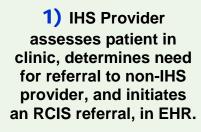
Great Plains Area IHS/PRC – Approved Referral Process:





2) PRC staff retrieve referral and prepare the referral for PRC Committee Action.

PRC Committee Approves referral.



3) PRC staff update referral in RCIS to Approved. IHS staff schedule appt., record appt. date/time in Referral and notify patient. (PRC issues PO & send to non-IHS provider)



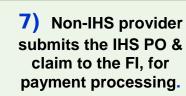
(In step 3 when PO is created, it is electronically transmitted to the FI as well)



5) HIM faxes referral & medical records to the non-IHS provider and document date/time of fax transmission in Referral Comments.



4) PRC Staff generate a Standard IHS Referral Letter & Routing Slip, forward to HIM for further processing.





8) The FI reviews PO/Claim. If okay, payment issued to non-IHS provider.



9) The FI electronically submits payment data to IHS. Non-IHS provider submits consult notes to IHS, when available.

IHS: Indian Health Service PRC: Purchased/Referred Care

RCIS: Referred Care Information System **HIM**: Health Information Management

PO: Purchase Order

EHR: Electronic Health Record

FI: Blue Cross Blue Shield of NM (IHS's Fiscal Intermediary)