

Draft 2028-2030 State Plan for Independent Living

Draft Goals

1. Strengthen Outreach, Awareness, and Operational Consistency
2. Deliver High Quality IL Services
3. Expand Independent Living Skills, Transition, and Community Engagement

State Plan for Independent Living (SPIL) 2028 – 2030

Mission: The SILC, CILs and DSE support the mission to advocate for and help to create local and state support systems which assist people with disabilities to determine, achieve, and maintain independence, productivity, and integration into community life.

Goal 1. Strengthen Outreach, Awareness, and Operational Consistency

Descriptor: Increase awareness and understanding of IL services, expand access through effective outreach, and ensure consistent operational practices across the IL Network to support high-quality, equitable service delivery statewide.

Objective	Indicator/Measurement
Objective 1.1 Improve Operational Consistency Across CILs <i>Operational consistency across CILS will strengthen reporting accuracy and increase confidence in the reliability of submitted data.</i> Year 1: DSE, SILC and CILs will convene workgroup to examine current service documentation practices and develop standardized IL service forms and documentation protocols for statewide use. Year 2: CILs will adopt and begin utilizing agreed upon IL service forms, and other protocols to support consistent service delivery, outcome tracking, and reporting by September 2029	a. The CILs will develop, adopt and begin utilizing accepted IL service forms, e.g., ILP, ROI, and documentation protocols to support consistent service delivery, outcome tracking, and reporting BY??date. b. Annual DSE reviews meet compliance at 80% first year; 85% second year; 90% 3rd year of SPIL cycle i.e., ILP signatures, annual reviews, and service documentation. c. Each CIL will increase non-state revenue by ??% annually over the previous year's baseline. This measures improvement relative to the CIL's own size.

CILs will conduct resource development activities to obtain funding that can be used for the provision of IL services.	
Objective 1.2 Strengthen Data Quality and Reporting <i>Establish clear CIL timelines and expectations that lead to accurate, consistent, and reliable reporting, to strengthen service delivery to all South Dakota residents.</i>	a. 100% of CIL reports (e.g., quarterly reports, monthly billing, PPR, cost report etc) submitted with correct data and on time each year. b. Quarterly statewide data dashboards provided to the SILC by the DSE in accessible formats. c. CIL Directors provide requested performance and program updates at each SILC meeting.
Objective 1.3 Expand Outreach to Underserved and Rural Areas <i>Statewide targeted outreach efforts are strengthened by expanding CIL partnerships, community provider networks, and engagement with residents who need increased access to IL services.</i>	a. 15% increase in consumers served from targeted underserved areas. Evidenced by review of CIL PPR data, i.e., individuals served by County b. Each CIL will conduct a minimum of two (2) outreach activities in underserved or rural communities annually for every \$50,000 of the CILs total funding, Part C and state contract funds received. Example: \$250,000 grant = 5 outreach activities; \$500,000 grant = 10 outreach activities. Outreach activities ie: training, community events, participation on advisory councils, committee or coalitions involvement, collaborative grant activity/project. c. CIL's quarterly reports shows consistent outreach documentation.

Goal 2. Deliver High-Quality IL Services

Descriptor: Ensure consistent, high-quality delivery of all IL services by strengthening individualized and systems advocacy, improving coordination across IL Network Partners, and supporting effective navigation of community systems.

Objective	Indicator/Measurement
Objective 2.1 CILs will maintain adequate and trained staffing levels to provide allotted core IL service units.	a. Each CIL will maintain sufficient staffing levels to meet or exceed its contracted IL service units goals annually. b. All CIL staff will complete a minimum of two Independent Living-related training courses annually, including IL-NET e-Courses offered through the IL T&TA Center or equivalent training (does not apply to other program staff, i.e., Title 19 personal care services staff). c. 100% of newly hired CIL staff providing Independent Living services will complete orientation and training within six months of hire. d. DSE IL Specialist and SILC staff will complete at least six Independent Living-related trainings including IL-NET e-Courses offered through the IL T&TA Center or equivalent training annually.
Objective 2.2 CILS will ensure consumers receive coordinated, effective support to navigate services such as housing, benefits, transportation, healthcare or employment resources.	a. CILs will develop and implement written procedures for assisting consumers in accessing housing, benefits, transportation, healthcare, employment, and other community resources by September 30, 2028.
Objective 2.3 Increase Coordination Across IL Network Partners CILs will strengthen coordination with state agencies, community partners, and IL Network organizations (WRIL and ILC) to improve service consistency and reduce duplication.	a. Each CIL will participate in at least one coordinated activity with the TSLP annually. b. All CILs will implement a process for documenting referrals and service coordination activities by September 30, 2028; documentation maintained in case service record.

	c. DSE/SILC/CILs will gather annual feedback from partners to identify opportunities to strengthen coordination and reduce duplication of services.
Objective 2.4 Improve Service Delivery Efficiency and Timeliness CILs will monitor and improve service delivery timelines for Home Modifications and other IL services to ensure equal access statewide.	a. Number of Home Modification projects completed b. Average time from request to completion (tracked annually) c. %of projects completed within target timeframe d. % of consumers reporting timely service delivery

Goal 3. Expand Independent Living Skills, Transition, and Community Engagement

Descriptor: Increase access to Independent Living skills development, transition services, and opportunities that support self-sufficiency and full participation in all aspects of community life.

Objective	Activities Indicator/Measurement
Objective 3.1: Expand/increase IL Skills and Transition Services for individuals with Disabilities across the Lifespan. Activities • <u>Independent Living Skills Training</u> • <u>Transition Services Across the Lifespan</u> • <u>Peer Support and Mentoring</u> • <u>Pre-Employment Skills Training</u> • <u>School and Community Outreach</u> • <u>Family Engagement</u> • <u>Rural and Tribal Outreach</u> • <u>Cross-Agency Collaboration</u> • <u>Provision of information in Accessible formats</u>	a. Number of participants completing IL skills training annually b. Number of IL skills trainings delivered annually. c. Number of transition related trainings delivered annually. d. Participant self assessment identifies improvement in targeted IL skills areas through a standardized pre/post assessment tool. e. Number of individuals receiving transition services(youth transition services, diversion, and institutional transition services).

Objective 3.2

CILs assist with expanding opportunities for participants in community engagement, leadership, and civic participation.

Activities:

Participant joins/participates in community events, leadership development activities, self advocacy training, community outreach and collaboration, transportation access development.

- a. Submission of CIL success stories on a quarterly basis. i.e., CIL submitted nomination for committee, assisted participant to join a board, or any activity that assists participant to attend community engagement activity, etc.