



DIVISION OF REHABILITATION SERVICES

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MEMORANDUM

DATE: March 9, 2018

TO: State-Wide Independent Living Council

FROM: Jennifer Geuther, IL Program Specialist

SUBJECT: Summary of DRS reports

Consumer Satisfaction Survey Report

- The SILC developed 4 rating questions and 2 narrative questions for the CIL to ask each client at closure. This requirement was incorporated into the contracts and the CILs are to submit a summary report quarterly. The surveys are given to all closed cases; those closed goals met and goals not met. These reports are reviewed during annual reviews for accuracy.
- The first table on page 1 shows the number of cases closed by type of closure, the number of survey responses, and the percentage of responses by CIL for the first two quarters of the current contract year.
- The second table on page 1 shows the responses to the four questions for the first two quarters of the current contract year.
- Page 2 and beyond are the narrative responses.

Independent Living Funding Sources for SFY 2018

- This one page handout shows the sources and levels of the various funding sources for the CIL's.
- The DRS contract and units of services billed are just one of the funding sources for the IL Services to the CIL. Part C funds paid directly from the federal agency to the CIL to provide services can be provided in addition to the contract with the State.

Status of CIL Contracts

- The report provided is for the first 9 months of the current contract year: (June 1, 2017 to May 31, 2018).
- This report shows the amount of funds the CIL receives directly from the Administration for Community Living as Part C dollars and the funds through the DRS contracts.
- The columns on the right provide the estimated amount of units the CIL will be above or under their contract goals.
- The State Plan requires that the funds through the DRS contracts supplement instead of duplicate funds the CIL receives in Part C funds.

704 Data Summary

- The 704 is the annual performance report. The DSE/SILC submits a report as well as each CIL. The data on the enclosed handout was compiled from information reported on the CIL 704 reports.

Abbreviations

ACL - Administration for Community Living

CIL – Centers for Independent Living

Division or DRS – Division of Rehabilitation Services

ILC – Independent Living Choices

IL – Independent Living

SILC – Statewide Independent Living Council

WRIL – Western Resources for Independent Living