



Family Support 360
Critical Incident Reports
September 2015 – November 2015

Regulatory Authority

Administrative Rules of South Dakota require Family Support Coordinators (FSC) to complete a Critical Incident Report (CIR) when any of the following events take place in a participant's life:

- Any suspected abuse, neglect, or exploitation against or by a participant;
- Life-threatening illness or injury whether hospitalization occurs or not;
- Changes in health or behavior that may jeopardize continued services;
- Illegal activity;
- Death; and
- Illnesses or injuries that resulted from unsafe or unsanitary conditions.

This regulation applies to all participants of the Family Support 360 program regardless of their funding source, waiver or general funds.

Process

The FSC makes a verbal report to the Division of Developmental Disabilities (DDD) when they are notified of an incident/situation that meets CIR reporting criteria. The FSC is then required to submit a written report to the DDD within in seven days of the verbal report. Each submitted CIR is peer reviewed by a second DDD staff to ensure all necessary steps have been taken to safeguard the health and safety of the participant. Additionally, this peer review process assists with identifying if appropriate resources and/or supports have been offered to the participant and/or their natural supports. The ultimate outcome is the health and safety of the participant and prevention of like CIRs in the future.

The DDD provides this information to the Council as another "peer" review to determine if changes are necessary to the operation of the Family Support waiver.

Report

This report provides a summary of CIRs received September 1, 2015 through November 30, 2015 to include:

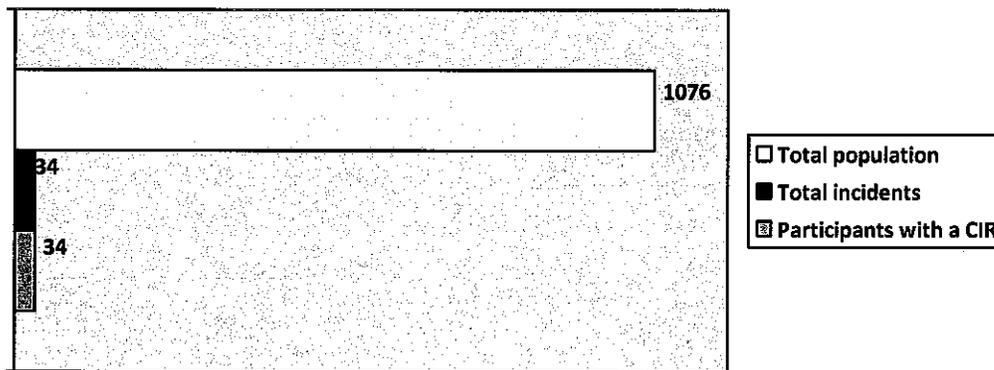
- The number of participant's active on the program during the specified period;
- The total number of CIRs completed;

- The number of participants involved in an incident that met reporting criteria; and
- The number of CIRs received by category during the most recent and previous three quarters.

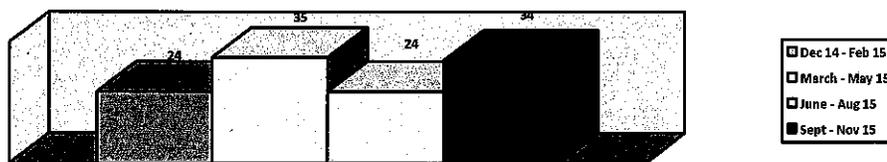
{Note: Reporting periods are March – May; June – August; September – November; and December – February. These identified periods coincide with the FS Council’s yearly meeting schedule.}

Number of reports received

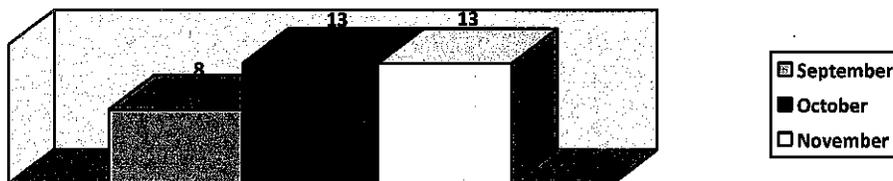
1,076 participants were active on the FS 360 program during this reporting period. This is an increase of 22 participants since the last quarter. 34 CIRs were completed for 34 participants or 4% of the active participants during this reporting period. This is an increase of ten CIRs.



Total number of critical Incident reports



Number of CIRs received by month



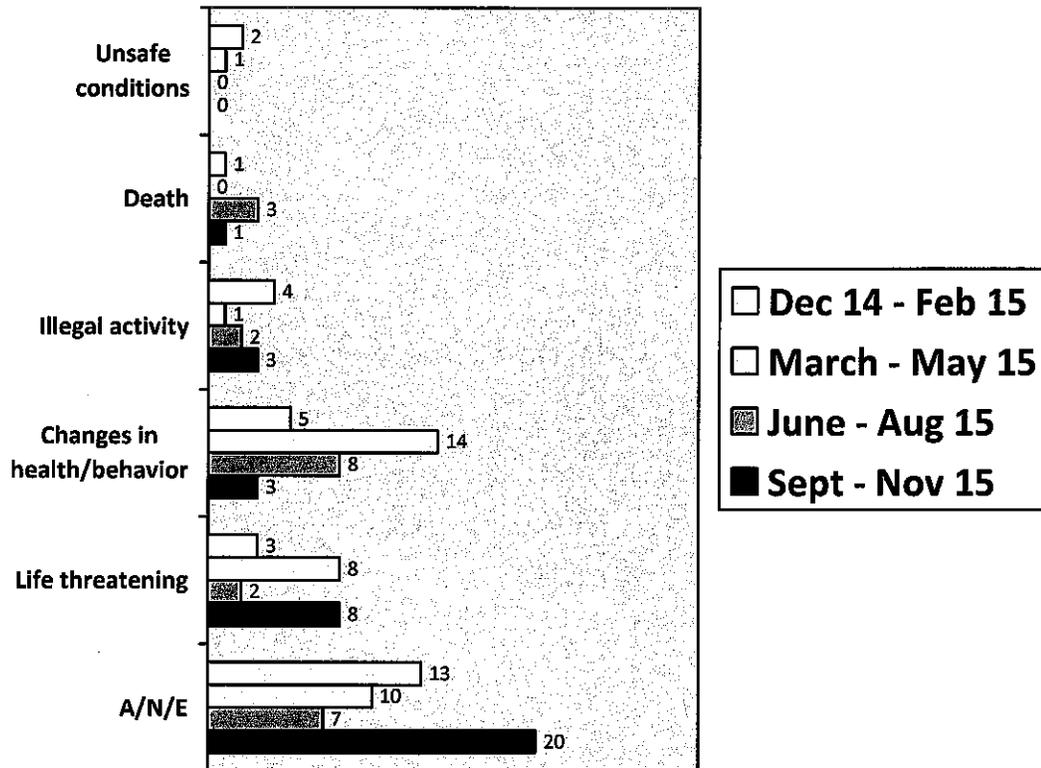
Categorical Information

Incidents during this period were reported in the following categories:

- Twenty reports of abuse; neglect, or exploitation;
- Three reports of changes in health or behavior that may jeopardize continued services;

- One death report;
- Eight reports of life-threatening illness or injury
- Three reports of illegal activity; and
- No reports of illness or injury due to unsafe or unsanitary conditions.

Number of reports by category

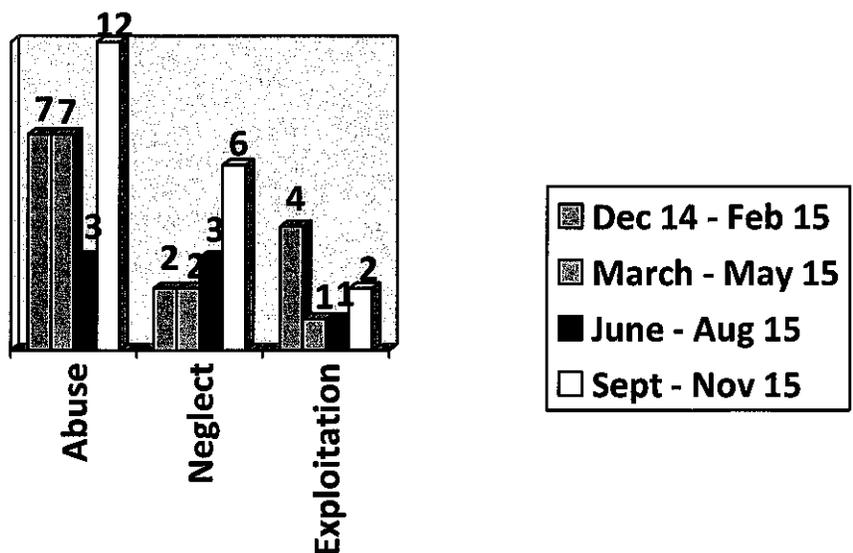


Summary of abuse, neglect, or exploitation reports:

- Twelve reports of abuse:
 - A participant was assaulted while at their sub-contracted companion care location;
 - A participant had a bruise on their thigh;
 - A participant assaulted another person at their apartment complex after being called a derogatory name;
 - A participant was kicked out of Special Olympics for bullying others;
 - A participant's sibling moved back into their parental home and was verbally abusive to the participant;
 - A participant was assaulted by another person at their apartment building;
 - A participant was hit by a friend;

- A participant reported they had been held at gunpoint in the laundry room of their apartment;
- Two participants were assaulted at school; and
- A participant reported their respite care provider grabbed them around the neck.
- Six reports of neglect:
 - A participant's family admitted them to the hospital and told hospital staff they would not be returning for the participant;
 - A participant had involvement with CPS as there were concerns with the participant's baby;
 - CPS has been involved with a family due to lack of supervision at the home on the part of the parent;
 - A Home Health Agency ended in-home supports to a participant. After the services were ended the participant's mother made several accusations of neglect on the part of the Agency;
 - A participant was admitted to the hospital for medication management. While at the hospital the social worker made a referral to CPS due to the participant's sleeping and eating patterns; and
 - A participant's parent continues to struggle with allowing a neighbor into their home.
- Two reports of exploitation:
 - A participant had \$60 and their cell phone taken from the by an acquaintance;
 - A participant had their cell phone stolen while attending a party.

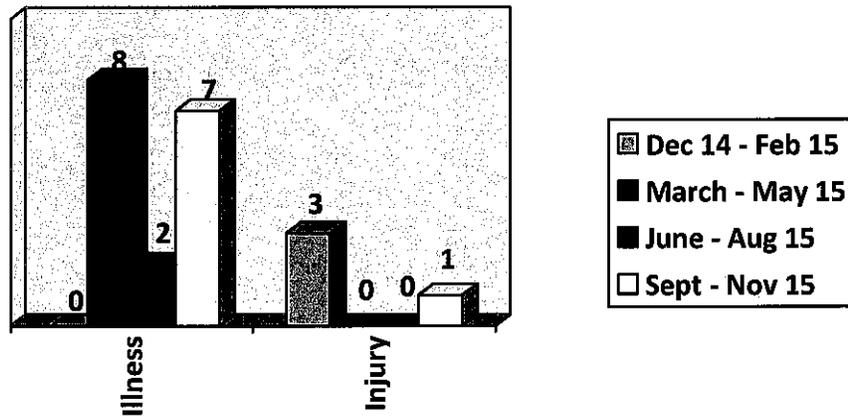
Abuse, neglect, or exploitation reports



Summary of life-threatening illness or injury reports:

- Seven reports of life-threatening illness
 - A participant has a long history of severe allergic reactions to chemicals; the family was having work performed in their home and the participant suffered an allergy attack due to the dirt that was in the air. The participant was hospitalized;
 - Two participants were hospitalized in the ICU for respiratory complications;
 - Two participants were hospitalized resulting from complications with their tube feedings;
 - A participant was hospitalized due to an infection of unknown origin;
 - A participant was hospitalized due to newly diagnosed cancer with chemo treatments.
- One reports of life-threatening injury
 - A participant was bitten by a rattlesnake.

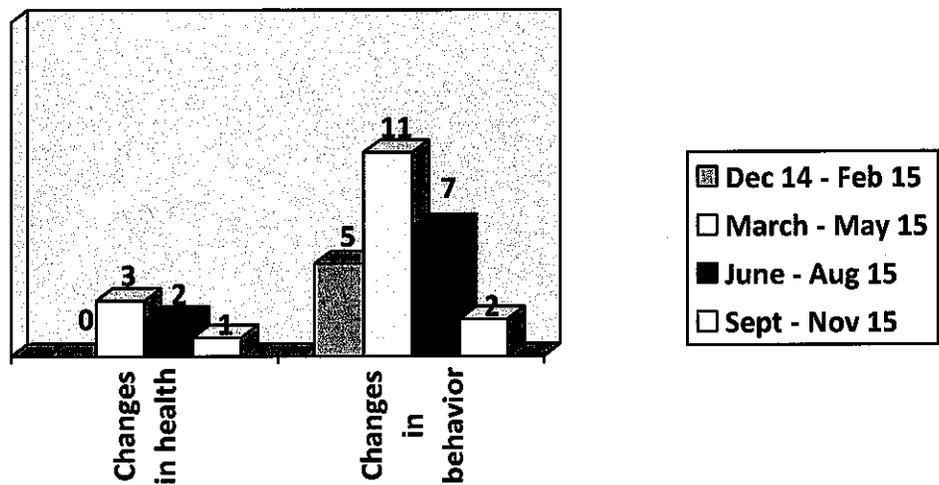
Life-threatening illness or injury reports



Summary of changes in health or behavior that may jeopardize continued services reports:

- Two reports of changes in behavior:
 - A participant took a toy gun to school and threatened to shoot other children; the school was placed on lockdown; and
 - A participant requested marijuana from two co-workers. When this was reported the participant was upset and began making suicidal threats and was ultimately admitted to a behavioral health.
- One report regarding changes in health
 - A participant suffered significant health related issues that may require other service options.

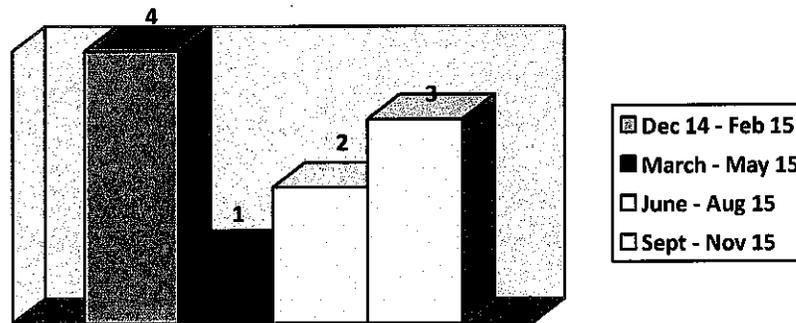
Changes in health or behavior reports



Summary of Illegal Activity reports:

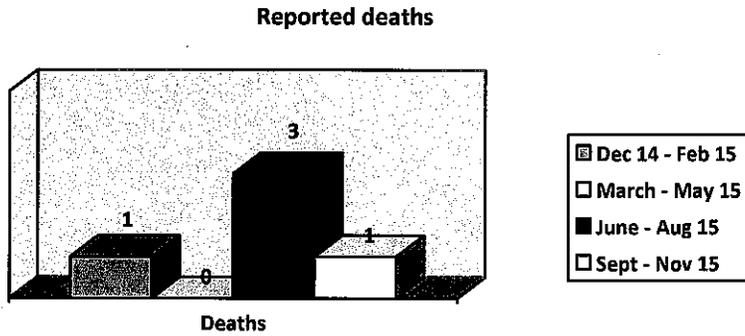
- Three reports of illegal activity.
 - A participant was arrested for possession of a controlled substance;
 - A participant failed to report an alleged sexual assault of their child; and
 - A participant was expelled from school for a year for bringing a toy gun to school and threatening to shoot other children.

Illegal activity reports



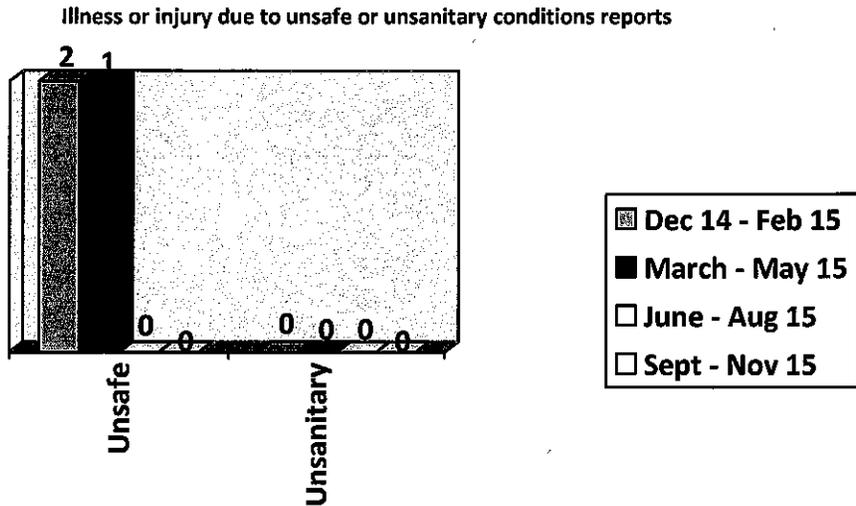
Summary of death reports:

- One reported death
 - A participant passed away as a result of long-standing medical issues.



Summary of unsafe or unsanitary conditions:

- No reported injury or illness due to unsafe conditions.



Review and follow up

Upon review of all CIRs the reports that required contact of another entity, e.g. Child Protection, Adult Services and Aging, Law Enforcement, were completed appropriately. Coordinators provided the appropriate assistance and resources to the participants and/or their families. As requested Support Coordinators filed follow-up notes to the original CIR to ensure appropriate supports/actions were taken.