare profession.

Funding

The Department of Social Services, Division of Behavioral Health was awarded $2,000,000. This funding is available from April 20, 2020 through August 19, 2021.

Partners

Partners include Community Mental Health Centers, contracted substance use disorder agencies, and Face It Together.

DBH Grant Activities

Grant activities include the following:

- Outpatient mental health and substance use disorder services for those impacted by COVID-19, including priority funding for outpatient services for healthcare workers
- Infrastructure to build and support telehealth capacity, including the purchase of equipment such as tablets, Wi-Fi hotspots, and videoconferencing equipment and platforms as well as technical support
- Personal protective equipment to ensure continued face-to-face services, when possible
- Emergency services funding to support crisis services
- Recovery support services including linkages to nutrition/food services and individual support services; linkages to childcare, vocational, and educational services; and linkages to housing and transportation services.
Project Summary

The Department of Social Services, Division of Behavioral Health (DBH) in coordination with the Department of Public Safety, Office of Emergency Management (OEM) applied for and was awarded CCP funding from the Federal Emergency Management Agency (FEMA) and the Substance Abuse and Mental Health Services Administration (SAMHSA). Eligibility for the funding results from the Presidential Disaster Declaration SD-DR-4527 related to the COVID-19 Pandemic.

DBH Grant Activities

The Crisis Counseling Program funding supports

- Outreach to individuals impacted by COVID-19 and links them to appropriate behavioral health or other necessary resources including unemployment, health, and financial;
- 211 hotline for individuals to call seeking resources as well as the statewide awareness campaign, 605 Strong;
- A follow-up program for individuals in acute distress or in need of additional support; and
- Crisis counseling is available statewide, focusing on COVID-19 hotspots, and are supported by staff at Lutheran Social Services and The Helpline Center.

Target Population

- South Dakotans impacted by COVID-19 through direct exposure or loss of a loved one
- Health care workers
- Business community
- Children and family
- Nursing facilities
- Tribal members

Partners

Partners include The Helpline Center, Lutheran Social Services, the South Dakota Department of Health, and Caliber Creative.

Funding

CCP funding is issued in two parts with awards totaling to $892,595. First, funding flows from FEMA through OEM in coordination with DBH for an award of $210,723. This funding was available from April 30, 2020 through August 31, 2020. The second piece of funding flows from SAMHSA to DBH for an amount of $681,872. Funding is available from September 1, 2020 through May 31, 2021.

605 Strong Program

The 605 Strong Program promotes COVID-19 related resources and support, including crisis intervention, outreach, and the 211 hotline. The program connects South Dakotans with basic needs, financial assistance opportunities, government information, and mental health and family resources. Media campaign was developed to bring awareness to the resources available through the 605 Strong Program.

Website: [www.605strong.com](http://www.605strong.com)
ACUTE CARE IN HOSPITALS

Beginning on October 13, 2020, eligible providers will be able to apply for a grant on a new application portal established on the South Dakota COVID-19 website, https://covid.sd.gov. All funds must be distributed to providers no later than December 30, 2020.

Eligible providers

- Hospitals that are licensed by the state to provide inpatient acute care within the state are eligible to apply. These include all Prospective Payment System, Critical Access, Inpatient Hospice, and Specialty hospitals.

Organizations that provide multiple services and qualify for more than one grant program should apply to the program where they generate their primary source of revenue.

Information requirements

- Basic business information (e.g., legal name, TIN);
- Identification of Medicaid and other state services provided;
- Revenue and operating expenses, including supporting documentation, from March 2019 to September 2020;
- Self-certifications:
  - Financial information submitted is accurate;
  - Business is an eligible provider;
  - Federal awards received, planned, or pending (Provider Relief Fund, PPP, etc.);
  - Direct deposit banking information.

How to apply

Applications will be accepted and the call center will be open between October 13-23, 2020. Access program FAQs and submit your application at https://covid.sd.gov.

For assistance, please contact our call center from 8:00 am – 5:00 pm, Monday-Friday at 605.937.7243
COMMUNITY BASED HEALTHCARE PROVIDERS GRANT PROGRAM

Beginning on October 13, 2020, eligible providers will be able to apply for a grant to compensate for their reduction in business as a result of COVID-19. There will be a new application portal established on the South Dakota COVID-19 website, https://covid.sd.gov.

Eligible providers

Eligible community providers must be one of the identified recipient provider types, and:

- Are licensed or otherwise authorized by the state to provide community-based services in South Dakota;
- Are located in South Dakota; and
- Provide services funded by the state through Medicaid or other federal or state funding through the Department of Corrections, Department of Social Services, or the Department of Human Services.

Organizations that provide multiple services and qualify for more than one grant program should apply to the program where they generate their primary source of revenue.

Information requirements

- Basic business information (e.g., legal name, TIN);
- Identification of Medicaid and other state funded services provided;
- Revenue and operating expenses, including supporting documentation, from March 2019 to September 2020;
- Self-certifications:
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https://covid.sd.gov/ | 605.937.7243
Legislative Activities

Upcoming Session

The Governor's Office is considering three proposed substantive bills and one proposed budget bill by DSS and will begin circulating decisions to DSS and other agencies in mid-November.

1. Corrects SD confidentiality law to include a child’s legal parents as parties who can receive information on a child who is receiving intervention services from CPS.

2. Removes and corrects incorrect cross-references identified in 2020 HB 1012 and 1013 throughout current code.

3. Fixes an issue highlighted by a recent Supreme Court case to enable Medicaid to be awarded restitution in future cases where it has paid for medical services for a victim of a crime.

4. Appropriates money for construction of an auto/welding building adjacent to the physical plant building at HSC to provide safer and more efficient space for staff.
Administrative Rules of South Dakota (ARSD) Update

Economic Assistance TANF Eligibility

• SB 96 was passed during the 2020 session. South Dakota will now opt out of the federal prohibition on TANF benefits for those convicted of a felony related to controlled substances.

• Amended ARSD to repeal the prohibition and references to it in compliance with the law.

Economic Assistance Annual Update

• Regular updates to Economic Assistance rules to update or remove outdated citations, and update references to federal dates, figures, and requirements.

Medical Services

• Brings references to medical code books and claims manuals up to date.

• Updated to align with a change in federal regulations that allows other licensed practitioners to order home health services and durable medical equipment.

• Allows physician assistants, certified nurse practitioners, and certified nurse midwives to be primary care providers for care management purposes.
Child Protection Services

• Most of the changes are federal requirements under the Model Licensing Standards for Foster Care.

• Remaining changes made to clarify existing policies and practices which are covered by the rules.

Highlights:

- Changes the age of screening for potential adoptive and foster families from 10 years old to 18 years;

- Added language that alcoholic beverages and other hazardous materials must be inaccessible to children and that smoking is prohibited in the presence of a foster child;

- Adds additional masters level counselors and therapists as qualified to perform intake services, direct services to children, assessment studies for foster care, and adoptive services;

- Requires all household members who will be caregivers of infants or children with special needs to receive an annual Influenza vaccine and have an up-to-date pertussis vaccine.
Administrative Rules of South Dakota (ARSD) Update

Behavioral Health

• Proposed rule change pursuant to SB 4 from the 2020 session.

• Gives DSS the responsibility for designating facilities as appropriate regional facilities to receive patients committed for emergency mental health holds.

Board of Counselors and Marriage and Family Therapists

• Implements legislation passed in 2020, reorganizing current chapters pertaining to professional counseling, professional counseling-mental health, and marriage and family therapy to be consistent, user friendly for licensees and prospective licensees, and clearly articulate the requirements for licensure and the expectations of licensees.

• Updates the code of ethics to the most recent version.

• Adds a new chapter that sets a minimum continuing education requirement of 15 contact hours or 1.5 units, defines a continuing education unit, provides guidance on courses eligible for continuing education credit and documentation needed for continuing education, and provides for an exception to the requirements where applicable.

Strong families – South Dakota’s foundation and our future
Request for Proposal for Grievance Monitor

Explore legislation to create a grievance monitor.

SB 20 was introduced this legislative session as an Act to create a monitor to review and respond to complaints related to the care provided to youth in the custody or care of certain care facilities, treatment centers, and programs.

- The law went into effect on July 1, 2020.
- A Request for Proposal (RFP) was published on July 1, proposals were due August 15, and the anticipated award decision/contract negotiation was listed as August 31, 2020.
- Unfortunately, no proposals were submitted. We are exploring other options to create a grievance monitor.

Collaborate with providers to review licensure grievance procedures and draft a rule to support best practices.

CPS reviewed facility grievance procedures with select providers and brought forward proposed rules before the Legislative Interim Committee on August 18, 2020.

- The rules passed adding a standardized grievance procedure within ARSD.
“Stronger Families Together” is a call to action to recruit, prepare, and support foster and adoptive families based on the following principles:

• All children deserve to grow up in a family where they are loved and protected.
• Foster families are needed to care for children and support their families when they are experiencing challenges that cause the children to be unsafe.
• Encouragement, support, and services are needed for parents, kinship families, foster families, and adoptive families to provide the best care possible for children.
• Families are needed to provide children a safe, stable, and permanent forever family if they cannot return home.
Stronger Families Together

854 Licensed Foster Homes June 30, 2019
890 Licensed Foster Homes June 30, 2020

Targeted Recruitment for 2020-2021

Brothers and Sisters to remain together
Older children 10-18
Native American foster and adoptive families
Children with medical, emotional, and behavioral needs requiring specialized care

Strong families – South Dakota’s foundation and our future
Stronger Families Together

Who is involved?

- Governor Noem
- Department of Social Services
- South Dakota Kids Belong
- Tribal child welfare programs
- Foster and adoptive parents
- Foster care alumni
- Business leaders
- Municipal leaders
- Faith-based organizations
- Child placement agencies
Stronger Families Together

• **Steering committee** comprised of stakeholder representatives to propose foster and adoptive family recruitment strategies and analyze effectiveness

• **Launch event** to communicate the vision and call to action

• **Communications plan** to continue messaging the vision and call to action statewide (news stories, testimonials, websites, social media, email, etc.)

• **Monthly statewide activities** scheduled to highlight fostering and adopting throughout the year

• **Targeted regional recruitment** activities planned with faith-based and community organizations to provide outreach and up-close opportunities to engage potential foster families. A schedule will be developed to rotate targeted recruitment based on greatest need for foster families.
2020 Practice and Policy Academy: Developing a Comprehensive Approach to Serving Infants and Prenatal Substance Exposure and their Families

• One of nine states selected for Policy Academy

• Purpose:
  - To enhance capacity to meet needs of infants affected by prenatal substance use
  - Receive technical assistance to mobilize a comprehensive team
  - Expand Plans of Safe Care for all infants, not just those infants who meet criteria for child welfare intervention
South Dakota’s Policy Academy Team Members:

- Division of Child Protection Services
- Division of Behavioral Health
- Division of Family and Community Health
- Division of Developmental Disabilities
- University of South Dakota Sanford School of Medicine and Center for Disabilities
- South Dakota Indian Child Welfare Act Coalition
- Avera Health
- Monument Health
- Sanford Health
- Great Plains Tribal Chairmen’s Health Board
- Unified Judicial System

Strong families – South Dakota’s foundation and our future
Preliminary Goals for South Dakota

- Develop criteria for substance use screening by providers and/or birthing hospitals
- Develop standardized definitions, to include infant affected by substance use
- Develop an oversight committee to guide changes in organizations
- Develop a pathway for reporting and monitoring
- Provide education regarding Plans of Safe Care
## Goal 1: What goals are you trying to accomplish?

### Activity A. What activities are you doing to accomplish Goal 1?

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<th>Activity</th>
<th>Performance Measures</th>
<th>Historical Data Section</th>
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### Activity B. What activities are you doing to accomplish Goal 1?

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### Agency comments regarding the accomplishment of Goal 1:

## Goal 2. What goals are you trying to accomplish?

### Activity A. What activities are you doing to accomplish Goal 2?

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### Agency comments regarding the accomplishment of Goal 2:

## Goal 3. What goals are you trying to accomplish?

### Activity A. What activities are you doing to accomplish Goal 3?

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### Agency comments regarding the accomplishment of Goal 3:
Agency Name

Agency comments regarding the accomplishment of Goal 3:

**Status Indicator:**
- Green - the historical trend line indicates improved performance and the target has been met.
- Yellow - the historical trend line indicates improved performance, but the target has not been met.
- Red - the historical trend line does not indicate improved performance and the target has not been met.
Thank You

605.773.3165
dssinfo@state.sd.gov
dss.sd.gov