FY2017 PSAP Administrative Rule Compliance Report				, ,				,												,	,	, ,			, ,		
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		County		Comit	gispate/	mn.	Tunty"	7545	COMIT!	²⁴²⁰		~ 12 ms /	'WA day	, m ⁵ /	24917	Teleco	inication	Dispatr	, LET	Regionarid	ge, anuty's	/ 450 /	/ ,	/ & /	ر يه /	/ 。 /	/ /
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REVIEW ITEMS Date of Last Review	06/21/2017	02/20/2015	02/20/20	017 12/04/2012	10/09/2014	11/25/2015	07/22/2015	06/04/2015	00/14/2015	02/14/2017	/ 3° (0°	05/25/2017	01/14/2015	02/02/2017	06/20/2017	06/15/2017	02/15/2017	06/00/2015	06/18/2015 03/03/	017 05/02/20	17 02/02/20	017 00/15/201	- SS.	5 07/22/20	15 06/10/201	7 02/20/2017	100/04/2015
50:02:04:02 General Operational Standards	06/21/2017	02/20/2015	02/28/20	017 12/04/2012	10/08/2014	11/25/2015	07/22/2015	06/04/2015	08/14/2015	02/14/2017	03/16/2017	05/25/2017	01/14/2015	03/02/201/	06/20/2017	06/15/2017	03/16/2017	06/09/2013	00/18/2015 03/03/	.017 05/02/20.	17 02/02/20	09/15/201	5 00/18/201	07/23/201	15 06/19/201	/ 03/20/2017	08/04/2015
1. PSAP Operational 24/7, 365	х	х	х	х	Х	х	х	х	Х	х	х	х	х	х	х	х	х	х	x x	х	х	х	х	х	х	х	х
2. Staffed with 2 at all times (N/A until NG911 deployed)	N/A But no	Х	Х	N/A But no	Х	Х	N/A But no	N/A But no	N/A But no	Х	N/A But no	N/A But no	X	N/A But no	Х	Х	N/A But no	Х	N/A But no X	Х	Х	N/A But no	N/A But no	o N/A But n	по Х	Х	N/A But no
Ba. Hearing test	NO	Х	Х	X	X	Х	X	Х	Х	X	X	Х	Х	Х	Х	X	Х	Х	X X	X	NO	X	X	X	X	X	X
3b. Pre-employee drug screen	NO X	X X	X	X X	X X	X X	X X	X	X X	X	X	X	X	X	X	X	X	X	X X	X	X	X	X	X	X	X	X X
3c. Basic background check 3c1. Felony convictions	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X X	X	X	X	X	X	X	X	X
4. Documented training program	NO	Х	Х	x	Х	Х	X	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	X X	X	Х	Х	X	X	X	X	x
4a. Receiving, processing, transmitting, dispatching calls	NO	Х	х	х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	X X	Х	Х	Х	Х	Х	Х	Х	X
4b. Emergency and non-emergency calls	NO	Х	Х	х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	X X		Х	Х	Х	Х	Х	Х	Х
4c. Calls for LE, Fire, medical, other	NO NO	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X X	X	NO NO	X	X	X	X	X	X X
4d. Categorization of calls 5. Prioritize calls for service	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X X	X	NO NO	X	X	X	X	X	X
5. Determine appropriate resources to send	X	х	X	x	X	X	X	X	X	X	X	Х	X	X	X	X	X	Х	X X	_	X	X	X	X	X	X	X
50:02:04:03 Call taking standards																											
1. Fire and LE protocols	NO	X	Х	Х	Х	X	X	Х	Х	X	X	Х	Х	Х	Х	X	Х	Х	X X	Х	X	X	X	X	X	X	Х
Policy requiring Fire and LE protocols	NO v	X	X	NO v	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X X	X	X	X	X	X	X	X	X
Use recognized EMD Written procedure requiring:	X NO	X	X	NO NO	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X X	X	X	X	X	X	X	X	X
Ba. Date and time of request for service	NO	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X X	X	X	X	X	X	X	X	X
3b. Name, address of requester if available	NO	Х	х	х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	x x	Х	Х	Х	Х	Х	Х	Х	х
3c. Type of incident reported	Х	Х	Х	х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	x x	Х	Х	Х	Х	Х	Х	Х	Х
3d. Location of incident reported	X	Х	Х	X	X	Х	X	Х	X	X	X	Х	Х	X	X	X	X	Х	X X	X	X	X	X	X	X	X	X
Be. Description of resources assigned 3f. Time of dispatch	X	X X	X	X	X	X	X	X	X X	X	X	X	X	X	X	X	X	X	X X	X	X	X	X	X	X	X	X X
Sg. Time of dispatch	X	X	X	X	X	X	X	x	X	X	X	X	x	x	X	X	x	X	X X	X	X	x	X	X	X	X	X
3h. Time of incident conclusion	Х	Х	Х	x	Х	Х	X	Х	Х	Х	Х	Х	X	Х	X	Х	Х	Х	X X	X	X	X	X	X	X	X	X
4. Written procedure of misdirected calls	Х	Х	Х	NO	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	X X	Х	Х	Х	Х	Х	Х	Х	х
5. Written procedure for hang up calls	Х	Х	Х	NO	X	Х	X	X	Х	X	X	Х	X	Х	Х	X	Х	Х	X X	X	Х	X	Х	X	X	X	X
5. Written procedure for non-English speaking callers	X	X	X	X	X	X	X	X	X	X	X	X	X X	X X	X X	X	X	X	X X	X	X	X	X	X	X X	X	X X
7. Capability to handle deaf/hearing impaired/mute callers 50:02:04:04 Communication with field units.	_^	^	_ ^	1	^			^		_^	^		<u> </u>	<u> </u>			_^		<u> </u>	^	-	<u> </u>	1 ^	<u> </u>	^	<u> </u>	^
Capability to directly/immediately dispatch fire, LE, Medical	Х	Х	Х	х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	x x	Х	Х	Х	Х	Х	Х	Х	х
2. 2-way communication with all units	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	X X	Х	Х	Х	Х	Х	Х	Х	Х
50:02:04:05 Facilities and equipment.																					-			4			
1a. Prevent direct access to dispatchers 1b. No access to PSAP equipment	NO NO	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	NO NO	X	X X	X	X	X	X	X	X	X	X
2. Two hours of electrical power	X	X	X	X	X	X	X	X	X	X	X	X	x	x	X	X	X	X	X X	X	X	X	X	X	X	X	X
UPSs for power spikes, lightening, etc.	Х	Х	Х	x	Х	Х	X	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	X X	X	Х	Х	X	X	X	X	x
Documented monthly testing of generator	Х	Х	Х	х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	X X	Х	Х	Х	Х	Х	Х	Х	х
3. Written procedure for back up PSAP	Х	Х	Х	NO	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	X X	Х	NO	Х	Х	Х	Х	Х	х
Ability to be at back up PSAP w/in 60 min	X	X	X	NO X	X	X	X	X	X X	X	X	X	X	X	X	X	X	X	X X	X	NO NO	X	X	X	X	X	X
Written procedure for comp. security and preservation of data Immediate playback of calls and radio traffic	NO NO	X	X	X	X	X	X	X	X	X	X	X	X	NO NO	X	X	X	X	X X	X	X	X	X	X	X	X	X
5. Alternate method of answering 911 calls	X	X	X	NO	X	X	X	X	X	X	X	Х	X	Х	X	X	X	Х	X X		NO	X	X	X	X	X	X
50:02:04:06 Technical standards.																											
1. PSAP receives on wireline call:	Х	Х	Х	X	X	X	X	Х	X	X	X	Х	Х	Х	X	X	X	Х	X X	X	X	X	Х	X	X	X	X
1a. Call back phone number	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X X	X	X	X	X	X	X	X	X
1b. Class of service code 1c. Billing name on account	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X X	X	X	X	X	X	X	X	X
1d. Physical address of phone	X	X	X	x	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X X	X	X	X	X	X	X	X	X
1e. Community name where call is located	Х	Х	х	х	Х	х	Х	Х	Х	Х	Х	Х	Х	х	Х	Х	Х	Х	x x	Х	Х	Х	Х	х	Х	Х	Х
1f. Pilot number	Х	Х	х	х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	X X	Х	Х	Х	Х	Х	Х	Х	Х
1g. ESN code	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X X	X	X	X	X	X	X	X	X
1h. Telephone company provider code 1i. PSAP code	X	X	X	X	X	X	X	X	X X	X	X	X	X	X	X	X	X	X	X X	X	X	X	X	X	X X	X	X X
II. PSAP Code 1j. LE, Fire and Medical responders	X	X	X	x	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X X	X	X	X	X	X	X	X	X
PSAP recieves on wireless call:																											
1a. Call back phone number	Х	Х	Х		Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	x x		Х	Х	Х	Х	Х	Х	X
1b. Class of service code	X	Х	Х		X	Х	X	Х	X	Х	X	Х	Х	Х	X	X	X	Х	X X		X	X	X	X	X	X	X
1c. ESRK number 1d. Name of wireless company	X X	X X	X		X X	X X	X X	X X	X X	X	X X	X	X X	X	X X	X	X	X X	X X		X	X	X X	X X	X X	X	X
1d. Name of wireless company 1e. Physical address of cell site	X	X	X		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X X		X	X	X	X	X	X	X
If. Community name where cell site is	X	X	X		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X X		X	X	X	X	X	X	X
ir. Community name where cell site is																		Х	X X								
1g. Wireless ESN number for PSAP	Х	Х	Х	X	Х	Х	Х	Х	Х	X	X	Х	Х	Х	Х	X	Х	^	_ ^ _ ^	^	X	X	X	Х	Х	Х	X
lg. Wireless ESN number for PSAP Ih. Wireless providers company code	Х	х	х	х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	X X	х	Х	Х	Х	Х	Х	Х	Х
1g. Wireless ESN number for PSAP				X X																X X							

		County 911		ty Campur	tations to the state of the sta	gret drift.	County 311	km Str	dy Comm Center	Interior Contraction of the Cont		St. Communication	nts Juny 911	or Communications	, and the state of	hy telecon	Junications Asserci	Dispater		ny Energence	A Regional tel 1 Co	t County 311	,,ty\$0		750	, , , , , , , , , , , , , , , , , , ,	, / , /	
REVIEW ITEMS	On Homm	rooki	1085 PV . 10M	n Count	County	a SDC strates with	184 County	ister cour	all River C	in PO	ake County	2 Mrence C	incoln Cou	Narshall Co.	Neade Cour	. Setro Com	Sine Coun	nitchell PO	Model	Country	ite (the agricing)	dert	COUL	str Pt sink	dunts	dunt. Hatert	Jun .	20 January Jon Cor
50:02:04:07 Financial standards.	/ %	<u> </u>	(§	√ &	1	7 0	7 0	<u> </u>	/ 👯		/ 🐧	<u> </u>	/ V	<u>μ</u> .	<u>μ</u> .	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	<u>ν</u> .	6.	4.	(/ &	- 5 x	/ 54	- 3.	\ \frac{\sigma}{\sigma}	\ \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	- 10
Maintain special revenue fund for 911	x	x	X	X	x	x	x	х	x	v	Y	Y	×	v	x	х	Х	x	X	Х	x	Х	х	X	×	x	x	X 0
	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X 0
Use generally accepted accounting principals Adopted an annual PSAP budget	X	X	X	X	X	X	X	X	X	X	X	X	X X	X	X	X	X	X	X	X	X	NO NO	X	X	X	X	X	X 0
-	X	X	X	X	X	X	X	X	X	X X	X X	X X	X X	X X	X X	X	X	X	X	X	X	NO	X	N/A	X	X	X	X 1
Budget was submitted to the board Includes all appropriations and means of financing	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	NO NO	X	N/A N/A	X	X	X	X 1
Deposits all 911 funds and interest in fund	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	N/A X	X	X	X	X 0
	NO NO	X	X	X	X	X	X	X	X	X	X	X	X	X	X X	X	X	X	X	X	X	X	X	X	X	X	X	X 1
5. Submitted Annual 911 Fund Financial report	X	X	X		X	X	X	X	X	X X	X X	X	X X	X X	X X	X	X	X	X	X	X	X	X	X	X	X	X	X 0
Submitted by March 31st.	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	x 0
6. All other revenues generated deposited and identified	- "	X	X		X	- "	X	- "	- "	X	X	X	X	X	X	- "	- "		X	X	X	X	X	- "		X		X 0
7. Grant funds from board are deposited and expended from fund	X		X	X		X	X	X	X	- "	X	- "			X	X	X	X	X				X	X	X	X	X	
8. All recurring/non-recurring costs are allowable	Х	Х	X	Х	Х	X	X	Х	X	Х	X	Х	Х	Х	X	X	Х	X	X	Х	Х	Х	X	Х	X	X	Х	X 0
50:02:04:08 PSAP allowable recurring and nonrecurring costs.	.,	X	X	X	X	x	X	X	X		X	X	X	x	X				X		,,		X	.,		X	Х	x 0
Costs directly related to installation/maintenance/operation of the PSAP	Х	X	X	X	X	X	X	X	X	Х	X	X	X	X	X	Х	Х	Х	X	Х	Х	Х	X	Х	Х	X	Х	X U
50:02:04:09 Recurring Costs.	.,													.,					.,		,,			.,		,,		- V
1a. At least 50% of employee time is PSAP duties	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X 0
1b. County 911 Coordinator wages/time are proportional	X	X	X	X	Х	X	Х	X	X	X	X	X	X	X	X	X	X	X	X	X	X	Х	X	X	X	X	X	X 0
2. Allowable PSAP operation costs	Х	Х	X	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	X 0
50:02:04:10 Nonrecurring costs.														v														
Real property, pro-rated to % occupied by PSAP	X	X	X	X	Х	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X 0
Major improvements/remodel costs to PSAP	X			X	X	- "	- "	X	X	X		X			- "	X	X	X	- "	X	X			X	X		X	X 0
3. Furniture and equipment	X	X	X	X	X	X	X	X	Х	Х	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X 0
4. Software and data for PSAP	X	Х	X	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	X 0
50:02:04:11 Communication equipment allowed or disallowed as nonrecurring of																												
Allowable non-recurring communication equipment	Х	Х	X	X	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	X 0
50:02:04:12 Physical addressing costs allowed or disallowed as nonrecurring cost				.																								
1. Only allowable addressing costs	Х	Х	X	Х	Х	Х		Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	X 0
50:02:04:13 Compliance Reviews. 1. Meet the geographic or population requirements (this line is not required by all																												
2. Meet the geographic or population requirements (this line is not required by all PSAPs)	no	х	х	no	х	no	no	no	no	х	no	no	х	no	no	х	no	х	no	х	х	no	no	no	no	х	х	no
Total number of non-compliant responses by PSAP	17	0	0	7	0	0	0	0	0	0	0	0	0	1	0	0	2	0	0	0	0	10	0	0	0	0	0	0

^{****} This question was added after the review took place, so it has not been reviewed.