

Draft 2028-2030 State Plan for Independent Living

Draft Goals

1. Strengthen Outreach, Awareness, and Operational Consistency
2. Deliver High Quality Core IL Services Through Individualized and Systems Advocacy
3. Expand Independent Living Skills, Youth Transition, and Community Engagement

State Plan for Independent Living (SPIL) 2028 – 2030	
Mission: The SILC, CILs and DSE support the mission to advocate for and help to create local and state support systems which assist people with disabilities to determine, achieve, and maintain independence, productivity, and integration into community life.	
Goal 1. Strengthen Outreach, Awareness, and Operational Consistency	
Descriptor: Increase awareness and understanding of IL services, expand access through effective outreach, and ensure consistent operational practices across the IL Network to support high-quality, equitable service delivery statewide.	
Objective	Indicator/Measurement
Objective 1.1 Improve Operational Consistency Across CILs <i>Operational consistency across CILS will strengthen reporting accuracy and increase confidence in the reliability of submitted data.</i>	• All CILs adopt standardized ILP templates, ROI forms, and documentation protocols by (insert date?). • Quarterly file reviews show 95% compliance with ILP signatures, annual reviews, and service documentation. • HMAD/TAD documentation accuracy reaches 98% statewide. • Each CIL meets minimum staffing benchmarks (e.g., 90% of positions filled) to ensure consistent service delivery. • CILs will reach or exceed their service unit goals established in the state contracts.

Objective 1.2 Strengthen Data Quality and Reporting <i>Establishes clear CIL timelines and expectations that lead to accurate, consistent, and reliable reporting, strengthening service delivery to all South Dakota residents.</i>	• All CILs submit timely, complete quarterly reports with 100% on-time compliance. • Data error rates (billing, service unit reporting, consumer counts) decrease by 50% by 2030. • SILC receives standardized statewide data dashboards each quarter. • Annual statewide data audit shows measurable improvement in accuracy and consistency. • CIL Directors will report out to the SILC at each SILC meeting on content as requested by the SILC.
Objective 1.3 Expand Outreach to Underserved and Rural Areas <i>Statewide targeted outreach efforts are strengthened by expanding CIL partnerships, community provider networks, and engagement with residents who need increased access to IL services.</i>	• 15% increase in consumers served from targeted underserved areas (how do we identify this? Review of CIL PPR data, i.e., individuals served by County) • Each CIL completes outreach in at least 8 rural communities per year. • 10% increase in partnerships with rural agencies (senior centers, tribal programs, schools, housing authorities). • Quarterly reporting shows consistent outreach documentation with 95% completeness.

Goal 2. Deliver High-Quality Core IL Services Through Individualized and Systems Advocacy

Descriptor: Ensure consistent, high-quality delivery of all core IL services by strengthening individualized and systems advocacy, improving coordination across IL Network Partners, and supporting effective navigation of community systems.

Objective	Indicator/Measurement
Objective 2.1 CILs will maintain adequate staffing levels needed to provide allotted core IL service units.	Over 50% of CIL staff are IL specialists that provide IL services. All CIL Staff complete 2 E-Courses Annually offered through IL T&TA Center.
Objective 2.2 CILs will conduct resource development activities to obtain funding that can be used for the provision of IL services.	Additional resources must meet or exceed 10% of the total state contract for any given year.
Objective 2.3 CILs will ensure consumers receive coordinated, effective support to navigate services such as housing, benefits, transportation, healthcare or employment resources.	All CILs implement a standardized service navigation workflow by (insert date)
Objective 2.4 Increase Coordination Across IL Network Partners CILs will strengthen coordination with state agencies, community partners, and IL Network organizations (WRIL and ILC) to improve service consistency and reduce duplication.	Number of coordinated cross-agency activities (trainings, referrals, shared initiatives) % of referrals successfully connected to partner services Annual review of interagency agreements or MOUs Partner satisfaction ratings (annual survey)
Objective 2.5	

Commented [JL1]: <https://ilttacenter.org/e-courses/>

Improve Service Delivery Efficiency and Timeliness CILs will monitor and improve service delivery timelines for HMAD and other IL services to ensure equal access statewide.	Number of HMAD or similar projects completed Average time from request to completion (tracked annually) %of projects completed within target timeframe % of consumers reporting timely service delivery
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Goal 3. Expand Independent Living Skills, Youth Transition, and Community Engagement Descriptor: Increase access to Independent Living skills development, youth transition services, and opportunities that support self-sufficiency and full participation in all aspects of community life.	
Objective	Activities Indicator/Measurement
Objective 3.1 Increase access to IL skills development statewide. <i>IL Skills Workshops, Rural Outreach, Cross-Agency Collaboration, and Accessible Materials.</i>	Number of IL skills workshops delivered annually. Number of participants completing IL skills training. Percentage increase in rural/tribal participation year over year. Participant self-assessment showing improvement in targeted IL skill areas. Number of cross-agency referrals received and completed.
Objective 3.2 Strengthen youth transition services for students and young adults with disabilities.	Number of youth served in transition programs. Number of school partnerships established and maintained.

<i>Youth transition curriculum, School Partnerships, Peer Mentoring, and Family Engagement.</i>	Percentage of youth demonstrating increased readiness in employment, education, or independent living domains. Number of peer mentoring sessions delivered and participation rates. Family satisfaction survey results.
Objective 3.3 Expand opportunities for community engagement, leadership, and civic participation. <i>Community participation events, leadership development, partnership building, transportation access support.</i>	Number of community engagement events hosted or co-hosted. Number of participants in leadership or self-advocacy training. Increase in participants reporting greater confidence engaging in community activities. Number of new partnerships formed to expand community opportunities. Documented reduction in transportation-related barriers (e.g., ride coordination logs).