

December 29, 2025

South Dakota Department of Public Safety  
118 W Capitol Ave  
Pierre, SD 57501

Attn: State 9-1-1 Coordination

Re: PSAP Project Funding

I am writing on behalf of Metro Communications to request approval of reallocation of the agency's remaining project funds. These total \$569,653.31 today (\$543,707.61 from unspent allocation for staffing, and \$25,945.70 in unspent budget from other completed expenditures).

First, we request a reallocation of \$263,144.38 to the purchase and implementation of the Fire Priority Dispatch System (FPDS). Standardizing our Fire call handling will not only improve the efficiency and accuracy of our call handling and dispatching, it will also help simplify the training needed for new dispatchers, accelerating time to the floor. This funding amount would cover all implementation costs, including training and year one licensing.

Second, we request a reallocation of \$31,860 to the implementation and 1<sup>st</sup> year license cost for the Communicator module in Rapid SOS. This would enable real-time language translation for text and chat, video on-screen transcription with audio translation, configurable quick-reply templates, and text, video, and multimedia storage & retrieval for up to 7 years.

Third, we request a reversion of \$25,200 from our outstanding balance back to the 9-1-1 board to cover a portion of the 1<sup>st</sup> year of costs associated with the addition of 9-1-1 phone positions, two of which have been requested in a separate letter from Metro Communications' IT System Analyst.

Lastly, we request the remainder of the outstanding funds, \$249,448.93, be reallocated to the replacement/upgrade of Metro Communications' recorders. Both the agency's primary and back-up recorders are reaching end-of-life; we are actively exploring options to not just replace the recorders as they are, but to improve operability and redundancy.

Thank you for your time and consideration; we are always available to answer any questions you may have.

December 29, 2025

Respectfully,

A handwritten signature in dark ink, appearing to read 'S. Stanforth', with a long horizontal flourish extending to the right.

Samuel L Stanforth

Business Analyst, City of Sioux Falls

224 W 9<sup>th</sup> St

Sioux Falls, SD 57104

(605) 367-8867