

Draft 2028-2030 State Plan for Independent Living

Draft Goals

1. Strengthen Outreach, Awareness, and Operational Consistency
2. Deliver High Quality Core IL Services Through Individualized and Systems Advocacy
3. Expand Independent Living Skills, Youth Transition, and Community Engagement

State Plan for Independent Living (SPIL) 2028 – 2030	
Mission: The SILC, CILs and DSE support the mission to advocate for and help to create local and state support systems which assist people with disabilities to determine, achieve, and maintain independence, productivity, and integration into community life.	
Goal 1. Strengthen Outreach, Awareness, and Operational Consistency	
Descriptor: Increase awareness and understanding of IL services, expand access through effective outreach, and ensure consistent operational practices across the IL Network to support high-quality, equitable service delivery statewide.	
Objective	Indicator/Measurement
Objective 1.1 Improve Operational Consistency Across CILs <i>Operational consistency across CILS will strengthen reporting accuracy and increase confidence in the reliability of submitted data.</i>	a. All CILs adopt standardized ILP templates, ROI forms, and documentation protocols by (insert date?). Suggested Change: The CILs will develop, adopt and begin utilizing accepted IL service forms, e.g., ILP, ROI, and documentation protocols to support consistent service delivery, outcome tracking, and reporting BY??date. b. Annual file reviews meet compliance at 80% first year; 85% send year; 90% 3rd year of SPIL cycle i.e., ILP signatures, annual reviews, and service documentation. c. Each CIL meets minimum staffing benchmarks (e.g., 90% of positions filled) to ensure consistent service delivery. Shared in org chart

	d. CILs will reach or exceed their service unit goals established in the state contracts.
REVISED: Objective 1.1 Improve Operational Consistency Across CILs <i>Operational consistency across CILs will strengthen reporting accuracy and increase confidence in the reliability of submitted data.</i> Year 1: DSE, SILC and CILs will convene workgroup to examine current service documentation practices and develop standardized IL service forms and documentation protocols for statewide use. Year 2: CILs will adopt and begin utilizing agreed upon IL service forms, and other protocols to support consistent service delivery, outcome tracking, and reporting by September 2029	a. Workgroup completes reviews of existing forms and produces a standardized package of approved IL service forms, including ILPs, ROIs and documentation guidelines. b. Each CIL implements the standardized forms and protocols, evidenced by approved templates, staff training records, reports made to SILC/DSE confirming utilization. c. Annual DSE monitoring reviews will demonstrate continuous improvement in CIL compliance with standardized documentation protocols, with statewide compliance rates reaching at least 80% in Year 1, 85% in Year 2, and 90% in Year 3 of the SPIL cycle. d. Each CIL will achieve at least 100% of its contracted annual service unit goal, as documented through contract performance reports and monitored by the DSE and SILC.
Objective 1.2 Strengthen Data Quality and Reporting <i>Establishes clear CIL timelines and expectations that lead to accurate, consistent, and reliable reporting, strengthening service delivery to all South Dakota residents.</i>	a. All CILs submit timely, complete quarterly reports with 100% on-time compliance. b. Data error rates (billing, service unit reporting, consumer counts) decrease by 50% by 2030. c. SILC receives standardized statewide data dashboards from the DSE each quarter. d. Annual statewide data audit shows measurable improvement in accuracy and consistency.

	e. CIL Directors will report out to the SILC at each SILC meeting on content as requested by the SILC.
Revised Objective 1.2	a. 100% of CIL reports (e.g., quarterly reports, monthly billing, PPR, cost report) submitted on time each year. b. Quarterly statewide data dashboards provided to the SILC by the DSE in accessible formats. c. Annual DSE reviews demonstrate improvement in reporting accuracy, completeness, and consistency, with compliance increasing from 80% to 90% during the SPIL cycle. d. CIL Directors provide requested performance and program updates at each SILC meeting.
Objective 1.3 Expand Outreach to Underserved and Rural Areas <i>Statewide targeted outreach efforts are strengthened by expanding CIL partnerships, community provider networks, and engagement with residents who need increased access to IL services.</i>	a. 15% increase in consumers served from targeted underserved areas. Evidenced by review of CIL PPR data, i.e., individuals served by County) b. Each CIL completes outreach in at least 8 rural communities per year, based upon CIL territory/grant size. Change to: Each CIL will conduct a minimum of two (2) outreach activities in underserved or rural communities annually for every \$50,000 of the CILs total funding, Part C and state contract funds received. Example: \$250,000 grant = 5 outreach activities; \$500,000 grant = 10 outreach activities. c. 10% increase in partnerships with rural agencies (senior centers, tribal programs, schools, housing authorities). Change to: Each CIL will increase partnerships in rural areas, evidenced by joint outreach, training or community event, participation on advisory council, committee or

	coalition, collaborative grant activity/project, regular meeting(s) focused on serving mutual consumers. d. CIL's quarterly reports shows consistent outreach documentation.
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Goal 2. Deliver High-Quality Core-IL Services Through Individualized and Systems Advocacy

Descriptor: Ensure consistent, high-quality delivery of all core IL services by strengthening individualized and systems advocacy, improving coordination across IL Network Partners, and supporting effective navigation of community systems.

Objective	Indicator/Measurement
Objective 2.1	
CILs will maintain adequate and trained staffing levels needed to provide allotted core IL service units .	a. Over 50% of CIL staff are IL specialists that provide IL services. Change to: Each CIL will maintain sufficient staffing levels to meet or exceed its contracted IL service units goals annually. b. All CIL staff complete 2 E-Courses annually offered through IL T&TA Center. Change to: All CIL staff will complete a minimum of two Independent Living-related training courses annually, including IL-NET e-Courses offered through the IL T&TA Center or equivalent training (does not apply to other program staff, i.e., Title 19 personal care services staff). c. Add. 100% of newly hired CIL staff providing Independent Living services will complete orientation and training within six months of hire.

	d. Add: DSE and SILC staff will complete at least six Independent Living-related trainings including IL-NET e-Courses offered through the IL T&TA Center or equivalent training annually.
Objective 2.2	
CILs will conduct resource development activities to obtain funding that can be used for the provision of IL services.	Additional resources must meet or exceed 10% of the total state contract for any given year. Change to: Each CIL will increase non-state revenue by ??% annually over the previous year's baseline. This measures improvement relative to the CIL's own size.
Objective 2.3 CILS will ensure consumers receive coordinated, effective support to navigate services such as housing, benefits, transportation, healthcare or employment resources.	All CILs implement a standardized service navigation workflow by (insert date) Change To: CILs will develop and implement written procedures for assisting consumers in accessing housing, benefits, transportation, healthcare, employment, and other community resources by September 30, 2028.
Objective 2.4	
Increase Coordination Across IL Network Partners CILs will strengthen coordination with state agencies, community partners, and IL Network organizations (WRIL and ILC) to improve service consistency and reduce duplication.	a. Number of coordinated cross-agency activities (trainings, referrals, shared initiatives) b. % of referrals successfully connected to partner services c. Annual review of interagency agreements or MOUs d. Partner satisfaction ratings (annual survey) Change to: a. Each CIL will participate in at least two coordinated activities annually with state agencies, community partners, or other

	organizations, e.g., TSLP events, housing/transit meetings. b. All CILs will implement a process for documenting referrals and service coordination activities by September 30, 2028; documentation maintained in case service record. c. DSE/SILC/CILs will gather annual feedback from partners to identify opportunities to strengthen coordination and reduce duplication of services.
Objective 2.5	
Improve Service Delivery Efficiency and Timeliness CILs will monitor and improve service delivery timelines for HMAD and other IL services to ensure equal access statewide.	a. Number of HMAD or similar projects completed b. Average time from request to completion (tracked annually) c. %of projects completed within target timeframe d. % of consumers reporting timely service delivery

Goal 3. Expand Independent Living Skills, Youth Transition, and Community Engagement

Descriptor: Increase access to Independent Living skills development, youth transition services, and opportunities that support self-sufficiency and full participation in all aspects of community life.

Objective	Activities Indicator/Measurement
Objective 3.1 Increase access to IL skills development statewide.	a. Number of IL skills workshops delivered annually. b. Number of participants completing IL skills training.

<i>IL Skills Workshops, Rural Outreach, Cross-Agency Collaboration, and Accessible Materials.</i>	c. Percentage increase in rural/tribal participation year over year. d. Participant self-assessment showing improvement in targeted IL skill areas. e. Number of cross-agency referrals received and completed.
Objective 3.2 Strengthen youth transition services for students and young adults with disabilities. <i>Youth transition curriculum, School Partnerships, Peer Mentoring, and Family Engagement.</i>	a. Number of youth served in transition programs. b. Number of school partnerships established and maintained. c. Percentage of youth demonstrating increased readiness in employment, education, or independent living domains. d. Number of peer mentoring sessions delivered and participation rates. e. Family satisfaction survey results.
Objective 3.3 Expand opportunities for community engagement, leadership, and civic participation. <i>Community participation events, leadership development, partnership building, transportation access support.</i>	a. Number of community engagement events hosted or co-hosted. b. Number of participants in leadership or self-advocacy training. c. Increase in participants reporting greater confidence engaging in community activities. d. Number of new partnerships formed to expand community opportunities. e. Documented reduction in transportation-related barriers (e.g., ride coordination logs).