

Lean Leadership Initiative

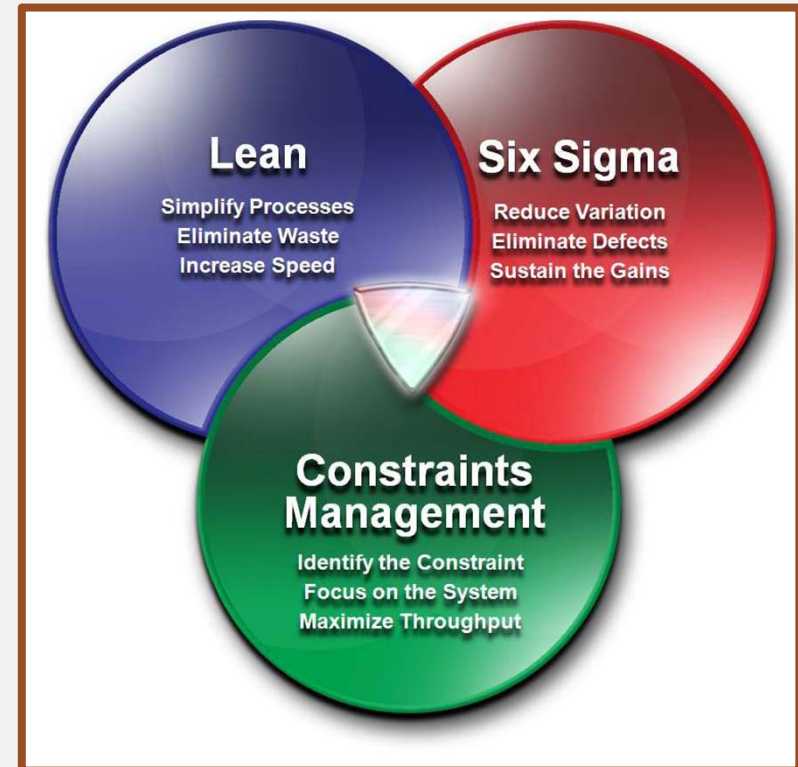
South Dakota Department of
Corrections

November 25, 2019



Continuous Improvement in Government

- Theory of Constraints + Lean + Six Sigma
 - Focus improvement
 - Eliminate waste
 - Reduce variability
- A way to give Government functions increased velocity:
 - Increase efficiency
 - Increase quality
 - BETTER, CHEAPER, FASTER
- A methodology to
 - Empower “go-to” and creative employees
 - Improve organization with continuous improvement (CI)
 - Transition workplace conditions from reactive to proactive



**Government
Quality and
Improvement
Convictions**

We can achieve more with less effort.

Efforts focused at the constraints have the best return on investment.

Every organization has at least 25% hidden capacity; we can realize that and more!

We can reengineer our processes and take on stretch goals!

We know the more complex a system is, the more likely it is constrained by only one or two factors.

Simple, elegant and integrated solutions can be crafted for seemingly complex problems.

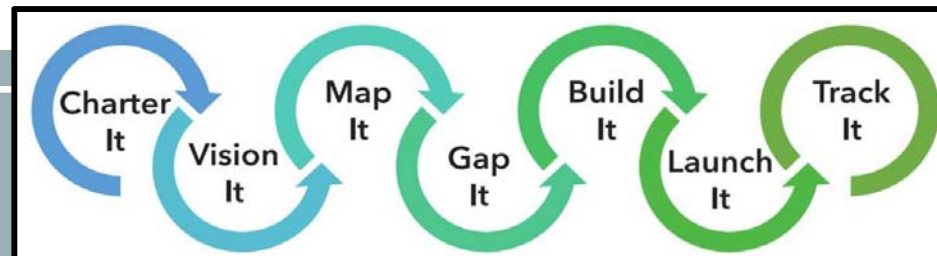
People are good; we all come to work to contribute and make our government better.

We believe people who do the work are best positioned to come up with ideas to improve work processes

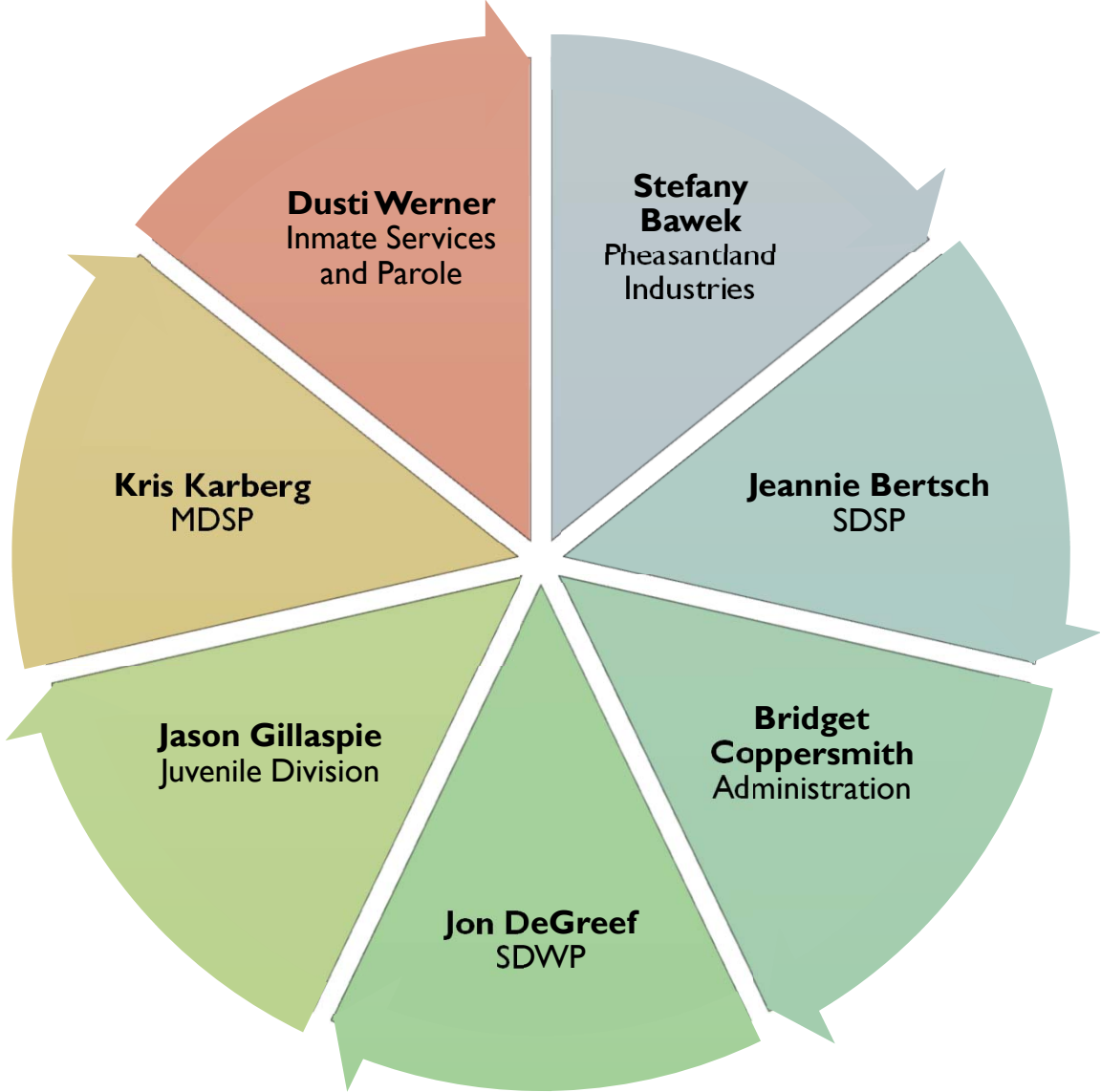
We are OK with the cost and time associated with measuring key performance factors.

The How:7 Project Phases

- **Charter It** – Design the project; get buy in.
- **Vision It** – Discover what good would look like; a satellite view.
- **Map It** – Understand the “as is.” Via kaizen sessions.
- **Gap It** – How could we better serve our customers’ needs?
Where could we be doing better?
- **Build It** – Design the future.
- **Launch It** – Implement the changes.
- **Track It** – Keep the course; use developed metrics.

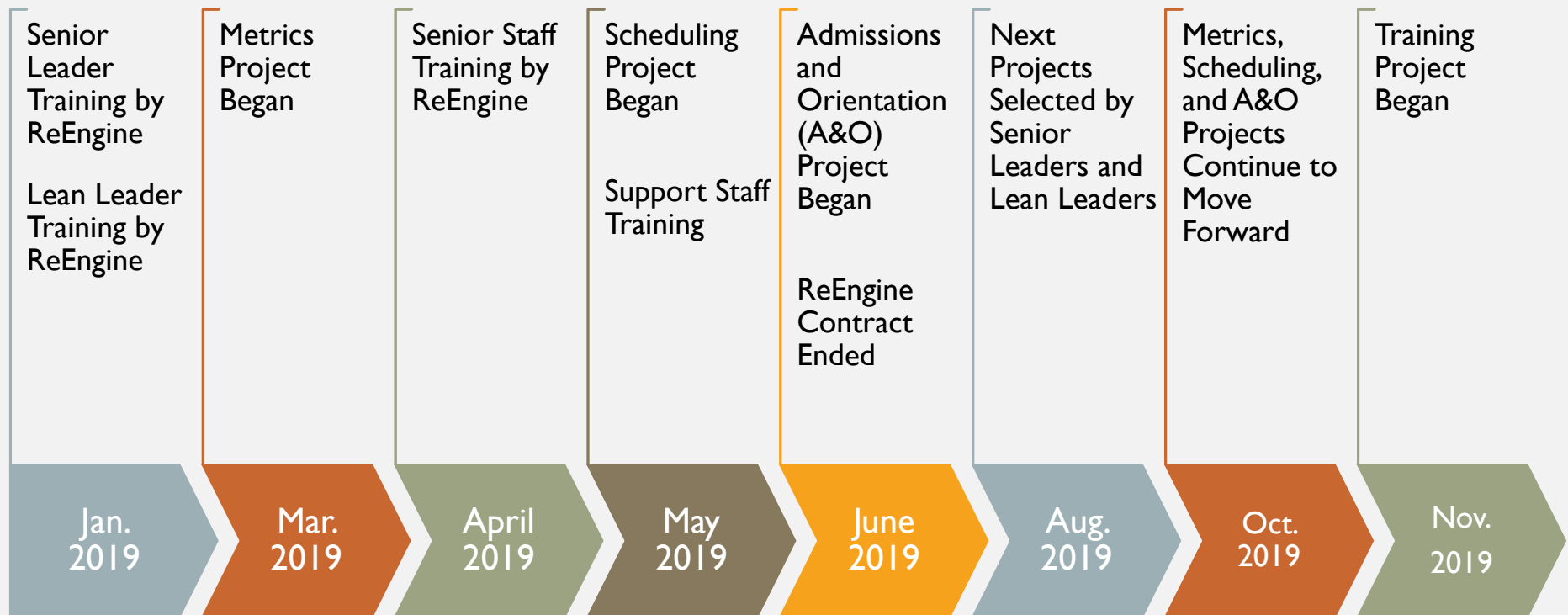


DOC Trained Lean Leaders



DOC Lean Implementation Status

November 20, 2019



Identified Projects
to be Undertaken
in FY2020



Adult Training

Start Date: November 2019



Release Planning

Anticipated Start Date: January 2020



Date Calculations

Anticipated Start Date: March 2020



Springfield Vocational and
Pheasantland Industries

Anticipated Start Date: April 2020



Major Incident Reporting

Anticipated Start Date: July 2020