SOUTH DAKOTA BOARD OF PHARMACY

January 17, 2025

<u>Approved Minutes</u>
9:00 am CST

Public Board Meeting

Board members present: Shane Clarambeau, Ashley Hansen, Cheri Kraemer, Tom Nelson, and Curt Rising Board staff present: Tyler Laetsch, Carol Smith, Lee Cordell, Jenna Heyen, Melissa DeNoon, and Beth Windschitl

Other parties in attendance

President Kraemer called the meeting to order at 9:00 am CST. Voice roll call was taken, mission statement read, a quorum confirmed, and introductions completed. A call for public comment was made pursuant to SDCL 1-25-1 and there was no public comment. Motion to approve consent agenda (Clarambeau / Hansen).

EXECUTIVE SESSION – Per SDCL1-25-2(4) to consult with legal counsel.

REPORTS

Operations

Tyler Laetsch

- Wholesale license renewal period ended 12/31/24. Current licensing platform will be replaced in 2025. Details to follow. Parties (licensing vendor and board) have not had a signed contract for two years.
- Staffing Melissa Wipf left the board November 2024. Interviews for position are under way. Employee reviews are completed.
- Inspector Heyen reviewed and revised all approvals and policy statements.
- Laetsch, Cordell, and Heyen attended the State Surveyor Seminar.
- BJA grant payments are current. Grant runs through 9/2025. Continue to search for new PDMP funding sources.
- Eight in-state pharmacy licensures surrendered/closed in 2024.

Inspector Highlights

Carol Smith

- Completed 14 inspections in Q4: nine retail, two medical gas/ wholesale and three hospital. Completed one NABP 795 inspection.
- Reviewed and updated retail and hospital inspection questions.
- Reviewed policy statements and rules; updated pharmacy signage to align
- Will conduct five unannounced, random inspections in 2025
- Pharmacy I inspected was visited by the DEA last spring. Pharmacy still waiting for DEA's written report. They have not
 received notice of any issues or infractions.
- Identified several non-sterile compounding pharmacies that are not completing all UPS 795 requirements (i.e. SOP documentation, record keeping, and training).

Lee Cordell

- Completed 12 inspections in Q4
- Issue found faxed in prescription/no wet signature, USP 800, one chain where script was valid for two years instead of one
 year. WY, IN, IA allow two years.
- Follow up complaint food stored in refrigerator for medication, no temperature monitoring
- Medical gas facility with no security, no cameras, no tracking in and out; was in the facility for ten minutes before anyone noticed.

Jenna Heyen

- Last quarter completed 58 inspections across a variety of types
- Biggest issue staff lacking training in 795, 797, and 800
- Issues with labeling of product/medications stored in the pharmacy (stock bottles, no NDC, ripped label, no expiration date ...).
- Found outdates at several locations
- All retail pharmacy inspections have a controlled substance audits completed; audits revealed issues/discrepancies with DEA numbers.
- Safety concern with generic Lyrica all strengths being the same color; sizing only differed on the higher strengths. Found wrong med in wrong bottle and have reported the issue to Med Watch as it is a patient safety issue.
- In January, board was notified of three fake oxycodone paper, printed scripts with signatures. Overall for this situation 12 different pharmacies had received fake scripts, and the scripts continued to change. Four scripts were filled. Law enforcement and the DEA are involved.

Prescription Drug Monitoring Program - Melissa DeNoon

- Reviewed information in PowerPoint deck
- The third PDMP delegate reverification project will launch 1/21/25 2/14/25. Going forward verfiication will be completed each year. Notices were sent to PDMP users. Providers were tasked with updating their delegate list (re-approving or deleting delegates as needed). Verification process was explained.
- Three new roles were added to the PDMP.
- Maintaining user integrity is a major part of managing the PDMP validating users, credentialling providers, and ensuring the correct individuals have access.
- Opioid website was rebranded from "Avoid Opioids" to "Let's Be Clear"

Complaints, Disciplinary Actions, and Loss/Theft Reports - Board Staff

Refer to audio record for compliant specific information.

- Complaint 2024-0008, Nonresident Pharmacy
- Complaint 2024-0009, Pharmacy
- Complaint 2024-0010, Pharmacy
- Complaint 2024-0011, Pharmacy
- Complaint 2024-0012, Pharmacy
- Complaint 2024-0013. Pharmacy
- DEA Form 106, Lewis Aberdeen
- DEA Form 106, Lewis Southgate, Sioux Falls
- DEA Form 106, Dosch Pharmacy, Eureka
- DEA Form 106, CVS, Rapid City
- DEA Form 106, Hy-Vee, Yankton
- DEA Form 106, Medvantx, Sioux Falls
- DEA Form 106, Medvantx, Sioux Falls
- DEA Form 106, Shane's Pharmacy, Pierre
- DEA Form 106, Walgreens, Yankton

OTHER REPORTS

SD Pharmacists Association – Amanda Bacon

For detailed information refer to handout. Highlights included:

- New SDPhA officers, 2024 award winners, and new members of the 50 Years in Pharmacy club.
- Current bills of interest (HB1016) and clarification of existing bills (HB 1135).
- Drug Takeback Event reminder; spring date to be determined
- Access to HPAP services continues thanks to board funds, totaling \$30,000, provided to the association
- SDPhA continues to support technicians by offering access to online training modules
- Connect with the association via their website, the action center, social media and email blasts.

SD Society of Health System Pharmacists - Jenna McGeehon

- Updates: annual meeting in April in Deadwood; great topics planned, working on keynote speaker
- Legislative session give an overview of the legislative process
- SDSHP has two legislative liaisons that have committed for a period of two years.
- Starting a committee to work with technicians and provide some CE opportunities
- Will continue holding After 5 Events. Each event focuses on a specific topic of interest. Past events leadership after 5 event, new practitioner after 5 event.
- Resident CE virtual events coming up: three different day and in east and west river; dates TBD

SDSU College of Pharmacy - Dan Hansen

- Classes in session Monday, January 13, 2024
- College has a busy semester program admission process review, high school junior recruiting events, accreditation and reaccreditation for all programs.
- Renovation have begun on the Sioux Falls Metro Center located at 33rd and Minnesota.
- 2025 Hooding ceremony is May 9th and Commencement ceremony is May 10th

SD Association of Pharmacy Technicians (none)

SD Health Professionals Assistance Program

- Review of 2024 Annual HPAP report presented by board ED Tyler Laetsch
- Total number of current participants (4) voluntary, (0) mandatory
- New admissions in 2024 (1) voluntary
- 5024 discharged (3); 2025 expect discharges (2)
- Total number of pharmacists enrolled in HPAP as of 12/31/24 (4 active participants)
- Request HPAP funding level remains the same as 2024 (\$10,000)

OLD BUSINESS

Technician Policy Statement & Starter Pack Statement Review/Approval - Tyler Laetsch

Discussed proposed additions to Starter Packs statement #08-12-12. Action taken to clean up policy (address log issues and
off-site storage).

Motion was made to approve changes as stated in revised Starter Pack policy statement handout (Hansen / Rising / unanimous).

Discussed proposed revision to Technician policy statement #24-08-12.

Motion was made to approve revised Technician policy statement (Rising / Hansen / unanimous).

Board Reappointments - Tyler Laetsch

- Curt Rising, 2nd term appointment
- Tom Nelson, 3rd term appointment
- Ashley Hansen, 2nd term appointment

NEW BUSINESS

Legislative Update -Tyler Laetsch

The following legislative items were put forth for consideration

- Modifications to the Department of Health medical marijuana card identifiers. DOH placed item on hold as they explore other
 options.
- Moving administration of the controlled substance registration (CSR) from the Department of Health to the Board of Pharmacy.
 Due to the state's financial budget this was not supported at this time.
- Board of Pharmacy licensure fees increase bill discussed changes outlined in HB 1016 and language clean up in section. Bill assigned to the House Health and Human Services committee for review on 1/21/25. Board staff Laetsch, DeNoon, and Heyen will attend and field questions.

Election of Officers (President and Vice President)

Motion was made to approve Ashley Hansen as President and Curt Rising as Vice President (Clarambeau / Nelson / unanimous)

Wellbeing First Champion Challenge - Tyler Laetsch/Jenna Heyen

- Provided informational PowerPoint deck regarding the Dr. Lorna Breen Foundation and Wellbeing First Champion and discussed its initial presentation at NABP meetings over the past few years.
- Explained the origins of the Wellbeing First Champion Challenge. The Dr. Lorna Breen Family Foundation is asking all board to remove stigmatizing questions/language from all licensing applications.
- This is the first time the pharmacy board has been asked to review its license application language.
- The board would like to move forward on this topic and contact other state boards to learn what they have done with the
 possibility of adopting common licensure application language across all boards.

Avera Tech-Check-Tech Variance Request - Autumn Klaudt, Pharm.D., Jeff Derouchey, Pharm.D.

- Avera representatives came before the board to request the renewal of current variance with revisions.
- Slide deck reviewed. Document not in meeting handouts.
- Current variance allows technicians to perform activities outside their scope (repackaging, destination fills, sterile batching, breaking down larger bags to smaller bags [another form of repackaging not compounding]).
- Variance allows off-loading of low-risk activities to technician instead of being done by pharmacist.
- Pharmacist completes pre-verification; technician completes post package inspection/verification.
- Pharmacist audits 5% technician post-verification

Motion was made to approve the extension of the current Tech Check Tech Program for two years (to 1st Qtr 2027 board meeting) with the proposed modifications and no reporting requirements (Clarambeau / Nelson / unanimous).

OTHER BUSINESS

Recent Meeting News

- 138th SDPHA Annual Convention, September 13-14, 2024, Brookings, SD.
- NABP Executive Officer Forum, September 25-26, 2024, Mount Prospect, IL
- NABP Member Forum, December 4-5, 2024, Mount Prospect, IL

Future Board Meetings – all held in Sioux Falls Board Room unless otherwise noted.

- April 4, 2025, 9:00 am
- July 18, 2025, 9:00 am
- October 10, 2025, 9:00 am
- January 16, 2026, 9:00 am

Upcoming Meetings

- SDSHP 49th Annual Conference, Deadwood, SD April 11-12, 2025.
- NABP 121st Annual Meeting, Fort Lauderdale, FL May 13-16, 2025.
- District V NAPB/AACP 2025 Meeting: Coralville, IA August 6-8, 2025
- 139th SDPhA Annual Convention, September 19-20, 2025, Deadwood, SD

lotion to adjourn (Hansen / Clarambeau / unanimous)	Meeting adjourned at 11:52 am (CDT).
Ashley Hansen, Board President	Date
Tyler Laetsch, Board Executive Director	Date

LICENSE SUMMARY

PHARMACISTS

2170 Current Total

8 New Licensees for period

License #	Last Name	First Name	City	State
R-7227	Lautenschlager	Gabriel	Bismarck	ND
R-7228	Treinen	Katie	Sioux Falls	SD
R-7229	De La Vega III	Alejandro	San Antonio	TX
R-7230	Francia	Loi Henrich	San Antonio	TX
R-7231	Swenson	Teri	Johnston	IA
R-7232	Real	Alyssa	Saint Peter	MN
R-7233	Wardak	Najibullah	Mill Creek	WA
R-7234	Gardner	Nicole	Colorado Springs	CO

FULL-TIME PHARMACY PERMITS	233 Current Total	0 New FT Permits for period
PART-TIME PHARMACY PERMITS	76 Current Total	0 New PT Permits for period
PHARMACY INTERNS	210 Current Total	2 New Registrations for period
TECHNICIAN REGISTRATIONS	1510 Current Total	51 New Registrations for period
NON-RESIDENT PERMITS	938 Current Total	24 New NR Permits for period
WHOLESALE PERMITS	1317 Current Total	22 New WH Permits for period

Remaining Authority by Object/Subobject

Expenditures current through 03/01/2025 10:50:17 AM

HEALTH -- Summary

FY 2025 Version -- AS -- Budgeted and Informational

FY Remaining: 33.4 %

09209	Board of Pharmacy -						PCT
Subobject		Operating	Expenditures	Encumbrances	Commitments	Remaining	AVL
EMP	LOYEE SALARIES						
5101010 F	-t Emp Sal & Wages	658,919	292,531	0	0	366,388	55.6
5101020 P	-t/temp Emp Sal & Wages	210,005	99,270	0	0	110,735	52.7
5101030 в	oard & Comm Mbrs Fees	5,432	2,988	0	0	2,444	45.0
Subtotal		874,356	394,789	0	0	479,567	54.8
EMP	LOYEE BENEFITS						
5102010 o	asi-employer's Share	66,873	29,201	0	0	37,672	56.3
5102020 R	etirement-er Share	32,855	22,171	0	0	10,684	32.5
5102060 н	ealth Insurance-er Share	78,009	52,342	0	0	25,667	32.9
5102080 W	Vorker's Compensation	1,232	235	0	0	997	80.9
5102090 U	nemployment Compensation	366	63	0	0	303	82.8
Subtotal		179,335	104,012	0	0	75,323	42.0
51 Person Subtotal	al Services	1,053,691	498,801	0	0	554,890	52.7
TRA	VEL						
5203010 A	uto-state Owned-in State	3,229	2,035	0	0	1,194	37.0
5203020 A	uto Priv (in-st.) L/rte	2,600	883	0	0	1,717	66.0
5203030 A	uto-priv (in-st.) H/rte	7,090	5,826	0	0	1,264	17.8
5203040 A	ir-state Owned-in State	3,000	0	0	0	3,000	100.0
5203100 L	odging/in-state	9,673	3,272	0	0	6,401	66.2
5203140 M	leals/taxable/in-state	1,679	746	0	0	933	55.6
5203150 N	on-taxable Meals/in-st	2,000	1,386	0	0	614	30.7
5203220 A	uto-priv.(out-state) L/r	200	0	0	0	200	100.0
5203230 A	uto-priv.(out-state) H/r	1,600	266	0	0	1,334	83.4
5203260 A	ir-comm-out-of-state	10,000	583	0	0	9,417	94.2
5203270 A	ir-charter-out-of-state	0	806	0	0	-806	0.0
5203280 o	ther-public-out-of-state	100	0	0	0	100	100.0
5203300 L	odging/out-state	9,900	2,820	0	0	7,080	71.5
5203320 In	acidentals-out-of-state	652	185	0	0	467	71.6
5203350 N	on-taxable Meals/out-st	900	508	0	0	392	43.6
Subtotal		52,623	19,316	0	0	33,307	63.3
CON	TRACTUAL SERVICES						
5204010 s	ubscriptions	250	399	0	0	-149	0.0
5204020 D	ues & Membership Fees	500	625	0	0	-125	0.0
5204050 C	omputer Consultant	258,067	227,072	121,494	0	-90,499	0.0

Remaining Authority by Object/Subobject

Expenditures current through 03/01/2025 10:50:17 AM

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FY Remaining: 33.4 %

09209 Board of Pharmacy - In:	fo					PCT
Subobject	Operating	Expenditures	Encumbrances	Commitments	Remaining	AVL
5204080 Legal Consultant	4,278	230	0	0	4,048	94.6
5204100 Medical Consultant	0	2,000	0	0	-2,000	0.0
5204140 Contract Pymts To St Agen	15,200	0	0	0	15,200	100.0
5204160 Workshop Registration Fee	6,500	4,352	0	0	2,148	33.0
5204180 Computer Services-state	37,830	24,186	0	0	13,644	36.1
5204181 Computer Services-state	3,919	840	0	0	3,079	78.6
5204200 Central Services	9,028	4,640	0	0	4,388	48.6
5204202 Central Services	103	11	0	0	92	89.3
5204203 Central Services	103	8	0	0	95	92.2
5204204 Central Services	418	308	0	0	110	26.3
5204207 Central Services	5,638	3,992	0	0	1,646	29.2
5204220 Equipment Serv & Maint	600	300	0	0	300	50.0
5204320 Audit Services-private	1,000	0	0	0	1,000	100.0
5204330 Computer Software Lease	500	0	0	0	500	100.0
5204360 Advertising-newspaper	1,000	0	0	0	1,000	100.0
5204430 Publishing	1,000	550	0	0	450	45.0
5204460 Equipment Rental	2,100	504	0	0	1,596	76.0
5204510 Rents-other	250	0	0	0	250	100.0
5204521 Revenue Bond Lease Payment	600	463	0	0	137	22.8
5204525 Revenue Bond Lease Payment	42,277	26,954	0	0	15,323	36.2
5204530 Telecommunications Srvcs	5,200	5,353	0	0	-153	0.0
5204550 Garbage & Sewer	400	68	0	0	332	83.0
5204590 Ins Premiums & Surety Bds	2,450	0	0	0	2,450	100.0
5204620 Taxes & License Fees	187,708	10,000	0	0	177,708	94.7
5204960 Other Contractual Service	392,878	74,136	0	0	318,742	81.1
Subtotal	979,797	386,991	121,494	0	471,312	48.1
SUPPLIES & MATERIALS						
5205020 Office Supplies	4,300	444	0	0	3,856	89.7
5205040 Educ & Instruc Supplies	300	0	0	0	300	100.0
5205310 Printing-state	1,100	0	0	0	1,100	100.0
5205320 Printing-commercial	400	0	0	0	400	100.0
5205330 Supp. Public & Ref Mat	50	0	0	0	50	100.0
5205350 Postage	2,780	294	0	0	2,486	89.4
5205390 Food Stuffs	20	0	0	0	20	100.0
5205980 Procurement Card Purchase	100	0	0	0	100	100.0
Subtotal	9,050	738	0	0	8,312	91.8

CAPITAL OUTLAY

Remaining Authority by Object/Subobject

Expenditures current through 03/01/2025 10:50:17 AM

HEALTH -- Summary

FY 2025 Version -- AS -- Budgeted and Informational

FY Remaining: 33.4 %

09209 Board of Pharmacy	y - Info					PCT
Subobject	Operating	Expenditures	Encumbrances	Commitments	Remaining	AVL
5207901 Computer Hardware	5,764	0	0	0	5,764	100.0
5207960 Computer Software	30,000	0	0	0	30,000	100.0
Subtotal	35,764	0	0	0	35,764	100.0
52 Operating Subtotal	1,077,234	407,045	121,494	0	548,695	50.9
Total	2,130,925	905,846	121,494	0	1,103,585	51.8



South Dakota Board of Pharmacy

4001 W. Valhalla Blvd., Ste. 106 Sioux Falls, SD 57106 Phone: 605-362-2737 Fax: 605-362-2738

Approvals, Variances, and Pharmacy Changes for April 4th, 2025, Board Meeting

Approvals

- 1. Bon Homme Pharmacy Remote Pick-up sites Renewal and Update
- 2. Bon Homme Pharmacy Off-site Starter Packs Initial Approval

Variances/Waivers

1. Avera Mckennan – Tech-Check-Tech - Reapproval

New Pharmacies/Closed Pharmacies and New/Closed Wholesale Distributors

- 1. Closed SD Human SVS Ctr Jameson Annex 100-1991
- 2. Closed SD Human SVS Ctr SD State Pen 100-2045
- 3. Closed SD Human Svs Ctr Springfield 100-1990
- 4. Closed SD Human Svs Ctr RC Min Unit 100-2028
- 5. Closed SD DOC Womens Prison 100-2093
- 6. Closed Lewis Drug #8 100-2029
- 7. New Owens & Minor SF 600-3739

SOUTH DAKOTA PHARMACISTS ASSOCIATION REPORT



SDPhA and SDPhA Commercial and Legislative Branch Report Presented to the South Dakota Board of Pharmacy | Submitted March 26, 2025

2025 LEGISLATIVE SESSSION AND POLICY INITIATIVES

100TH LEGISLATIVE SESSION

Both chambers have gaveled out for the main run of the 100th Legislative Session. It was a busy one for the South Dakota Pharmacists Association and the Commercial and Legislative Branch (that is the legislative arm of SDPhA), but not always in the traditional sense. Much of our work this session focused on what the future might look like as a whole for the association, as well as our lobbying branch. However, we of course monitored several bills of consequence to the profession and engaged where appropriate. You can find all the bills we monitored and took a position on in the <u>Action Center</u> on our <u>website</u>. Select the <u>"Bills" tab</u> for the complete list.

HB 1016 AND THE REPEAL OF SDPHA

HB 1016 - an act to revise provisions related to pharmacy and increase fees - this 20-page bill from the South Dakota Board of Pharmacy boiled down to three major things: A fee increase for wholesalers, a lot of cleanup language from the Legislative Research Council (LRC), and a repeal of the South Dakota Pharmacists Association and its funding mechanism from statute.

The bill was delivered to the Governor for his signature March 12. So as of the date of this report, your association is now just the governor's signature away from coming out of statue. It's truly the end of an era for SDPhA and will create a seismic shift in the day-to-day operations of the association. This will mean a new structure for SDPhA which will have to include membership dues.

The bill had a winding road to the Governor's desk, as after its introduction, SDPhA continued to have conversations with the administration. At one point, the bill was amended to include a one-time appropriation of \$200,000 to restore SDPhA for prior work completed as per SDCL 36-11-6 for the 2023-2024 fiscal year. The BOP voted to send funds, as per statute, in June of that year, then rescinded the vote in December citing insufficient funds. However, after several conversations with the administration, we reached an agreement that rendered the appropriation moot. The amendment was removed which returned the bill to its original form, and we supported the bill. More details on what that means for the future of the association on page 4 of this report.

SB 154 | 340B CONTRACT PHARMACY

SDPhA C&L Branch joined with the South Dakota Association of Healthcare Organizations (SDAHO), Sanford, Avera and several others in support of SB 154 – a bill to <u>prohibit pharmaceutical manufacturers from interfering in contracts</u> between 340B entities and pharmacies and to provide a penalty therefor. The bill handily cleared the Senate. The House turned into more of a public battle fueled by out-of-state interest groups which sponsored digital ads, social media ads, TV ads and even a mobile digital billboard truck circling the Capitol. The opposition also flew in several out-of-state lobbyists to work against the legislation. When those lobbyists started telling our Representatives this bill hurt small town community pharmacy, we knew it was time to send in you, the experts, to set the record straight. We sent out the

call, and more than one hundred South Dakota pharmacists responded with messages to their members of the House. We know many reached out in other ways as well. After hearing it from all our pharmacists, lawmakers sent a loud and clear message that they trust their local pharmacist - all but 5 members of the House supported the bill in the end. Gov. Larry Rhoden has already signed SB 154. It will become law July 1. 2025.

OTHER KEY BILLS

There were other bills of consequence with which we engaged or monitored with great interest. The entire list can be found in the <u>SDPhA Action Center</u>. A few worthy of quick note: the <u>annual scheduling bill</u>; <u>HB 1223</u> - a conscience objection bill which **we opposed** and was heavily amended several times; <u>HB 1152</u> – a bill to prohibit the enforcement and implementation of directives from intergovernmental organizations, and to provide a penalty therefor which we also **opposed**; and <u>HB 1141</u>- an act to provide an exception for employers to acquire and distribute opioid antagonists that are available over the counter, which **we supported**.

LEGISLATIVE DAYS | FEB. 13-14

Legislative session is fast and furious in South Dakota, and so is our Legislative Days event! We were thrilled to welcome 24 SDSU pharmacy students (and two faculty members) to Pierre. Tuesday night, those students and faculty, the SDPhA board, two SD BOP board members and pharmacists from Pierre, Ft. Pierre, Rapid City, Faulkton, and Sioux Falls all gathered for dinner and a town hall style event. That evening, we had the opportunity to educate the students about the legislative process and talk about the work the SDPhA Commercial and Legislative Branch was engaged in this legislative session. We had a wonderful time of Q&A, and networking.

Wednesday morning, we were at the Capitol doors when they opened. Students and pharmacists had the opportunity to see the legislative process in action by attending committees and even had the chance to see our lobbyists in action on a bill of consequence to the profession.

In addition, our students got to flip the script and do a little educating of their own. Set up in the lobbies of both the House and the Senate, the students offered wellness screenings to anyone who wanted one. There they had the opportunity to do more than just talk to lawmakers and others in the Capitol about all pharmacists can do – they got to have those conversations while showing them!

The morning wrapped up with the fan-favorite photo on the stairs with Gov. Larry Rhoden and Lt. Gov. Tony Venhuizen. Gov. Rhoden even took selfies with the students.

Thanks to the McKesson Amplify Program, we are making strides in our advocacy efforts, and able to proceed this year with hosting quality events like this one and support initiatives that benefit our community.

Mark your calendars for **Feb. 10-11, 2026**, and we will see you in Pierre!

STATE PRIORITIES AND INITIATIVES

HB 1135 IN ACTION

With HB 1135 (2023) now the law in South Dakota, our focus has been assessing how it works in practical application for regulating Pharmacy Benefit Managers (PBMs). We find there are somehow still people who are unaware of the regulations, and the processes for filing a complaint. **SDPhA is planning upcoming educational opportunities** on these topics, and we encourage you to keep an eye out for emails, posts, etc. with more details.

In the months that followed HB 1135 becoming law, SDPhA went to work with the South Dakota Division of Insurance (SD DOI) on the process and procedure for filing complaints and violations of the new law. We thank the DOI for bringing us to the table early and often in this process. We collaborated with them to create an intake form that is simple and direct, yet comprehensive.

As a reminder, here are the highlights of the bill:

- **Prohibit direct or indirect retroactive claim adjustments** unless it's the result of a technical billing error, audit, fraudulent or duplicate claim. (Section 13)
- Prohibit the numerous onerous fees PBMs charge pharmacies. (Section 14)
- MAC list regulation to help ensure pharmacies are paid fairly and transparently. (Sections 15-16)
- Prohibit a PBM from reimbursing its own pharmacies more than it does other resident South Dakota pharmacies (Section 17)
- Strengthens gag clause prohibition (Section 10)

In addition, the bill strengthens audit (Section 4, 7) and reporting (Section 18) requirements for PBMs (including identifying all instances of spread spicing) and establishes the conditions under which the Division of Insurance may suspend, revoke, or deny a PBM's license (Section 19).

One especially important note – it is incumbent upon us to report issues and they occur and provide the proper documentation. You need to file complaints **IN WRITING** via the form. A phone call to the DOI is not going to initiate the process. The Division has also hired an investigator and a pharmacist, but the process is still a bit novel for everyone. We are committed to taking the time to work through any issues that arise with the process as we go. You can find a link to the complaint form, and a host of other resources on our new webpage devoted exclusively to <u>PBM and Payer</u> Resources.

DRUG SHORTAGE TASK FORCE

The South Dakota Department of Health is analyzing the state's drug shortage situation and partnered with ASHP Consulting to complete an assessment of the vulnerability of the hazard of drug shortages and recommend best management practices to mitigate risk to the citizens of South Dakota. This project is in response to the Governor's Executive Order 2023-07. SDPhA Executive Director Amanda Bacon, Jessica Strobl, SDPhA President, and Sarah Andersen, SDPhA Board Member participated in the steering committee. Its work was to guide planning for the risk assessment, action plan and a one-day summit May 21, 2024. To our knowledge, the state has not released the final report.

NATIONAL PRIORITIES AND INITIATIVES

PBM INITIATIVES

While we are pleased with the strides we have made here at home in recent years on PBM reform, we continue to engage at the national level as well. It is here that we need to see Congress make changes in Medicare and a host of other regulations impacting PBMs. There are very few issues for which you will find bipartisan support on Capitol Hill, but reining in PBMs has been one of them. Even so – the PBM reform bills we've fought for so hard met their end when they were cut out of the year-end package last Congress when a bipartisan bill crumbled after a series of social media posts from Elon Musk, The bill that finally passed had the support of President-elect Trump, but didn't include the PBM package.

Failure to finish the job on these reforms was a huge win for PBMs, and huge loss for South Dakota patients and pharmacies.

We have spent most of our time engaging with the office of Sen. John Thune R-SD, on this issue. Sen. Thune has played a particularly key role as a member of the Senate Finance Committee. Now, as majority leader in the Senate, we urge Sen. Thune to make the PBM reforms from the last Congress a priority in this Congress. We join the chorus of pharmacy groups urging this reform as a stand-alone bill that will not get buried under yet another mountain of spending bills. We cannot overstate how much we appreciate Sen. Thune's leadership on this issue and his strong show of support for South Dakota pharmacy. We encourage a resounding thank you for all the hard work he's put in on this issue when you reach out to him through our Action Center.

ADDITIONAL EFFORTS

SDPhA also remains engaged in a variety of ways in other various additional national efforts on key topics directly impacting our pharmacists such as: ECAPS, other provider status efforts, TRICARE Pharmacy contracts, continued COVID-19 related advocacy, reproductive health care, pricing transparency, DSCSA, improvements to Medicare, prescription drug misuse and abuse, biologics and biosimilars, and compounding guidance.

SDPHA'S FINACIAL HEALTH AND FUTURE

We continue all this work while also working through major changes at the Association. If you're unaware of the history leading up to this year's HB 1016, SDPhA was handed a first tough blow at the December 2023 South Dakota Board of Pharmacy (SD BOP) meeting. It was at this meeting that the board voted to rescind their June 2023 vote to send SDPhA 80% of the pharmacist renewal license fees as per SDCL 36-11-6 for FY 2023-2024

At the **Sept. 12, 2024, SD BOP meeting,** the SD BOP voted **not** to send SDPhA the 80% of pharmacist renewal fees for FY 2024-2025. We want to be clear – we do not feel like this was an easy call for any member of the SD BOP. The SD BOP found itself in financial difficulty and continues to work to find its way back to financial health. At that meeting, Tyler Laetsch, SD BOP Executive Director, stated there was not enough money in the coffers to write SDPhA a check. Consequently, the SD BOP brought forward a fee increase bill (HB 1016 referenced above) to help make their budget whole. SD BOP President Cheri Kraemer was clear that the Administration repeatedly stated that should the SD BOP continue to support the association, that legislation would not be allowed to move forward.

In between then and now, SDPhA also met with the Administration and maintained ongoing communication with the Governor's office, the Department of Health, and the BOP. Those conversations lead to a few rounds of changes to the bill, ultimately leading to where we are today – an agreement with the administration in which SDPhA is restored for past services rendered as per our duties in SDCL 36-11-6, and a bill in which SDPhA agreed to come out of statute, and the BOP received the fee increase necessary to make its budget whole.

THE IMPACT ON SDPHA'S BOTTOM LINE

SDPhA has always operated in arrears given that our fiscal year runs July 1- June 30, and we would wait to send the BOP the invoice for the fees for the above referenced votes until after the October license renewal window closed. That means by the time the BOP voted to rescind the June 2023 vote, we were 6 months into our FY, operating as normal and executing our duties as defined in statute, when suddenly we found we would be without our main source of revenue.

As of this report, we have operated nearly completely on reserves for 1 year and 9 months. We have worked diligently to cut costs where we can while dealing with the reality that there was not much to cut in the first place. In addition, we have had to be incredibly careful with how we moved forward given our status in statute. We have worked extremely hard to craft the next steps, while also ensuring we did not misstep regarding our current status and obligations.

WHAT REPEAL MEANS FOR YOU

The SDPhA Board of Directors is working through several ways to bring non-dues revenue to the association. However, there is no doubt SDPhA will have to charge member dues for pharmacists. With our removal from statute, pharmacists will no longer receive SDPhA membership with their license renewal. We highly encourage you all to participate in SDPhA Spring District meetings to learn more and provide input. We want everyone's feedback!

WHAT THIS MEANS FOR LOBBYING EFFORTS

The Commercial and Legislative Fund has historically sustained the lobbying arm of SDPhA. Due to our funding mechanism, general funds were not to be used for that purpose. The reality is, to ensure the profession has a seat at the table, first and foremost, the Association needs the funds in the general fund to exist. (Clearly, we can't continue to operate without our main source of income for much longer.) Second, and separately, we must have enough in the C&L Fund to pay for the chair.

Lobbying is an extremely expensive, but necessary function. The same firm has represented SDPhA for decades, and the executive director has historically performed some lobbying duties as well. That has all kept our rate extremely low. Before the past 3-4 years, our lobbying expenses typically totaled about \$12,000 per year. Even then, expenses far outpaced contributions. For the past few years, we have needed additional lobbyists, which means expenses have increased dramatically. We have spent an average of \$33,000/year for the past three years. Those costs will only continue to increase, yet they remain far below the going rate for most lobbyists. As we continue to work through PBM and other significant issues, we simply need our lobbyists to protect the profession.

For the 2024-2025 fiscal year, contributions are well below our costs. Supporting the C&L branch is the most important thing South Dakota pharmacists can do right now to assist and protect the profession of pharmacy in our state.

You can contribute to the C&L Fund online, or send a check to: SDPhA C&L Branch, PO Box 518, Pierre, SD 57501.

SPRING AND ANNUAL MEETINGS

SPRING DISTRICT MEETINGS

Spring District meetings are getting underway! Please watch your emails, the website and social media for dates and instructions. This spring meeting is the most important district meeting of the year, as the fall meeting is optional.

Many important items need to be addressed, including the future of SDPhA – membership and strategic initiatives, election or re-election of district officers; nominations for the state association board of directors; and the recognition and nomination of worthy pharmacists, reps and technicians to be considered by the Executive Board for the awards presented at our annual meeting. Our district presidents are working hard to ensure these meetings provide quality networking and learning opportunities, in addition to everything mentioned above. Our thanks to our district leaders for all your hard work!

SOUTH DAKOTA PHARAMACISTS ASSOCIATION ANNUAL MEETING | SEPT. 19-20, 2025

Early bird registration opens late Spring for the 139th annual meeting. Plan to join us Sept. 19-20 in Deadwood, SD. As usual, we already have several fantastic speakers and continuing education topics on deck, plus we're providing more networking opportunities than ever this year, while of course honoring our colleagues and celebrating pharmacy in South Dakota! Perhaps most importantly – this is where **pharmacists will vote on the bylaws changes regarding membership** and have the opportunity to weigh in on association initiates moving into 2026, as well as the 2026 legislative session.

PRESCRIPTION DRUG ABUSE AND AWARENESS

DEA TAKEBACK EVENTS

The next DEA Take Back Day is **April 26, 2025**. There's a wealth of <u>information available here</u> about this event, including law enforcement information, year-round disposal locations, take back day results since 2016 and more! We continue to work to encourage pharmacist and law enforcement participation in these locally held events. We also continue to work with pharmacists and the BOP to promote the year-round pharmaceutical disposal receptacles located in many pharmacies throughout the state. If you have a story you'd like to share about to aid in that promotion – the media often calls us looking for pharmacists to talk to - please contact our office.

PRESCRIPTION DRUG MONITORING PROGRAM

SDPhA has strongly supported the PDMP since its inception and remains a solid supporter of the program. However, we also believe the BOP, and therefore, South Dakota pharmacists, should not bear the entire burden of funding. We remain steadfast in our commitment to the Governor's office, as well as the BOP to help work to find a sustainable funding source for the PDMP that makes sense for all stakeholders. The Prescription Drug Monitoring Program (PDMP) is an excellent resource for practitioners. South Dakota state law mandates PDMP registration for everyone who has a SD Controlled Substance Registration (SD CSR). While the Board of Pharmacy is the entity managing the program, an advisory board was established under the law which consists of at least twelve (12) designees. Jessica Strobl serves on SDPhA's behalf on the advisory board and attended the last meeting. The group makes recommendations to the Board of Pharmacy as to how to best use the program to improve patient care and reduce the misuse, abuse, or diversion of

controlled substances. The advisory council also makes recommendations to the Board regarding safeguards for the release of information to only those entitled access to maintain the confidentiality of program information.

SOUTH DAKOTA OPIOID ABUSE ADVISORY COMMITTEE

This committee met most recently on Aug. 29, 2024. Typically, the group would have met in January 2025, but as of this report no meeting has been scheduled. Kristen Carter, a past president of the association represents SDPhA. The goal of the group is to review opioid use data for the state and develop strategies for preventing prescription opioid misuse and abuse. According to the National Institute on Drug Abuse, researchers have observed increases in substance abuse and drug overdoses since the COVID-19 pandemic was declared a national emergency. Nationwide, pharmacists continue to engage in the work to prevent prescription drug abuse with the knowledge that real solutions must balance the need for patient access to medications for legitimate medical purposes with the need to prevent diversion and abuse. You can learn more about their work here: https://doh.sd.gov/programs/lets-be-clear/prescription-opioid-abuse-prevention-initiative/

HEALTH PROFESSIONAL ASSISTANCE PROGRAM (HPAP)

As part of our obligations in statute as referenced prior, SDPhA pays the bill for the HPAP program. We do this each year at the beginning of the fiscal year, and after an affirmative Board of Pharmacy vote on SDCL 36-11-6. However, with no funds coming to SDPhA for FY 2023-2023 and FY 2024-2025 the SD BOP and SDPhA worked together to continue to provide essential access to this service. SDPhA paid the initial bill for the program, and worked with Tyler Laetsch, Executive Director, South Dakota Board of Pharmacy, who facilitated reimbursement of those payments (\$20,000 in FY 2023-2024 and \$10,000 for FY2024-2025). A pharmacist may access the program by self-referral, board referral, or referral from another person or agency, employer, coworker, or family member.

PHARMACY TECHNICIAN UNIVERSITY (PTU)

The SDPhA board is committed to strongly supporting pharmacy technicians, including finding them, training them, and keeping them. We know this is becoming an even more pressing issue now than perhaps ever before.

SDPhA is pleased to continue to offer low-cost access to this online training module. After careful consideration given the current financial circumstances, the board decided to enter a new two-year contract (negotiated down from three years) to continue provide PTU. We believe this program is so important we continue to offer it at a greatly reduced cost, which effectively just covers our costs.

In the past 6 years, SDPhA has now enrolled more than 200 participants. We are also thrilled to report we continue to work with student participants enrolled in the DIAL Virtual Program for the 2024-2025 school year. The DIAL program works with high schools throughout South Dakota. We appreciate the pharmacists who have stepped up in communities across the state to work with the DIAL program and these students. This is an exceptional opportunity to introduce the profession into the school system, and we are grateful for everyone working together who makes it happen.

Just a reminder, the Therapeutic Research Center - PTU 101 module we administer qualifies as a PTCB-Recognized Education/Training Program of the CPhT program, and upon completion, allows participants to sit for the certification exam. In addition to PTU 101, we now offer four additional training modules through TRC:

PTU Elite: Immunizations

PTU Elite: Math Mastery – Community Pharmacy

• PTU Elite: Compounded Sterile Preparation Technician Program

• PTU Elite: Soft Skills Program

You can find out more about those <u>on our website</u>. For more details and enrollment information, contact Amanda Bacon at <u>amanda@sdpha.org</u> or (605) 224-2338.

EDUCATION, COMMUNICATION, PUBLIC AFFAIRS AND PROFESSIONAL RELATIONS

CONTINUING EDUCATION

As a major part of our obligations in statue, the Association continues to focus on providing quality continuing education for pharmacists and pharmacy technicians. SDPhA continues to work with the SDSU College of Pharmacy to bring you engaging and impactful continuing education at the annual convention and throughout the year with the *South Dakota Pharmacist*, district meetings, and additional opportunities as they arise. We have also been enlisted from time-to-time to help pharmaceutical companies get the word out on local chances to attend other informative programs.

REACHING OUT

The Association prepares and delivers Legislative and Association Updates, CE and pharmacy-related information at Fall and Spring district meetings, in addition to delivering a variety of educational programs at each Annual Convention. The Association continues to work with student pharmacists on the American Pharmacists Month campaign, which helps bring awareness to the public about all pharmacists can do, and how patient care is improved with a pharmacist engaged. SDPhA previously provided SDSU students with a grant for, and continues to assist with, various public relations campaigns. This campaign highlights the profession and SDPhA utilizing traditional and social media platforms to engage both pharmacists throughout the state as well as members of the public.

THE SOUTH DAKOTA PHARMACIST

Communicating with our members quickly and effectively is extremely critical to the success of the Association. The *South Dakota Pharmacist* continues a quarterly electronic distribution. You can also find it posted with past issues on our website. It always offers 1.5 hours of CE and provides a source of communication for the association on rules, legislative issues and education that affect pharmacy practice.

WEBSITE UPDATES

The website continues to expand and grow as a resource for the public and those in the profession. Recent changes include and new <u>PBM and Payer Resource</u> page, and updates to the <u>Pharmacist Wellbeing</u> resource.

We continue to see even greater utilization of the new and improved <u>Action Center</u>. We hope to bring even more updates to it for 2025! The Action Center has been a clear success, and we're excited about the customization this platform offers, and how it enhances our communication and messaging opportunities! If you have information you think we should consider adding to our pages to make it even more useful for you – please let us know!

SOCIAL MEDIA/EMAIL BLASTS

Enhancing communication and fundraising will be an all-out blitz for 2025. Expect to see more from us in all these areas as we work to really drill down into the best methods of communication for our pharmacists, technicians, and students (we now have text alerts for those who opt-in!). We will provide weekly updates throughout the Legislative Session, and you can watch for the launch of a new e-newsletter in your inbox after the legislative session as well. We continue to utilize and expand our social media footprint where appropriate. This presence is something we consider vital to our work of representing the pharmacy profession through advancing patient care, enhancing public awareness, and serving in the best interest of public health and pharmacy.

SCAPP | SDSU APHA – ASP CHAPTER

We continue to work closely with SDSU, and the student pharmacists. The student liaisons do an amazing job keeping us apprised of activities, and the SDPhA board remains committed to supporting the students in every way possible. Despite the current financial situation, the SDPhA board voted to continue the recently increased dollar amount (\$2,000) of SDPhA scholarships to SDSU students. Additional support includes activities such as convention attendance (free of charge), rooms for convention and Legislative Days, and support for the Back-to-School Picnic, Pharmacy Days, and American Pharmacists Month activities. We believe these activities are an incredible investment in the association and the profession's future. The student pharmacists, as noted earlier, worked extremely hard to assist us with the 2024 meeting, volunteering for everything from running the registration table to creating slide shows and providing technical support through the conference. We could not appreciate them more! We also remain a resource for faculty whenever needed and collaborate on projects whenever possible.

SOUTH DAKOTA ASSOCIATION OF PHARMACY TECHNICIANS (SDAPT)

SDAPT is an affiliate organization of SDPhA. A long-standing affiliate agreement has meant that members of SDAPT, are also members of SDPhA, receive our communications, and enjoy reduced rates on continuing education, events, and other programming. SDAPT was run by the same group of officers for many years. After they made some calls for new leaders to step forward and found none, SDAPT has been inactive for some time. Technicians play such a vital role in our pharmacies; we want to see the good work of this association back in action. To that end, we're asking our pharmacists to reach out to their technicians, especially those technicians who are ready for a new challenge (like a state-wide leadership role), to gauge interest, and encourage their participation in SDAPT. We have so many exceptional pharmacy technicians in our state, we know the right people are out there who have the drive to help lead their peers to greater knowledge and heights in their profession. We are encouraged to report that we have a few meetings scheduled with some technicians who are potentially interested in stepping into leadership, but more engagement is needed and welcome! If you know of someone who would be interested, or if you would like more information about SDAPT, please reach out to Amanda Bacon at SDPhA office.

SOUTH DAKOTA SOCIETY OF HEATLH SYSTEM PHARMACISTS (SDSHP)

We are incredibly pleased about the recent work we have undertaken with SDSHP. For the past several years, the leadership of the Society and SDPhA have found more and better ways to work together and enhance communication. We are excited to have had Jenna McGeehon, SDSHP president provide updates at SDPhA board meetings. SDPhA also attends the ASHP advocacy calls. SDSHP recently selected two legislative liaisons, and we look forward to working with them and all SDSHP more closely in the months to come.

OFFICE UPDATE

SDPhA's future will soon involve a mix of associate memberships, corporate sponsors, pharmacist memberships (independent of the current structure), and even possibly technician memberships. I cannot stress enough the importance of getting to your district meeting and the annual meeting this year to engage with us not only on things like the pending pharmacist dues structure, but also – this is where you get to give your feedback on what SDPhA's priorities should be going forward. PBMs, reimbursements, a standard of care regulatory model, practice act revisions – these are all issues we hear from different practice areas. These are also all issues that take a varying degree of preparation and effort. Some might be one-year efforts. Some, two. Others – three to five. One thing is VERY clear in all of this – it will take all of us to come together in sustainable support of the association to ensure we're here to bring needed change forward, while protecting the profession. I am grateful for the ongoing collaboration with the South Dakota Board of Pharmacy. While we are entering a new chapter, I look forward to continuing that approach well into the future.

Respectfully submitted,

Amanda Bacon,

SDPhA Executive Director

SD Pharmacists Association Profit & Loss Budget vs. Actual July 1, 2024 through March 26, 2025

	Jul 1, '24 - Mar 26, 25	Budget	% of Budget
Ordinary Income/Expense			
Income	4 500 00	0.00	100.00/
Unrestricted Grants Administrative Income	1,500.00 965.19	0.00 1,200.00	100.0% 80.4%
Membership	903.19	1,200.00	00.476
SD Board of Pharmacy Transfer	10,000.00	0.00	100.0%
Associate Member	100.00	0.00	100.0%
Student Membership	877.00	1,000.00	87.7%
Total Membership	10,977.00	1,000.00	1,097.7%
Corp Endorsements			
NASPA-PQC Endorsement	0.00	300.00	0.0%
Career Center Endorsement	324.36	200.00	162.2%
PAAS Endorsement	66.00	150.00	44.0%
PMG Endorsement	7,834.00	20,000.00	39.2%
Total Corp Endorsements	8,224.36	20,650.00	39.8%
Interest/Dividends Convention Income	13,350.23	12,000.00	111.3%
PhRMA Education Grant	1,500.00	1,500.00	100.0%
Convention Sponsor	26,000.00	27,000.00	96.3%
Exhibitors	24,540.00	26,000.00	94.4%
Registrations	11,446.45	10,000.00	114.5%
Student Sponsorship	75.00	0.00	100.0%
Total Convention Income	63,561.45	64,500.00	98.5%
Total Income	98,578.23	99,350.00	99.2%
Gross Profit	98,578.23	99,350.00	99.2%
Expense			
Legislative	1,710.60	0.00	100.0%
American Pharmacists Month	2,000.00	2,600.00	76.9%
Accounting/Tax Prep	3,928.48	5,000.00	78.6%
Salary & Benefits Payroll Taxes	E 690 60	0.025.56	70.8%
Payroll Expense	5,689.69 76.30	8,035.56 102.00	70.8% 74.8%
Executive Director	74,375.00	105,000.00	70.8%
Insurance	10,468.75	14,571.00	71.8%
Retirement	4,462.50	6,300.00	70.8%
Total Colony & Donofita	05.070.04	104 000 FC	70.00/
Total Salary & Benefits	95,072.24	134,008.56	70.9%
Advertising	600.00	3,000.00	20.0%
Dues/Subscriptions	886.18	4,000.00	22.2%
Technology/Net/Software	5,225.03	7,000.00	74.6%
Furniture/Copier/Assets	1,473.40	2,300.00	64.1%
Hith Professionals Assist Prog	10,000.00	0.00	100.0%
Insurance (D&O, Office) Legal/Professional	5,452.00 5,560.10	5,500.00	99.1% 55.6%
Merchant Card Fees	5,560.10 1,423.60	10,000.00 1,500.00	94.9%
Phone/Internet	2,520.18	4,000.00	63.0%
Postage	68.04	250.00	27.2%
Office Supplies	159.20	1,500.00	10.6%
Publications & Printing (Exp)			
Journal	3,186.00	5,000.00	63.7%
Total Publications & Printing (Exp)	3,186.00	5,000.00	63.7%
Scholarships	2,100.00	2,000.00	105.0%
Rent	4,656.00	4,700.00	99.1%
Board Travel & Meetings	4,578.82	20,000.00	22.9%
Staff Travel			
In-State	1,453.57	2,500.00	58.1%
Out-of-State	0.00	4,000.00	0.0%

SD Pharmacists Association Profit & Loss Budget vs. Actual July 1, 2024 through March 26, 2025

	Jul 1, '24 - Mar 26, 25	Budget	% of Budget
Total Staff Travel	1,453.57	6,500.00	22.4%
Convention Expense Misc Expense	63,295.95 214.66	40,000.00 500.00	158.2% 42.9%
Total Expense	215,564.05	259,358.56	83.1%
Net Ordinary Income	-116,985.82	-160,008.56	73.1%
Other Income/Expense Other Income PTU Pass Thru Income C/L Contributions Pass Thru	5,100.00	8,000.00	63.8%
Other Income Individual C/L Contr.	1,011.99 570.20	0.00 0.00	100.0% 100.0%
Total C/L Contributions Pass Thru	1,582.19	0.00	100.0%
Total Other Income	6,682.19	8,000.00	83.5%
Other Expense PTU Pass Thru Exp	6,945.80	8,000.00	86.8%
Total Other Expense	6,945.80	8,000.00	86.8%
Net Other Income	-263.61	0.00	100.0%
Net Income	-117,249.43	-160,008.56	73.3%

SD Pharmacists Association C & L Revenue & Expenses Budget vs. Actual July 1, 2024 through February 7, 2025

	Jul 1, '24 - Feb 7, 25	Budget	% of Budget
Income C & L Income	44,637.31	59,000.00	75.7%
Interest	342.69	0.00	100.0%
Total Income	44,980.00	59,000.00	76.2%
Expense C & L Expenses	30,550.20	59,000.00	51.8%
Total Expense	30,550.20	59,000.00	51.8%
Net Income	14,429.80	0.00	100.0%



March 5th, 2025

Executive Director: Tyler Laetsch, PharmD. South Dakota Board of Pharmacy 4001 W Valhalla Blvd. Suite 106 Sioux Falls, SD 57106

Re: Hy-Vee Pharmacy Fulfillment Center's 2024-2025 Yearly Error Report

Hy-Vee Pharmacy Fulfillment Center (SD License #100-2084) respectfully submits our Yearly Error Report for dates April 2024 – February 2025. All prescriptions dispensed through our Automatic Distribution Dispensing System (ADDS) from the Hy-Vee Pharmacy Fulfillment Center are monitored through the Pharmacy Quality Commitment Program, which is a platform of APMS. These errors or potential errors are reflected in the error report. The report for this quarter is listed below.

Errors that reached the patient are specifically highlighted as well.

April 2024 – June 2024 (Q3) Errors/Near Misses

Total Scripts Filled: 221,076 APMS Logged Events: 289

- Of these #289 near misses, 9 prescriptions reached the store level.
- For the #280 near misses;
 - o In data entry; these could be typos in directions, missed refills, incorrect provider or wrong drug or strengths.
 - On the floor; these could be wrong drug, wrong quantity or paperwork type issues like missing medication guides.
- Of the 9 scripts that reached the store level:
 - o Five scripts were reported as missing from the stores. Either the script was sorted into the wrong tote or the store misplaced or missorted the prescription.
 - Another prescription was a miscount, and the remainder of the product was sent to the store in the next order. This was a Trulicity prescription.
 - The final 3 prescriptions were reports of damaged product. A leaky bottle of Clindamycin Solution, a leaky tube of TAC cream and the last one was broken potassium capsules.

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July 2024 – September 2024 (Q4) Errors/Near Misses

Total Scripts Filled: 248,093 APMS Logged Events: 325

- Of the #325 reported errors, 11 prescriptions reached the store level.
- For the #314 near misses;
 - In data entry; these could be typos in directions, missed refills, incorrect provider or wrong drug or strengths.
 - On the floor; these could be wrong drug, wrong quantity or paperwork type issues like missing medication guides.
- Of the 11 prescriptions that reached the store level:
 - o Four were reported by the store as missing. Either the script was sorted into the wrong tote or the store misplaced or missorted the prescription.
 - One prescription was a miscount and the remainder of the product was sent to the store in the next order.
 - One prescription reported as having 1 broken capsule.
 - One prescription that was received at another store we had them keep the product and we refilled on our end.
 - o One prescription was delivered at room temp instead of fridge.
 - One prescription was reported as a broken vial of insulin.
 - o One prescription was delivered in the fridge tote; should have not been refrigerated.
 - One prescription was entered into data entry by one of our technicians as wrong strength and ultimately filled and delivered to the patient.
 - This prescription was pre-verified by the pharmacist at the store. They ultimately followed up with the patient and the provider.

October 2024 – December 2024 (Q1) Errors/Near Misses

Total Scripts Filled:222,113 APMS Logged Events: 282

- Of the #282 reported errors, 3 prescriptions reached the store level.
- For the #279 near misses:

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- o In data entry; these could be typos in directions, missed refills, incorrect provider or wrong drug or strengths.
- On the floor; these could be wrong drug, wrong quantity or paperwork type issues like missing medication guides.
- Of the three prescriptions that reached the store level:
 - o All 3 were reported by the store as missing. Either the prescription was sorted into the wrong tote or the store misplaced or missorted the prescription.

January 2025 – February 2025 (Q2) Errors/Near Misses

Total Scripts Filled: 155,167 AMPS Logged Events: 134

- Of the #134 reported errors, 2 prescriptions reached the store level.
- For the #132 near misses:
 - o In data entry; these could be typos in directions, missed refills, incorrect provider or wrong drug or strengths.
 - On the floor; these could be wrong drug, wrong quantity or paperwork type issues like missing medication guides
- Of the two prescriptions that reached the patient level:
 - One was reported as missing from the store. Either due to sortation error and misplacement by the store.
 - o The other error, was a broken capsule, so the entire prescription was refunded.

Error Summary/Proactive Training Measures:

For the claims when the store reports as not getting the prescription; one of two things could happen here. Either the store did get the prescription but failed to accurately sort the prescription. Or, the other scenario is that the prescription did get put into another sites tote. In all instances, the store got the prescription ready for the patient locally.

For the errors when the product was not stored correctly in the fridge; we have implemented multiple double-checks to catch those. We now run reports every 30 minutes to catch these prescriptions. Changes were also implemented on at the software side of things; to show alerts on the screens. Lastly; we use bright colored "Fridge" tags to alert all staff that the product must be stored in the fridge.

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There was also a great amount of emphasis put on the staff that every error, even a near miss, must be reported. This would include missed refills in central processing, incorrect provider, wrong directions or days' supply, as well as omittance of Med-Guides at packing and sorting.

Hy-Vee continues to remain vigilantly focused on improvements to error reduction within our pharmacies wherever possible. Please let us know if you have any questions on the contents of the quarter's data. Thank you.

Respectfully submitted,

Judith Zachariasen, PharmD Assistant Director Hy-Vee Pharmacy Fulfillment Center, SF 2700 W 10th St, Suite 200 Sioux Falls, SD 57104



03/11/2025

To Whom It May Concern:

On April 4th, 2024, a variance was granted by the South Dakota Board of Pharmacy to ARSD 20:21:29:20 and ARSD 20:51:29:22 related to technicians validating the work of other technicians independent of pharmacist review for Lewis Drug Long-Term Care. Due to staffing constraints, our pharmacy has been unable to implement the program. However, recently one of our technicians has completed the outlined PTCB training in an effort to become eligible for the program. In an effort to regain traction, I am writing to you requesting a yearly extension on the variance previously granted.

If an extension is granted, the pharmacy will provide the Board with the previously outlined quarterly reports as requested.

Sincerely,

K. RINFOM

Kara N. Benson, Pharm.D. Director of Long-Term Care, Lewis Drug Inc. Chief Pharmacist, Lewis Family Drug #50

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