



Family Support 360
Critical Incident Reports
December 2015 – February 2016

Regulatory Authority

Administrative Rules of South Dakota require Family Support Coordinators (FSC) to complete a Critical Incident Report (CIR) when any of the following events take place in a participant's life:

- Any suspected abuse, neglect, or exploitation against or by a participant;
- Life-threatening illness or injury whether hospitalization occurs or not;
- Changes in health or behavior that may jeopardize continued services;
- Illegal activity;
- Death; and
- Illnesses or injuries that resulted from unsafe or unsanitary conditions.

This regulation applies to all participants of the Family Support 360 program regardless of their funding source, waiver or general funds.

Process

The FSC makes a verbal report to the Division of Developmental Disabilities (DDD) when they are notified of an incident/situation that meets CIR reporting criteria. The FSC is then required to submit a written report to the DDD within seven days of the verbal report. Each submitted CIR is peer reviewed by a second DDD staff to ensure all necessary steps have been taken to safeguard the health and safety of the participant. Additionally, this peer review process assists with identifying if appropriate resources and/or supports have been offered to the participant and/or their natural supports. The ultimate outcome is the health and safety of the participant and prevention of like CIRs in the future.

The DDD provides this information to the Council as another "peer" review to determine if changes are necessary to the operation of the Family Support waiver.

Report

This report provides a summary of CIRs received December 1, 2015 through February 29, 2016 to include:

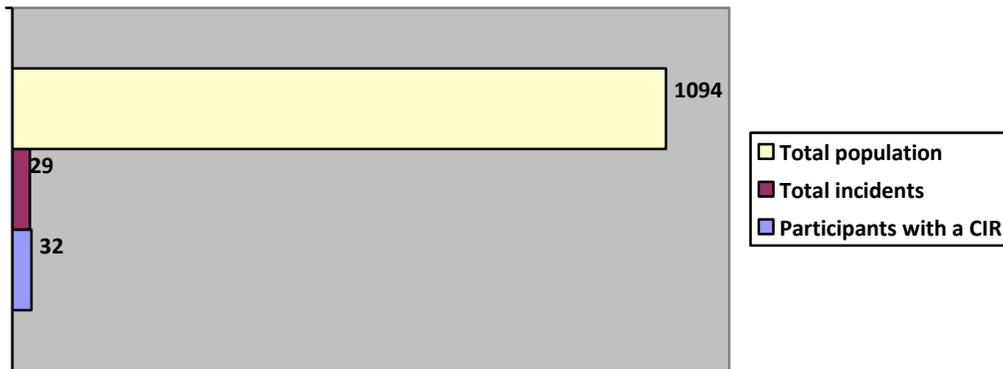
- The number of participant's active on the program during the specified period;
- The total number of CIRs completed;

- The number of participants involved in an incident that met reporting criteria;
- Age groups; and
- The number of CIRS received by category during the most recent and previous three quarters.

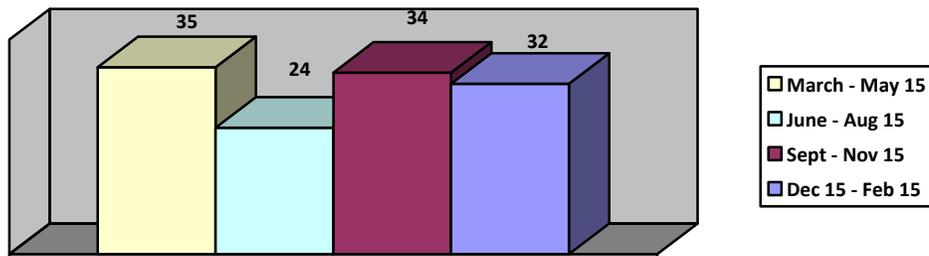
{Note: Reporting periods are March – May; June – August; September – November; and December – February. These identified periods coincide with the FS Council’s yearly meeting schedule.}

Number of reports received

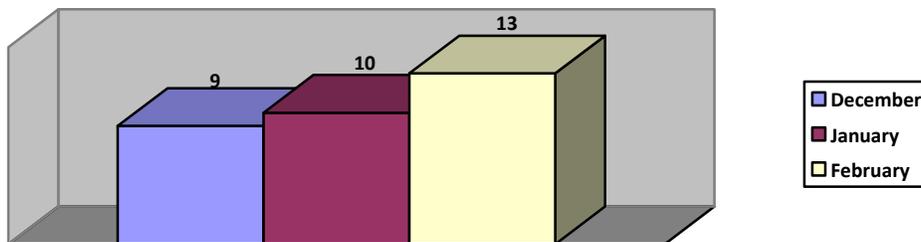
1,095 participants were active on the FS 360 program during this reporting period. This is an increase of 19 participants since the last quarter. 32 CIRs were completed for 29 participants or 3% of the active participants during this reporting period. This is a decrease of three CIRs from the previous quarter.

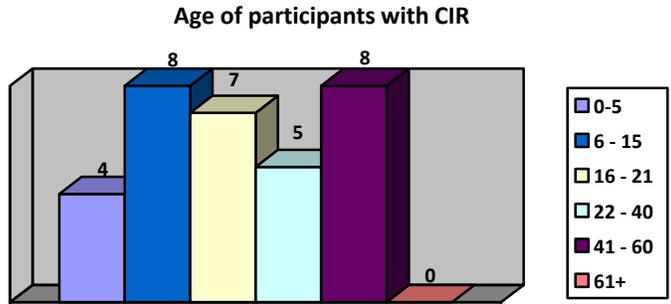


Total number of critical incident reports



Number of CIRs received by month



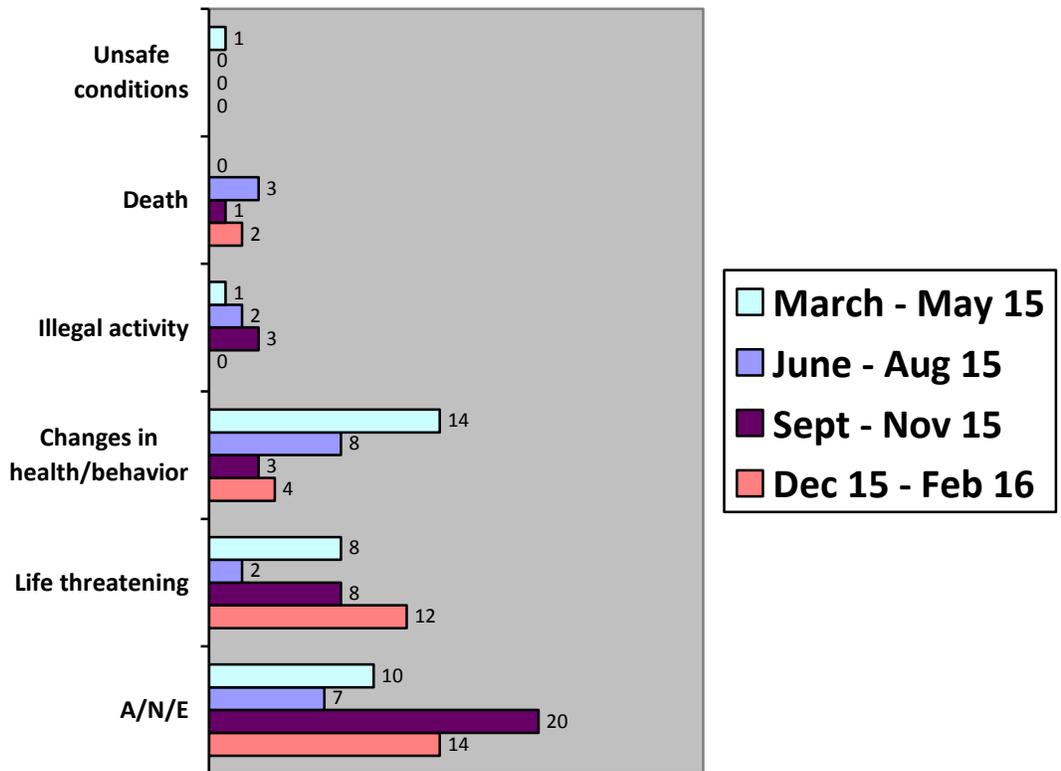


Categorical Information

Incidents during this period were reported in the following categories:

- Fourteen reports of abuse; neglect, or exploitation;
- Four reports of changes in health or behavior that may jeopardize continued services;
- Two death reports;
- Twelve reports of life-threatening illness or injury
- No reports of illegal activity; and
- No reports of illness or injury due to unsafe or unsanitary conditions.

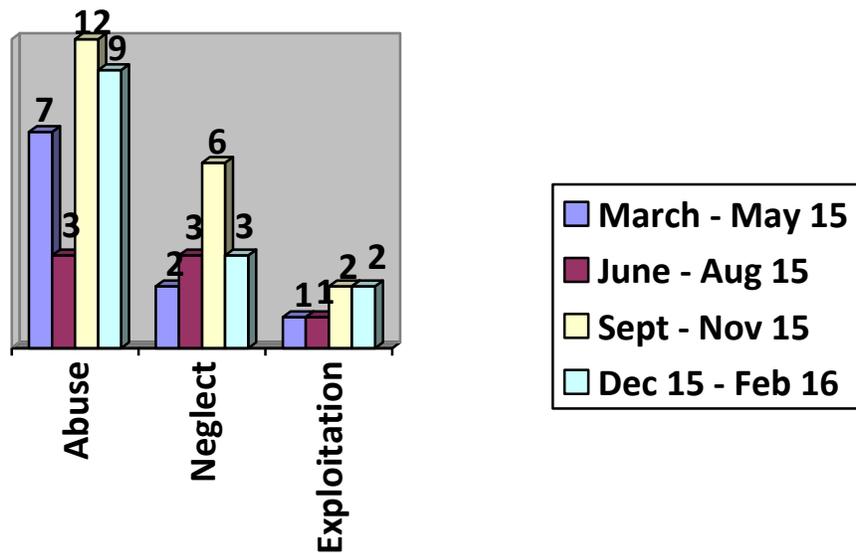
Number of reports by category



Summary of abuse, neglect, or exploitation reports:

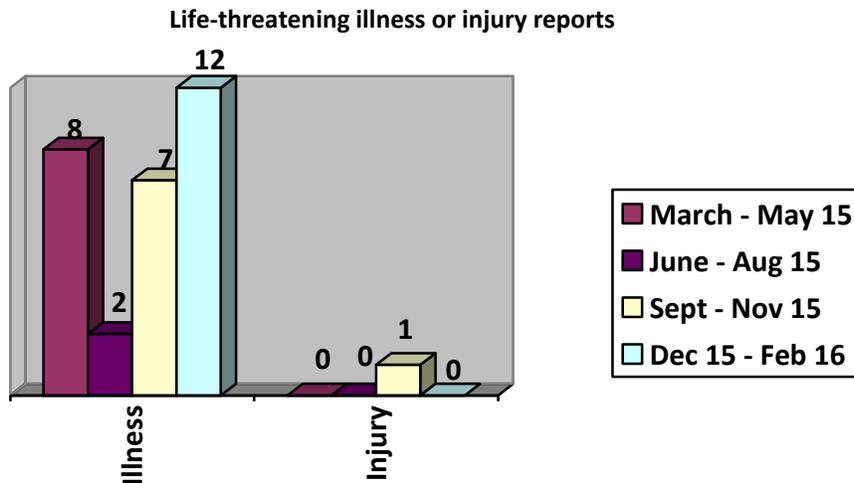
- Nine reports of abuse:
 - A participant was assaulted while at a New Year’s Eve party;
 - A participant was assaulted by their parent while attempting to stop domestic violence between the parents;
 - Two participants made accusations against their parents;
 - A participant was assaulted by a neighbor;
 - A participant assaulted their sibling;
 - A participant inappropriately touched a classmate;
 - A participant determined they did not like having a person living with them; the person would not leave and became verbally abuse; the police department removed the subject;
 - A participant made an accusation their parent hit them;
 - A participant was verbally abused by their para-professional at school.
- Three reports of neglect:
 - A participant on the program has two children who are also on the program. CPS was involved with the family due to missed medical appointments. A neglect CIR was completed for each member of the family; one for each child and one for mom for not ensuring medical appointments were kept.
- Two reports of exploitation:
 - A participant had their pain medications stolen by a “friend”; and
 - A participant had their wallet stolen by a friend of their roommate.

Abuse, neglect, or exploitation reports



Summary of life-threatening illness or injury reports:

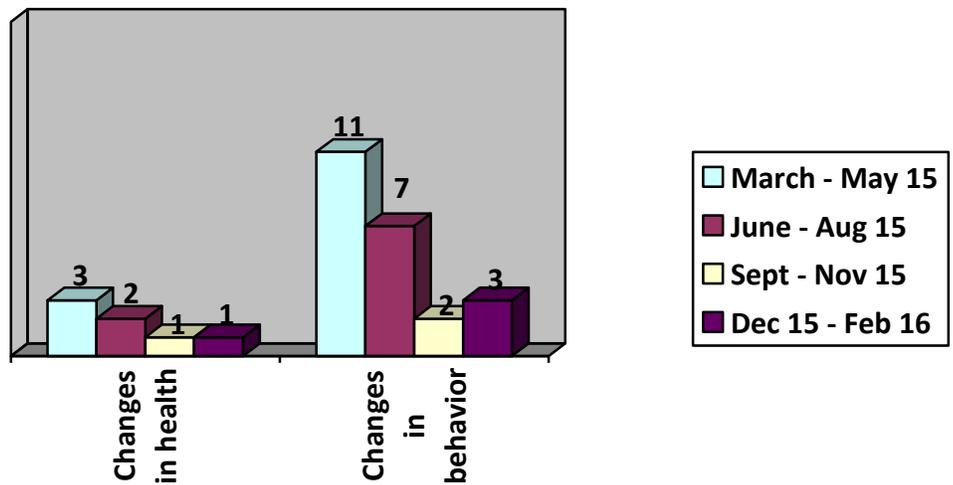
- Twelve reports of life-threatening illness
 - A participant and their family adopted a new dog. The dog jumped on the participant causing damage to the participant's feeding tube requiring emergency surgery;
 - A participant had a reaction to medicine received during a dental procedure requiring ICU care;
 - Three participants were hospitalized for respiratory complications requiring ICU care;
 - A participant was flown to Minnesota for issues with a malfunctioning shunt;
 - A participant was hospitalized in ICU due to their heart stopping during seizure activity;
 - A participant was hospitalized due to blood loss issues after surgery;
 - A participant was hospitalized for heart related issues; and
 - One participant had three reports due to varying health related issues on three occasions requiring a higher level of hospital care.
- No reports of life-threatening injury



Summary of changes in health or behavior that may jeopardize continued services reports:

- Three reports of changes in behavior:
 - A participant was asked to not return to a social group due to inappropriate comments and behaviors they were making;
 - A participant, with a significant chemical dependency history, was fired from their job due to being intoxicated while at work; and
 - A participant has had an increase in running away behaviors.
- One report regarding changes in health
 - A participant suffered significant health related issues that may require other service options.

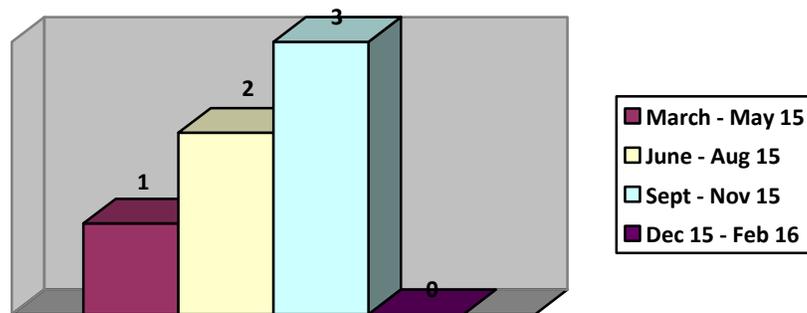
Changes in health or behavior reports



Summary of Illegal Activity reports:

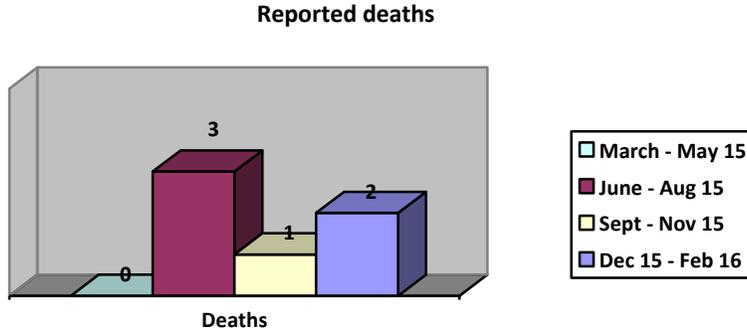
- No reports related to illegal activity.

Illegal activity reports



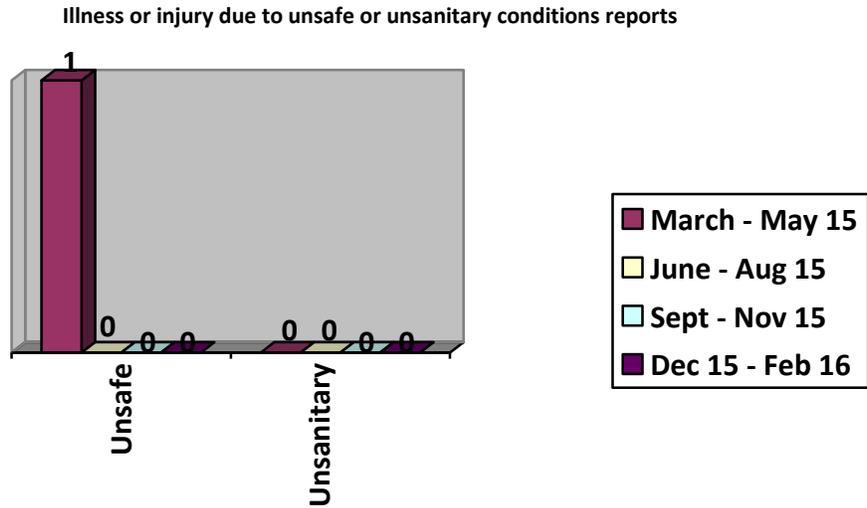
Summary of death reports:

- Two reported deaths
 - Both participants passed away due to complications related to long-standing medical issues.



Summary of unsafe or unsanitary conditions:

- No reported injury or illness due to unsafe conditions.



Review and follow up

Upon review of all CIRs the reports that required contact of another entity, e.g. Child Protection, Adult Services and Aging, Law Enforcement, were completed appropriately. Coordinators provided the appropriate assistance and resources to the participants and/or their families. As requested Support Coordinators filed follow-up notes to the original CIR to ensure appropriate supports/actions were taken.