Amendment #12

To Auditor Contract 20-1400-002

WHEREAS the South Dakota Department of Public Safety, on behalf of the South Dakota 911 Coordination Board, hereinafter "State" and CenturyLink Communications dba Lumen Technologies Group, hereinafter "Consultant" mutually desire to amend Contract #20-1400-002 (the "Agreement"), now therefore it is mutually agreed as follows:

- That the TOTAL CONTRACT AMOUNT of the Agreement shall be increased by \$1,107,102.24 by amending the TOTAL CONTRACT AMOUNT set forth in paragraph 8 of the Agreement to read "\$37,436,079.90".
- 2. That the Consultant will dedicate an additional technician position that will be located in South Dakota and dedicated full time to the State's NG 9-1-1 System. The monthly recurring cost for the additional technical position commences when the individual filling the role as the additional technical position for the Consultant resides in a separate geographic location in the state separate from the other dedicated full-time technical positions. Therefore, it is mutually agreed as follows:
 - 2A. That Section 3. Infrastructure and Staffing, of the Agreement be amended to read as follows:
 - 3. Infrastructure and Staffing. The Consultant shall either (i) build a new Point of Presence ("POP") in Rapid City, South Dakota or (ii) utilize an existing Virtual POP ("VPOP") in Rapid city, South Dakota available through SDN Communications to fully support the State's NG 9-1-1 System. Consultant shall maintain the seven (7) current technician positions located in and providing services in South Dakota, and shall further hire and maintain three (3) additional technician positions located in South Dakota who shall be dedicated full-time to the State's NG 9-1-1 System under this Agreement and who resides in separate geographic locations in the State so that they are capable of promptly responding to and providing necessary to support the State's NG 9-1-1 system. All such positions shall be maintained as long as Consultant provides 9-1-1 services to the State under this Agreement. The Consultant may reasonably back fill or replace technicians as needed.
- 3. That the Lumen quotes for installation of an additional Intrado Power911 MECH position for Clay County be attached hereto as Attachment 1 and added in its entirety to the end of Exhibit B ("The Monthly Recurring Pricing Sheet and Invoicing Schedule") of the Agreement. The monthly recurring cost for the additional Intrado Power911 MECH position for Clay County commences when the position is installed and in working order.

Except as amended above, all other provisions of Contract number 20-1400-002 remain in full force and effect. This Amendment shall be effective as of May 15, 2025.

Robert Perry	
Cabinet Secretary	Print Name:
South Dakota Department of Public Safety	
	Title:
Date:	Date:
Kelly Serr	
Board Chair	
South Dakota 911 Coordination Board	
Date:	
Madhu Gottumukkala	
Commissioner	
South Dakota Bureau of Information and Telec	communications
Date:	