TICKET VOLUME HISTORY

South Dakota

Incoming Locate Requests

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
July 2020-Jun 2021	21,400	20,602	20,390	17,726	13,177	8,342	4,202	3,168	12,068	20,795	21,555	22,236	185,661
July 2021-Jun 2022	20,131	21,212	19,440	17,699	14,734	6,707	4,078	4,422	10,495	18,594	24,468	22,670	184,650
July 2022-Jun 2023	20,027	22,963	19,941	19,000	11,072	3,738	2,846	0	0	0	0	0	99,587

Outgoing Tickets

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
July 2020-Jun 2021	106,295	101,461	100,137	88,653	69,171	43,481	22,942	17,469	62,386	105,545	110,716	115,017	943,273
July 2021-Jun 2022	103,118	109,752	100,771	89,805	76,205	37,375	22,845	22,924	55,942	99,370	127,913	118,751	964,771
July 2022-Jun 2023	105,708	118,298	105,272	99,079	58,889	20,704	15,908	0	0	0	0	0	523,858

Ratio Outgoing to Incoming

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
July 2020-Jun 2021	4.97	4.92	4.91	5	5.25	5.21	5.46	5.51	5.17	5.08	5.14	5.17	5.08
July 2021-Jun 2022	5.12	5.17	5.18	5.07	5.17	5.57	5.60	5.18	5.33	5.34	5.23	5.24	5.22
July 2022-Jun 2023	5.28	5.15	5.28	5.21	5.32	5.54	5.59	0.00	0.00	0.00	0.00	0.00	5.26