

SOUTH DAKOTA 9-1-1 COORDINATION BOARD

MEETING MINUTES FOR JUNE 6, 2024 10:00 AM CENTRAL TIME

VIA TEAMS

Board Members Present: Boyd, DeNeui, Leon, Olson, Serr, Sutton, Tooley, Toomey, and Wollmann.

Board Members Absent: Bryan

Staff Present: Jason Husby, State 9-1-1 Coordinator, Dawn Hill (DPS), Paul Bachand (Board Counsel)

Others Present: Bob Mercer (Keloland), Kara Semmler (SD Telecommunications Association), Staci Ackerman

(SD Sheriffs Association)

I. Call to Order and Roll Call

The meeting was called to order at 10:00 AM Central Time by DeNeui. Roll call was taken, and a quorum was present.

II. Adoption of Agenda

Motion to approve the meeting agenda as presented.

Moved by: Sutton Seconded by: Wollmann

Discussion: None

Vote: 9 yeas, 0 nays. Motion carried unanimously.

III. Approval of Meeting Minutes

Motion to approve the May 15, 2024, meeting minutes as presented.

Moved by: Serr Seconded by: Toomey

Discussion: None

Vote: 9 yeas, 0 nays. Motion carried unanimously.

IV. Condition Statement and Collections Report with "Budgeting" Document

Husby provided copies of an updated Condition Statement and Collections Report. In response to questions from board members during the last meeting, Husby shared his Condition Statement working document and explained how he arrived at the information shown. Husby noted these figures do not include the surcharge increase that will take effect 7/1/24. DeNeui added it is helpful to see where the fund is at currently and see an accurate estimate of projected/ongoing income from Investment Council.

V. Administrative Rules Process Update

Husby gave an update on the Admin Rules review process. Husby broke the first part of the project into three pieces - reviewing and updating the definitions section, cleaning up the admin rules so they reflect state statute, and making sure the rules comply with FCC requirements. Husby has this document completed, will distribute it to the subcommittees, then set up meetings with each subcommittee to discuss their section. Husby advised the subcommittee work needs to be completed by September 1, 2024, due to

publication of notice, allowing time for public comment, etc. Husby advised he is also required to notify service providers in the state and solicit their input. The second part of the project will include discussions about future rules or more in-depth items needed by the Board. DeNeui likes the plan as proposed by Husby. Sutton, Wollman, and Tooley agree. No one recommended any changes to the plan as proposed by Husby.

VI. GIS Project Update and Explanation Letter

Husby reviewed the letter drafted to PSAPs/cities/counties advising them of the guidelines for the GIS funding being provided by the board. Husby advised he made some style/format changes to the letter but not to any of the content. Husby will send revised draft to board members to review before sending to DeNeui for signature. DeNeui said she could e-sign if desired. DeNeui added she liked the information provided in the letter and the way it was laid out. Serr said many PSAPs are covered by Black Hills Council of State Govts or other planning districts. He asked how will PSAPS/counties who aren't covered by such entities be a part of this? Husby advised he has spoken to both 1st and 3rd planning districts regarding counties out-of-home. 1st and 3rd District are willing to take this on for them. Husby is working through the counties the board has already approved for the cost. He will come back to board to ask for an increase in project funds to bring on the others this year. He advised the planning districts are willing to do this for half to one third of the cost that private/commercial providers would do it. Serr thanked Husby for looking into it so thoroughly. Husby wants to work on Pierre and Mobridge PSAPs first because they are so large. DeNeui again advised she would sign the finalized letter. Husby asked if motion is needed.

Motion to distribute the GIS data cleanup letter once it is finalized.

Moved by: Sutton Seconded by: Leon

Discussion: None

Vote: 9 yeas, 0 nays. Motion carried unanimously.

VII. Compliance Reviews

Husby advised he is working through the PSAP compliance reviews by the required deadline. Things are going well, and he believes he will get them all done by 7/1/24. Husby asked for feedback regarding how the previous 911 Coordinator would report back to the Board about the compliance reviews. DeNeui advised there was just a follow-up after all reviews were completed and the report would note if there were any issues or if follow-up steps were required for any of the PSAPs. Husby will write up report to share with board upon completion of compliance reviews.

VIII. Network Call Handling Redundancies Working Group

Husby provided an update of the project. He feels it is important to look for redundancy options for all PSAPs and this should be a priority area for the Board and PSAPs. Ideally, he would want to build in-ground network, which would be a multi-year process, but there would need to be an alternative until that can be done. Husby and the technical subcommittee will be researching options. Serr advised Maria King, former 911 Coordinator, had discussed some options previously, but the Board couldn't afford them and suggested perhaps now the Board could afford it with the additional surcharge funds coming in. This type of redundancy is often referred to as "the last mile." Boyd indicated he sat in on some of those presentations. He said while there may not be one solution that would fit all PSAPS, it's a good idea for the Board to research and find call handling redundancy options for PSAPs. Husby said Rapid SOS is currently deployed in 26 of 28 PSAPs and he is working with the last two PSAPS to bring it onboard. Husby is also working with tribal PSAPs to bring them into it. It is a free program – no one has spent a dollar. And while this has been

working, they offer a premium version for a cost that would increase their ability to handle calls during an outage. Olson said they used Rapid SOS during the fail in April and it worked well. She said it saved her PSAP during the last outage. Husby has been engaging Rapid SOS to look at what it would cost for the premium version state-wide. PSAPS could opt in, etc. Husby believes the State of Nebraska just approved statewide deployment of the premium version; although, he hasn't talked with his Nebraska counterpart about it yet. Husby will run down more details with Rapid SOS before making presentation/recommendation to the Board.

DeNeui asked if Rapid SOS is a true "last mile" option? Husby explained it needs the network but uses hard-coded program in your cell phone/chip. Tooley asked if Husby had list of what is included in the premium version vs. free? Husby listed the additional features he's aware of, but he didn't know all of them. Tooley felt it would be good for the PSAPs to see the difference between the free version and the premium version so they know what they're getting and could decide if they want to do it on their own. Husby thought the cost would be less to deploy it to PSAPS statewide vs. PSAPs obtaining the premium version on their own. Leon asked if someone could help her understand how health information can be transmitted over iPhone/Android. Husby explained how iPhones share user medical information (input by the phone's user) when making an emergency call. Leon had concerns about information sharing if the user wasn't aware the personal information was being passed along. Husby advised the medical/personal information is only shared with law enforcement during emergency call.

IX. Next Meeting

Husby advised the next scheduled Board meeting will be in October in-person. Husby advised any legislation DPS would bring forward would need to be discussed prior to August. Husby asked if the Board would consider meeting in July to discuss legislative/contract items and follow up on some of the items discussed today. DeNeui asked if Husby had possible dates in mind. Husby said it would be the latter part of July, but he could send an email with proposed dates and select a date that works for most everyone. DeNeui advised she will be out the week of July 22, but the meeting could take place without her.

X. Pam Bryan Term Expiration

Husby advised board member Pam Bryan's term will expire on 6/30/24. This would have been Bryan's last board meeting as the service provider member. Husby wished to thank Bryan for her years of dedicated service and let board know she will be rotated off. Husby advised he hopes to have the new service provider member named by the next board meeting in July.

XI. Public Comment

There was no public comment.

XII. Adjourn

Motion to adjourn the meeting.

Moved by: Serr Seconded by: Tooley

Discussion: None

Vote: 9 yeas, 0 nays. Motion carried unanimously.

Meeting adjourned at 10:55 AM Central Time.