

SDSL STRATEGIC PLAN SURVEY

Summary of responses as of 2/1/2019

Survey was launched in September 17, 2018.

Total responses: 459

- 50% of respondents were librarians and library staff
- 21% library trustees
- 8% teachers
- Remaining 21%: city/county officials, state government employees, citizens & other

We asked survey takers which of our services are most valued by their libraries or schools.

The top four services were:

- 83% Electronic resources (databases) and print content that we provide
- 69% Interlibrary loan / sharing resources, services and support (training and technology)
- 52% Formal annual trainings like Public Library Institute, School Library Boot Camp, JumpStart summer reading, webinars offered, etc.
- 45% Reference and Research services / digitization of state publications

54% or respondents said they were aware of all of the eleven services we listed.

Of the SDSL services listed, *building capacity and local leadership skills, trustee opportunities, etc.* was the service respondents were most often unaware that we offer. 25% of respondents were unaware of this SDSL service.

We asked respondents what they feel are challenges for providing quality and relevant library services to their communities in the next ten years.

The top four challenges were:

- 68% Local funding
- 65% Keeping up with technology
- 40% Reaching out to underserved populations such as non-English speakers and families in poverty
- 36% Hiring trained librarians

We asked respondents whether the State Library is a valued and used resource for their library, city, or school.

Responses:

- 70% Yes
- 20% Sometimes
- 2% No
- 8% Don't know

We asked respondents how well the State Library provides information and research to meet state agencies' needs.

Responses:

- 29% Exceptionally well
- 40% Above average
- 12% Adequately
- 0% Below average
- 19% Don't know

>>We asked some additional questions of our public librarians and trustees:

Responses for these questions: 203

We asked public librarians and trustees whether they feel that an on-site library from State Library staff is valuable to their library.

Responses:

50% Yes

12% No

38% Not sure

We asked public librarians and trustees what topics they would most like to discuss during SDSL staff visits to their library.

Top responses were:

66% Programs / events / outreach

60% Training / 21st century skills for librarianship

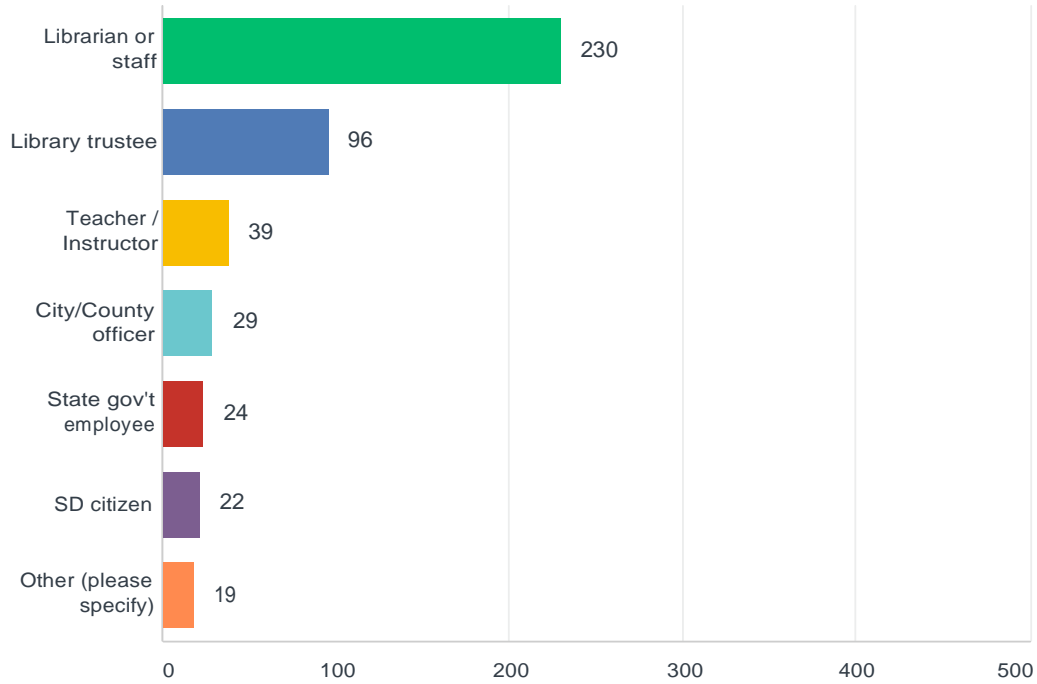
38% Staff certification / Library accreditation

34% for *each* of these topics: Summer reading, SD Share-It interlibrary loan, using local and state data

State Library Strategic Plan Survey

The person completing this survey is:

Answered: 459 Skipped: 0

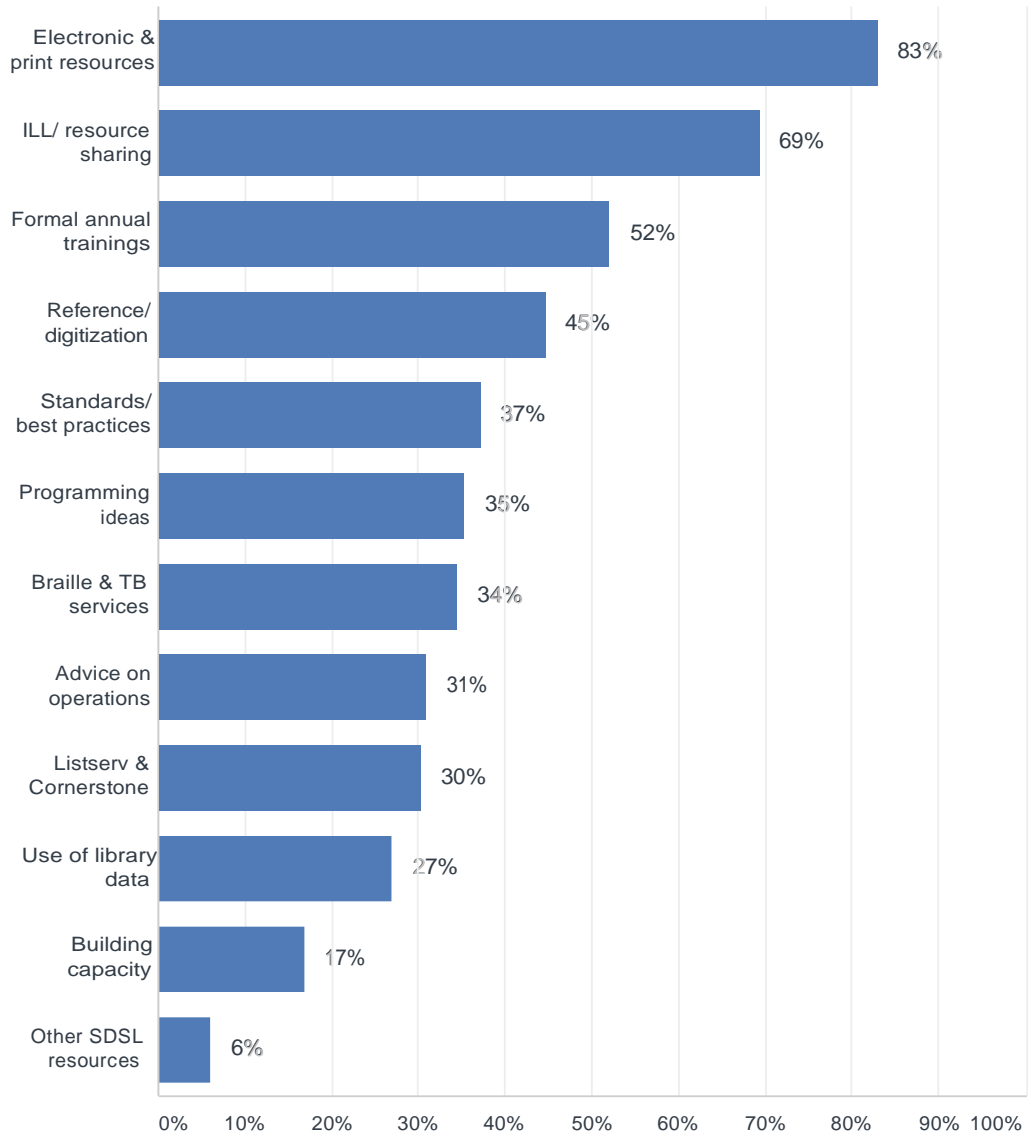


ANSWER CHOICES	RESPONSES	
Librarian or staff	50.11%	230
Library trustee	20.92%	96
Teacher / Instructor	8.50%	39
City/County officer	6.32%	29
State gov't employee	5.23%	24
SD citizen	4.79%	22
Other (please specify)	4.14%	19
TOTAL		459

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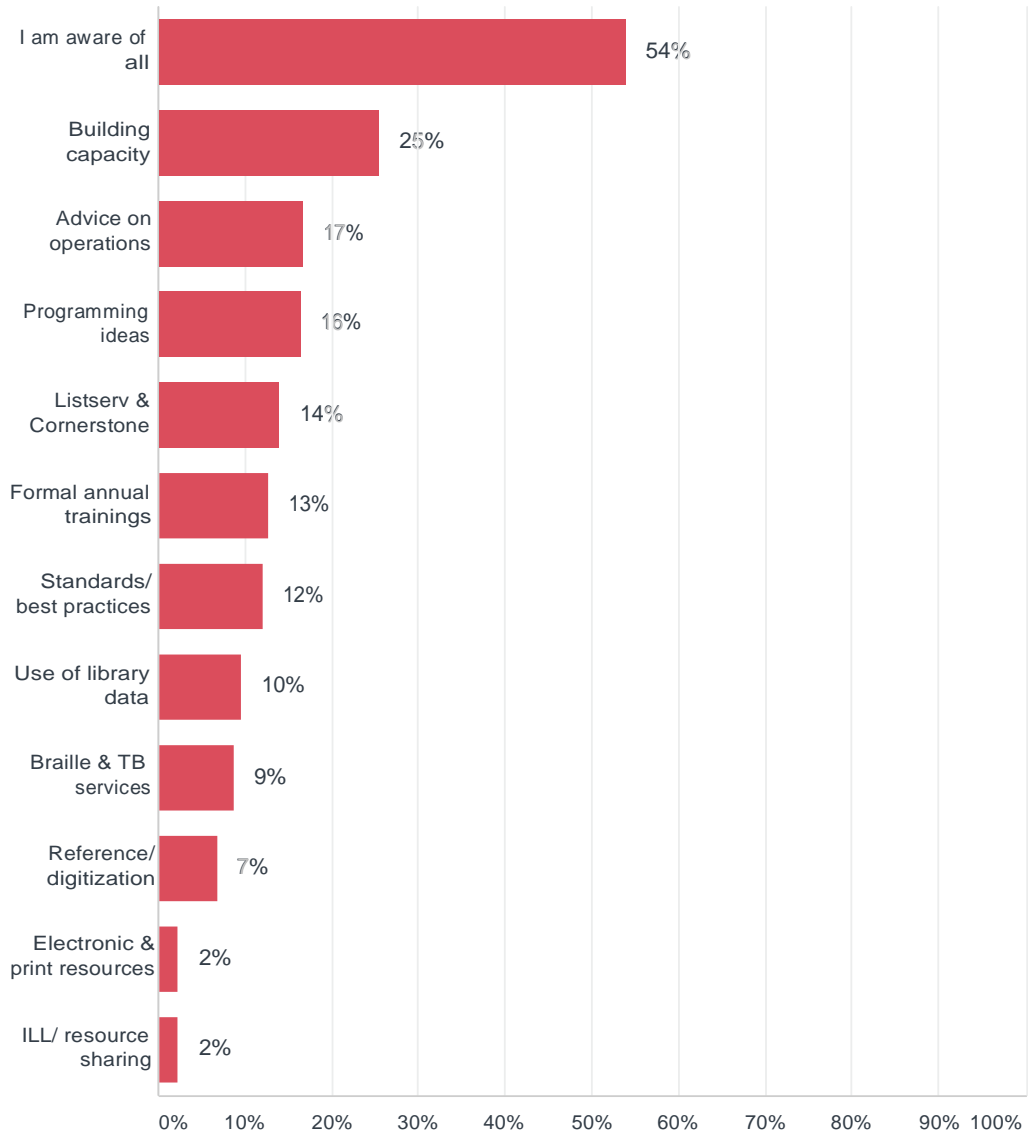
What services provided by the South Dakota State Library offer your library (or school) the most value and would be the MOST MISSED if no longer offered? (choose all that apply)

Answered: 438 Skipped: 21



Which of these services were you UNAWARE were offered by South Dakota State Library to SD libraries? (choose all that apply)

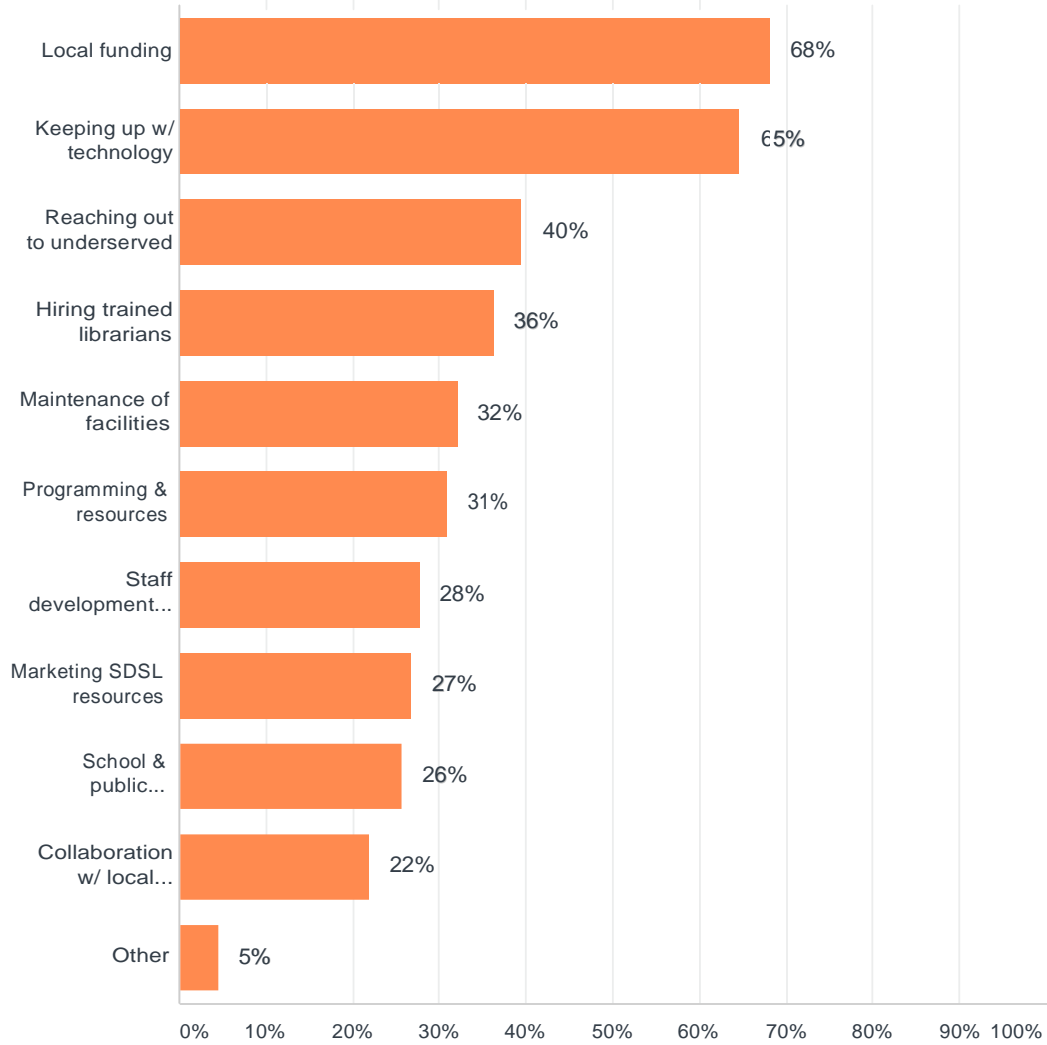
Answered: 420 Skipped: 39



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What do you feel are the challenges for providing quality and relevant library services to your community in the next 10 years? (choose all that apply)

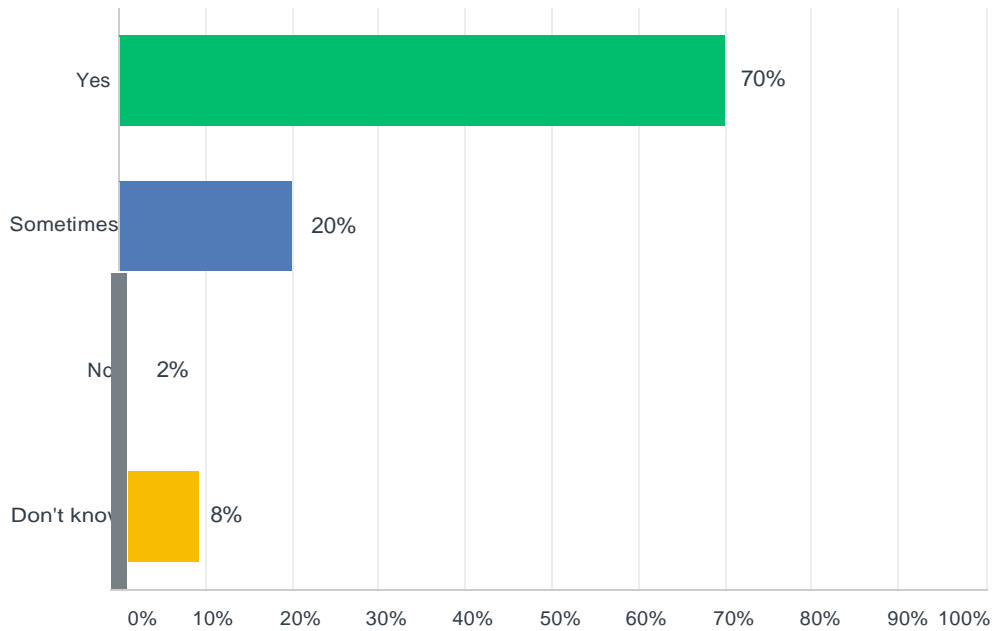
Answered: 427 Skipped: 32



State Library Strategic Plan Survey

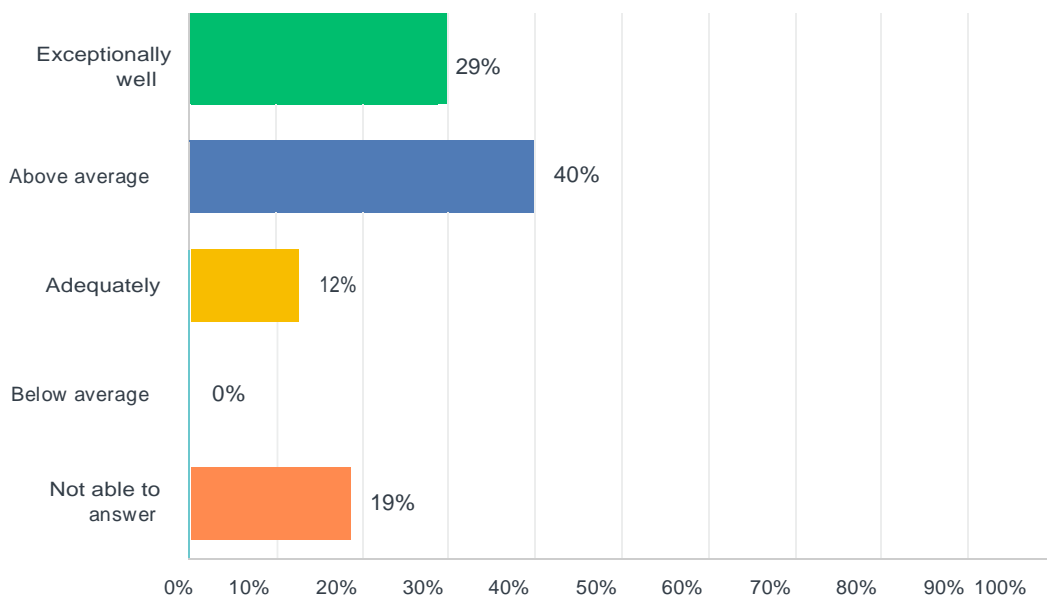
Is the State Library agency a valued and used resource for your library (city, school, other)?

Answered: 434 Skipped: 25



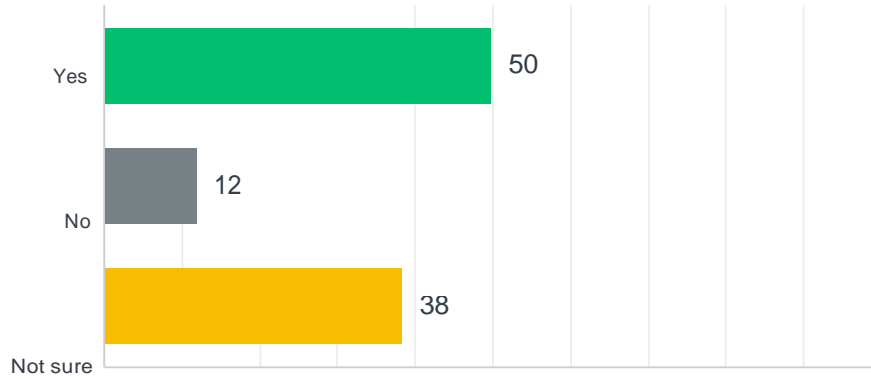
The State Library provides information and research to meet state agencies' needs.

Answered: 433 Skipped: 26



PUBLIC LIBRARIES ONLY:

In the next two years, is an on-site library visit from State Library staff of value to your library?



What topics would you most like to discuss during SDSL staff visits to your library? (choose all that apply)

