

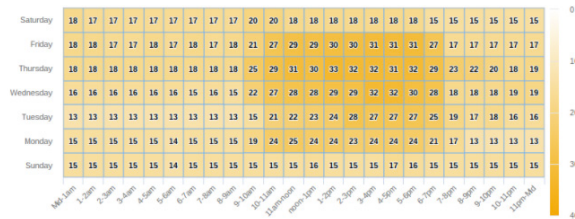
Library Session Count

This report was designed to provide public libraries with the number of patron sessions, in addition to the total and average time patrons utilized the location's network, fulfilling a PLS requirement.



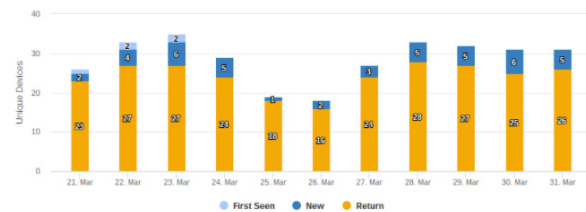
Power User

This report provides insight into how often patrons return to the library over time. It can be used to articulate the type of users — from power to casual — and also the success of the library to provide continued value to its patrons.



Average Usage

This report was designed to provide public libraries with a quick view of the most popular times patrons are connecting to their locations' WiFi. It can be used to plan staffing, best time to run programs, ideal network maintenance and more.



New vs Return

This report categorizes patrons into New and Return to gather a better understanding of new patrons utilizing the networks vs the ones that have been to your location previously.



Unique Daily Usage

This report was designed to provide public libraries with insight into the number of unique patrons utilizing the network over a specific period (per day, week, or month).

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Trend Summary

This report provides a month-over-month view of the public library KPI's to allow for a high-level overview of the locations' performance. This format allows the data to help tell compelling stories during board and stakeholder meetings.