



SOUTH DAKOTA 9-1-1 COORDINATION BOARD

**(DRAFT) MEETING MINUTES FOR JANUARY 16TH, 2025
2PM CENTRAL TIME**

Via Microsoft Teams

Board Members Present: Boyd, DeNeui, Kabris, Leon, Olson (joined at 2:12PM), Serr, Sutton, and Wollmann.

Board Members Absent: Tooley, Toomey

Staff Present: Jason Husby, State 9-1-1 Coordinator, Dawn Hill (DPS),

Others Present: Kara Semmler (SD Telecomm Association), Jason Bivens (911 Authority), Laura Barton (911 Authority), Daren Riney (911 Authority), April Denholm (Lake County), Lisa McWethy (Huron 911), Shawn Peterson (Brookings PD), James DeBough (Lead PD), Brittany Williams, Sam Entwiler, and Lori Owens

I. Call to Order and Roll Call

The meeting was called to order at 2:00 PM Central Time by Serr. Roll call was taken, and a quorum was present.

II. Adoption of Agenda

No changes to the agenda were recommended. Motion to approve agenda as presented.

Moved by: Sutton Seconded by: DeNeui

Discussion: None

Vote: 7 yeas, 0 nays. Motion carried unanimously.

III. Approval of Meeting Minutes

Motion to approve the December 5th, 2024, meeting minutes as presented.

Moved by: Boyd Seconded by: DeNeui

Discussion: None

Vote: 7 yeas, 0 nays. Motion carried unanimously.

IV. Condition statement and Collections Report

Husby reviewed the December 2024 condition statement. There was no discussion.

V. Efficiency/Consolidation Study from 911 Authority

Husby explained the draft has been posted on the Boards and Commissions website. The study talks about several ways to achieve consolidation. Serr asked board members if they had questions about the study. DeNeui thanked 911 Authority for their work and 911 centers for participating. She also thanked them for what they do. Serr indicated he appreciates the balance of the report and that it considers the option of a hybrid-style consolidation and not just physical consolidation or mashing PSAPS together. Serr felt Section 3.2 Reasons for Consolidation could be edited/revised. Leon agreed and added that dispatchers are part of an organization and often do things outside of answering calls that contribute to the organization and community. Olson said she appreciates the report includes consideration for employee retention. Boyd thanked PSAPs for participating and 911 Authority for the detailed document, including suggestions for

improving service (such as CAD to CAD interface), etc. Boyd added, as the Chair said, it is up to PSAPs as to whether or not to consolidate. He would like to hear feedback on the report from the dispatch centers.

Serr asked if there was a way to clean up Section 3.2 to make it clearer. Husby said prior to the surcharge increase, local dollars funded close to 64%. After the increase, local dollars fund closer to 40%. He felt there is also an unclear reference in Section 5 that there is a significant amount of local dollars. Serr thinks it is misleading and would like it to be explained better. Husby suggested to note it as "local funding source." Leon also had similar comments regarding local funding being reflected the way this is worded. Serr also noted an issue with Appendix A. If someone hadn't read the study entirely and only looked at Appendix A, they might think the cost per call is dollars and cents, not the KPI score. Boyd said he had a concern about 2.2 and asked if there should be a dollar sign. Kabris had the same question and thinks clarification is warranted. Wollman agreed. Husby asked Jason Bivens with 911 Authority to provide insight. Bivens said they want to be as transparent as possible. He explained the methodology used for the KPI graphic. He said they could take out the cost per call. Boyd said he felt the information is important to include but feels it could be explained better. DeNeui asked if an explanation could be added above the graphic so readers could reference the notation when looking at the page. Bivens agreed Section 3.2 needs to be revised and he would be happy to work with Husby to do that. Bivens felt such revisions wouldn't change the intent or meaning of the study. Bivens explained the KPI section was inadvertently removed from the draft before it was sent and to ensure everything is 100% accurate, all calculations will be re-checked.

Serr noted the report shows PSAPs are well within the federal NENA standards and are doing a great job. Bivens agreed, stating not many states do as well as South Dakota with their call answering times.

Husby said he will work with 911 Authority to make the revisions suggested by the Board and post the revised draft to Boards and Commissions website before the next meeting. He will also post SB 37 to discuss at the next meeting.

Husby wanted to add there was 100% participation from PSAP/dispatch centers for the study. He felt this demonstrates the level of their commitment to providing service and be efficient as possible. Exceeding NENA standards reinforces we have a high standard and our PSAPs are meeting it.

VI. Wireline Radios

Husby indicated wireline radios was a subject covered in the study. He reported State Radio Engineering has concerns about moving Buffalo County and Crow Creek 911 calls to the Winner PSAP so he wanted to revisit the wireline radio conversation. Serr asked if this would be something the board's Technical Subcommittee should look into and report back. Husby advised this would be a good fit for them and a report back at the next regularly scheduled board meeting in March would be appropriate. Husby will reach out to the Technical Subcommittee and provide more details.

VII. Executive Session per SDCL 1-25-2

No executive session was needed.

VIII. Next Meeting(s)

Husby indicated dates for the next regularly scheduled meetings would be March 6, May 1, a 3rd Quarter meeting sometime between July and September, and the required in-person meeting in October. He would like to move the 3rd Quarter meeting to September due to many board members being busy with summer events, vacations, etc. It was decided to have the 3rd Quarter meeting on July 17, 2025.

