

# Mental Health Court Performance Measures

Improving Criminal Justice Responses for Persons with  
Mental Illness

Oversight Council

April 5, 2018

# Participant Accountability

- In-program Reoffending
  - Percent of participants arrested and formally charged during program participation
- Attendance at Scheduled Judicial Status Hearing
  - Percent of scheduled hearings attended
- Attendance at Scheduled Therapeutic Sessions
  - Percent of therapeutic sessions attended

# Social Functioning

- Living Arrangement
  - Percent of participants with a stable living arrangement(not homeless) at program exit
    - Broken down by living status at entry

# Case Processing

- Retention
  - Percent exiting due to:
    - Completion
    - Administrative closure
    - Voluntary withdrawal while in compliance
    - General discharge
    - Transfer
    - Incomplete/terminated
- Time from Arrest to Referral
  - Length of time between arrest and referral to mental health court

# Case Processing cont.

- Time from Referral to Admission
  - Time between referral to mental health court to acceptance into the program
- Total Time in Program
  - Time between mental health court admission to program exit

# Collaboration

- Team Collaboration
  - Percent of time information relevant for discussion at the pre-docket meeting is available to the team
    - Did the team members have information relevant to the discussion of participant progress or status?
    - If the discussion must be deferred until a later time to get the information, this counts as ‘missing’ information for a participant.
- Agency Collaboration
  - Percent of time a mental health court representative was notified by law enforcement or the jail within 24 and 48 hours that a program participant was arrested

# Individualized and Appropriate Treatment

- Needs-based Treatment and Supervision
  - Extent to which participants receive the appropriate levels of mental health treatment and court supervision based on diagnosis and criminogenic risk

Low criminogenic risk High functional impairment	High criminogenic risk High functional impairment
Low criminogenic risk High functional impairment	High criminogenic risk Low functional impairment

# Procedural Fairness

## Participant-level Satisfaction

- Research in problem-solving courts has shown a link between procedural fairness and program outcomes.
- Can be measured by a brief survey

### Sample Survey

Reflecting back on your time in the program, please indicate whether you strongly disagree, disagree, neither disagree nor agree, agree, or strongly agree with the following statements:

1. The way my case was handled was fair.
2. The judge listened to my side of the story before he or she made a decision.
3. The judge had the information necessary to make good decisions about my case.
4. I was treated the same as everyone else.
5. I was treated respectfully during my time in MHC.



# Aftercare/Post-exit Transition

- Participant Preparation for Transition
  - Extent to which the participant is able to identify sources of assistance to be used after exiting the program

## Sample Survey:

After you leave the program, who will you contact if you need help with the following:

1. Housing (please name contact)
2. Medication (please name contact)
3. Mental Health Symptoms (please name contact)
4. Substance Abuse, only if co-occurring disorders apply as determined by the MHC (please name contact)
5. Medical Problems (please name contact)

- Post-program Recidivism
  - Percent reoffending within 2 year of exiting the mental health court