



SOUTH DAKOTA 9-1-1 COORDINATION BOARD

**APPROVED MEETING MINUTES FOR APRIL 30TH, 2026
2:00 PM CENTRAL TIME**

Via Teams

Board Members Present: Chase, DeNeui, Eich, Leon, Olson, Serr, Sutton, Toomey, Turman, Wollmann.

Board Members Absent: Kabris

Staff Present: Jason Husby, State 9-1-1 Coordinator, Dawn Hill (DPS), Brad Reiners (DPS),

Others Present: Cora Schwader (Miner County), Jessica Big Eagle (Central SD Communications), Robert Murphy, Angie Schaefer, Paul Clark, Todd B., Troy Van Dusen, April Denholm (Lake County), Deb and Logan (Marshal County), Kent Jones, Eric Caddy, Sara Jesz (Brown County), Todd Baldorn, Samuel Silva, Troy Cordel

I. Call to Order and Roll Call

The meeting was called to order at 2:01PM Central Time by Serr. Roll call was taken, and a quorum was present.

II. Adoption of Agenda

No changes were suggested.

Motion to adopt the agenda.

Moved by: Toomey Seconded by: Chase

Discussion: None

Vote: 10 yeas, 0 nays. Motion carried unanimously.

III. Approval of January 15th, 2026 Meeting Minutes

No changes were suggested.

Motion to approve the January 15th, 2026 October 2, 2025 meeting minutes.

Moved by: DeNeui Seconded by: Sutton

Discussion: None

Vote: 10 yeas, 0 nays. Motion carried unanimously.

IV. Condition Statement

Husby provided board members with the current condition statement and remitted summary for March 2026, which is the most recent copy. He indicated he won't receive the April statement until about the first week of May. At that time, the available balance will be \$1,343,000. The \$257,00 commitment is the amount awarded for the Spink County radio project. Eich asked Husby to explain where the grant funds come from and how they are used. Husby explained the increase in 911 surcharge came legislation passed last year, a portion of those funds go into the grant fund account, PSAPs apply for grants to help with consolidation, interoperability, and efficiency, grant applications are reviewed by the 911 Coordination Board during scheduled meetings.

V. Rapid SOS Collaborator option (interoperability, translation and transcription) within the Rapid SOS program and contract

Husby enlisted a group of PSAP directors to evaluate both CAD to CAD programs and other solutions that would improve 911 interoperability. Based on the evaluation of several programs, they have found Rapid SOS collaborator to be a good option. This process has been taking place for about two years. Rapid SOS is already in all PSAPs. The 911 Coordination Board already has a contract with Rapid SOS for their GIS Module. This helps map calls more accurately, and we are working on bringing in indoor maps.

The group of PSAP directors were impressed with Rapid SOS Collaborator. This service has multiple features. The program recognizes calls that may have mis-routed and connects the two PSAPs while pro-actively sharing a transcription of the call and automatically connects the PSAPs with a chat option. The program/option also contains full translation service. If a non-English speaker calls in, it gives the telecommunicator a translated script. The telecommunicator can type back and a voice translates the transcription to the caller. This can save significant time, as our only options today are bilingual telecommunicators or a call-over to language line, which can take several minutes. The 911 Board Admin Subcommittee members have seen a demonstration. Toomey said he supports moving forward but would like to hear PSAP director feedback.

Kent Jones with Brown County said they were the first to use collaborator. It reduced lag time. Todd Baldwin (Lincoln County) said they demo'd other options and he doesn't see any shortcomings for this solution. Kent Jones added Collaborator can interface with Axon body cameras/Rapid SOS. Deb and Logan (Marshall County) said there were no issues with calls coming in from North Dakota. Troy Cordell said it doesn't cost a PSAP anything to have Axon interface. Serr asked about IM interface. Troy Cordell explained it just has to be turned on and explained how it would work. He also said state lines don't matter. Husby indicated misroutes have gone down. Troy Van Dusen said they have Axon interface and that it's nice to have one vendor (Rapid SOS) that handles all these helpful tools. Olson said these tools help keep dispatchers/helps with retention.

Husby advised ten PSAPs have volunteered to test this solution. We can test with 20 seats, and he has an initial cost for 20 seats. Another option would be 20 seats plus adding PSAPs after some evaluation or a statewide contract. We could also look at a statewide rollout based on the feedback Husby has received from PSAP Directors. Husby is confident he can negotiate a lower rate with Rapid SOS. He advised the time is approaching to make the annual payment for the GIS module. He may be able to negotiate a lower rate for that as well, but he feels it might be necessary to line up a statewide deployment, as that is the manner in which did the GIS module.

DeNeui asked what action Husby would like the board to take. Husby is looking for approval from the board to consult with legal counsel about how to proceed with contracting and would present the board with final and negotiated costs for the different options.

Olson made a motion to authorize Husby to engage Rapid SOS in negotiations. Leon asked for clarification on the motion.

Motion to engage Rapid SOS in negotiations for a 20 seat option and a full seat count (70 seat) option.

Moved by: Olson Seconded by: Sutton

Discussion: None

Vote: 10 yeas, 0 nays. Motion carried unanimously.

VI. Funding requests:

Husby advised the board he has been working with all of the requesting agencies, reviewed quotes, and identified costs that are eligible for 911 funds. Husby advised he could provide a summary of each funding request followed by representatives from each agency who have joined the meeting. Those folks will provide details of their request to the board. Husby noted the board will most likely see a trend on several of these requests. Our state's 911 system is highly interoperable. Public safety telecommunicators can log in and take 911 calls from any PSAP on that system. Where he sees the need for greater improvement is CAD and radio interoperability. Since we can take the call anywhere in the state, we want to be able to also dispatch the call. Cost savings from making radio interoperability better will also help local agencies from having to maintain dark sites and redundant equipment if they experience a problem at their primary PSAP. Husby gave examples of the Clay and Lawrence sites for recent successes with this.

The total of today's funding requests are about \$916,000. The grant fund balance was at \$1,343,000 as of April 1st and will be \$1,423,000 as of May 1st.

A. Watertown Police Department, Troy Van Dusen

- Watertown PD utilizes Motorola wireline dispatch consoles.
- Current Motorola dispatch consoles are being phased out as of 2029 with end of support being 2032.
- Several dispatch centers are using these, and we will need to consider phasing in the new platform in the years ahead.
- Watertown PD 911 chose to begin this process now as Motorola was offering a significant discount (\$140,000) – essentially paying for three consoles and getting one for free.
- The dispatch console they are requesting is recommended by State Radio Engineering for Watertown's use case as they dispatch for a large area (6 counties) - Clark, Coddington, Day, Deuel, Grant and Hamlin Counties.
- Van Dusen also thanked the board for their consideration.

Motion to approve Watertown Police Department 911's funding request of \$400,465 for Motorola AXIS dispatch radio consoles based on the recommendation of the Administrative Subcommittee.

Moved by: Leon Seconded by: DeNeui

Discussion: None

Vote: 9 yeas (Toomey abstained), 0 nays. Motion carried unanimously.

B. City of Yankton 911 and Clay County Emergency Services Communication Center

They have made two requests, but they are related in the scope of the project. Husby detailed their requests:

City of Yankton 911

- Hardware refresh of computers, workstations, server, headsets, etc. for their current Zetron Max Dispatch radio consoles. Also improves security/firewall and brings software up to current standards.
 - Industry standard for refresh of public safety communications hardware is 5-year intervals. This is like our 911 equipment refresh with Lumen at all of the PSAP's.

- Installation of radio gateways (Z-node) that connect the Yankton radio system to Clay County's radio system.

Clay County ESCC

- Installs the same gateways (Z-node) that allow connection of Clay's radio system to Yankton 911 radio system.
- Hardware refresh is not needed, as this was completed during construction of their new PSAP in 2025.

If this funding request is approved, Husby will work with Lincoln County Sheriff's Office to install similar radio redundancy technology. This would create a three PSAP/four county system that is redundant via 911 and radio communications. These three PSAP's serve just under 80,000 residents.

DeNeui asked if these requests should be handled together or separately. Husby said they could be considered separately.

Motion to approve City of Yankton 911 funding request of \$106,021 for required hardware refresh and installation of radio sharing technology.

Moved by: DeNeui Seconded by: Toomey

Discussion: None

Vote: 9 yeas (Leon abstained), 0 nays. Motion carried unanimously.

Motion to approve Clay County ESCC funding request of \$13,200 for radio sharing technology.

Moved by: Sutton Seconded by: Chase

Discussion: None

Vote: 10 yeas, 0 nays. Motion carried unanimously.

C. Marshall County radio improvements and interoperability with Roberts County

Deb Skonberg and Logan Roehr from Marshall County 911 are in attendance.

Marshall County has submitted a request that would:

- Increase the interoperability between PSAPs.
- Enhancements to Telex dispatch radio consoles.
- Add 4 radios to Marshall County Dispatch for additional communications with:
 - Brown County UHF System
 - State Radio monitoring (Highway Patrol, Game Fish and other state LE)
 - Tribal dispatch that has jurisdiction in Marshall County
 - Roberts County and other area counties on state system
- Add Telex gateways that would connect Roberts and Marshall Counties radio resources, which allows a redundancy for both counties (Marshall can dispatch for Roberts and vice versa). This is similar to the Clay and Yankton requests, except these dispatch centers use Telex as opposed to Zetron based on their vendor support in that area of the state.

Logan Roehr & Deb Skonberg thanked the board for all their help and explained how these improvements would help with interoperability.

Motion to approve Marshall County 911's funding request of \$89,512.86 Telex Dispatch enhancements to include costs to interoperate with Roberts County Sheriff's Office 911.

Moved by: Toomey Seconded by: Olson

Discussion: None

Vote: 10 yeas, 0 nays. Motion carried unanimously.

D. Lake County 911 equipment for Miner County Consolidation

April Denholm from Lake County 911 is in attendance.

- Lake County completed a significant remodel of their 911 center about a year ago.
 - Reserve funds were used to complete the remodel. The remodel was needed and that investment is a big reason they are able to take Miner County.
 - The Miner County consolidation was not being discussed at the time of the Lake County remodel.
- Lake County needs to start with the same Zetron radio dispatch console hardware equipment refresh Yankton 911 needs.
- The refresh will then allow Lake County to expand radios and their system to dispatch into Miner County.
- The equipment Miner County still owns and maintains at the courthouse will be utilized and save costs.
 - Husby indicated he received a letter from Representative Tim Walburg in support of the Lake County request, as locally initiated consolidation efforts were of significant discussion during legislative session when the surcharge increase was finalized.
- This request, along with the requests from Sanborn and Miner County, fit most aspects of the board's efficiency study.

April Denholm thanked the board. She explained the current hardware doesn't support the newest version of the software.

Wollmann asked about rules for recusing/abstaining. Husby said the law states if the board member would derive a direct benefit. Wollman said she will recuse herself from the vote.

Eich asked how many consoles for Miner County. Husby replied they have two licenses. Eich asked if additional licenses would be needed there. Husby said not at this time. Eich asked if monthly recurring costs of \$1200-\$1250 per month or other state funded costs for Miner County would go away? Husby said he will have to dig into that but anticipates those licenses (positions) would most likely be able to be cancelled. He said the Miner County network is more expensive there because of its location.

Motion to approve Lake County 911's funding request of \$226,264.82 for radio refresh and equipment needed to answer and dispatch 911 calls for Miner County.

Moved by: Sutton Seconded by: DeNeui

Discussion: None

Vote: 9 yeas (Wollmann abstained), 0 nays. Motion carried unanimously.

E. Miner County for consolidation to Lake County

Cora Schwader from Miner County 911 is in attendance.

- Miner County and Jason Husby worked through an overall list of equipment to help Lake County dispatch their responder agencies.
- Husby and Cora Schwader met to identify equipment that is eligible to be purchased with 911 funds.
- With a PSAP Consolidation, Husby wants to insure we close communications gaps and make sure responders receive information quickly and efficiently.
- Miner County will have expenditure of local funds as well with this

Motion to approve Miner County 911's funding request of \$11,480.05 for equipment used to dispatch responders by Lake County.

Moved by: DeNeui Seconded by: Toomey

Discussion: None

Vote: 9 yeas (Wollman abstained), 0 nays. Motion carried unanimously.

F. Sanborn County consolidation from Miner County to Mitchell PD 911

Chief Deputy Josh Starzman from Sanborn County is in attendance.

Sanborn County

- With the consolidation of Miner County 911, Sanborn County has moved to Mitchell PD.
- Husby has been working with Sanborn County since last year on this transition.
- All equipment is being used, so they can be efficiently dispatched by Mitchell PD 911.
- Most of the costs and equipment are all housed within the Mitchell PD PSAP.
- The only other costs are improvement to the repeater in Woonsocket, which is how Mitchell PD will dispatch those responders. This is an eligible cost.

Chief Deputy Starzman advised they are working through small issues but things are working.

Motion to approve Sanborn County Sheriff's Office funding request of \$65,370 for equipment installation at Mitchell PD 911 and 911 fund eligible costs for improvements to the Woonsocket repeater.

Moved by: Sutton Seconded by: DeNeui

Discussion: None

Vote: 10 yeas, 0 nays. Motion carried unanimously.

VII. Prior funding requests update

A. Spink County Sheriff's Office 911

Husby reminded board members that Spink County handles 911 service for Spink and Faulk Counties. Husby worked with Spink County Sheriff Jenna Appel on their funding request for new dispatch radio consoles and needed radio equipment within the PSAP. The board

approved their request in October 2025. Spink County has completed the project, and all costs have been reimbursed to Spink County.

VIII. Part time employee of 911 Coordination Board

Husby sent a document to the board regarding job duties for a part time employee. This position would focus on being a resource for PSAPs and help with compliance reviews and improving operations. This position would be beneficial to all PSAPs but especially medium and smaller centers. With staffing constraints at most 911 centers, PSAP directors frequently need to spend their time handling calls. Husby feels someone with management and operational knowledge of a PSAP would be a good fit for this part-time position. As South Dakota continues to deploy Next Gen 911, the technology requirements and time needed to dedicate in that area continue to increase. Husby wants to make sure focus remains on the core areas of statutory requirements and helping PSAPs with operational guidance. Husby stressed that he still intends to be available but having a part-time employee would also provide a back-up in the State 911 Office if there is an outage or other issue.

Husby feels the position would require up to 16 hours per week, plus IT/technology and travel costs. This would be re-evaluated by the board at their October meeting. Husby noted this topic has been discussed with the Admin Subcommittee on several occasions and during our last board meeting.

While Board Member Kabris is not in attendance today, he asked Husby to share that he supports this request. Serr advised this is a concept the board has been considering for years and asked what is needed today to move forward. Husby said he would need the board’s approval to proceed. Serr asked what the estimated cost would be. Sutton indicated he would also like to hear an estimate. DeNeui noted that Maria King served full time in a secondary role when Shawnie Rechtenbaugh was the State 911 Coordinator. Olson added she felt this would be good contingency planning. Husby estimated \$33/hour wage would be \$28,000/year, technology cost of \$4,000 (for computer, cell phone, MiFi, licenses, etc.), and travel costs of \$8,000/year for a total of \$40,000/year. Toomey indicated he would propose up to \$50,000/year for the position. Turman asked if this would be a benefited position. Husby felt it would fall under the seasonal employee category (not benefited).

Motion to approve cost up to \$50,000 to hire a part-time State 911 Quality and Compliance Coordinator.

Moved by: Toomey Seconded by: Chase
Discussion: None
Vote: 10 yeas, 0 nays. Motion carried unanimously.

IX. Contract discussions

A. District III GIS Clean-up and maintenance for McCook County (contract amendment).

Husby advised the board has done this regularly in the past. Husby has discussed this with McCook County Offices and their Emergency Manager. Our contract with District III would be amended to add McCook County. Costs for clean-up as evaluated by their GIS Supervisor is \$2,500 in one-time fees and standard maintenance cost of \$2,400 annually (\$600 per quarter). These costs have already been budgeted by the board. This action would simply add McCook County to our centralized maintenance contract with District III.

District III county and municipal planning association is currently handling GIS maintenance for 25 counties. Their efforts along with the 21 counties 1st District handles and local efforts have moved our state significantly over the last year to full location based routing and improved mapping.

Motion to approve an amendment to the contract with District III for \$2,500 in GIS clean-up plus \$2,400 per year in GIS maintenance for McCook County.

Moved by: DeNeui Seconded by: Sutton
Discussion: None
Vote: 10 yeas, 0 nays. Motion carried unanimously.

B. Smart Software Solutions contract and system maintenance for annual financial reporting of cities and counties in accordance with SDCL 34-45-4.4

Husby advised the RFP has been out for some time now. He is looking for approval to renew the contract with Smart Software Solutions. Husby is asking to enter into a contract, upon the approval of Paul Bachand and DPS legal, for 5 years with a budget of \$15,000.

They created our system for the required reporting by cities and counties receiving 911 surcharge dollars. Information from this system is used for our statutory reporting. It is also used for the 911 Coordination Board's annual report, reporting to the SD Legislature's Government Operations and Audit Committee, and the Federal Communications Commission annual fee report. Husby noted Smart Software Solutions is in South Dakota and has been a very good vendor and is extremely responsive to requests.

Motion to approve funding and contract with Smart Software Solutions for 5 years and total contract value of \$15,000. Contract will maintain and provide support for our current system and website used for statutorily required reporting of 911 surcharge dollars.

Moved by: Toomey Seconded by: Eich
Discussion: None
Vote: 10 yeas, 0 nays. Motion carried unanimously.

C. Statewide managed GIS Services and RFP

Husby advised the board they need to discuss a contract following the request for proposal to manage statewide GIS services. The board will need to review information from DPS legal and our consultant (911 Authority), discuss negotiations, and review costs associated with the RFP. We will also need to discuss public safety mapping, response, and the Emergency Services Network used for 911. These items will need to be discussed in executive session.

X. Executive Session

Motion to enter executive session per SDCL 1-25-2 (3)(4)(6).

Moved by: Sutton Seconded by: Turman
Discussion: None
Vote: 10 yeas, 0 nays. Motion carried unanimously.

The board left the public meeting and joined executive session at 3:45PM Central Time. The board rejoined the public meeting at 4:03PM Central Time.

Motion to work with DPS legal to amend or extend our current contract with GeoComm for 90 days and approval of \$75,245.50 to fund the contract extension.

Moved by: Leon Seconded by: DeNeui
Discussion: None
Vote: 10 yeas, 0 nays. Motion carried unanimously.

XI. Public Comment

There was no public comment to record.

XII. Next Meeting(s)

- a. July 16th, 2026
- b. October 1st, 2026

Husby indicated he would like to have another meeting in 30 days to take care of some items. Husby will send out a poll to see which dates work best to get a quorum for the meeting.

Husby also asked board members to check their schedules and let him know if July 16 would work for the next quarterly meeting.

XIII. Adjourn

Motion to adjourn.

Moved by: Sutton Seconded by: Toomey
Discussion: None
Vote: 10 yeas, 0 nays. Motion carried unanimously.

Meeting adjourned at 4:03PM Central Time.